

OUTPATIENT LEARNING COMMUNITY

Family Engagement Work Group

August 23, 2010

Minutes

PARTICIPANTS: Allyson Nadeau/CT BHP; Christine Lidz/Bridges; Suzanne DeRosa/CMHA; Dee Jackson/CGC of Greater Bridgeport; Hal Gibber/FAVOR; Jacqueline Harris/DCF; Jennifer Nadeau/CHR; Joann Maben/US; Kathleen Carrier/Families United; Lois Berkowitz/DCF; Lou Ando/CSSD; Marcy Kane/Wellpath; Rich Pugliese/Middlesex Hospital; Paloma Dee/NAMI-CT; Ava Hart/Middlesex Hospital; Sherry Perlstein/CGC of Southern CT; Alicia Woodsby/NAMI-CT; Cliff Johnson/CCGC; and Marilyn Cloud/DCF.

1. Introductions were made and new members welcomed.
2. The minutes of 7/26 were reviewed and approved.
3. The draft Family Definition was reviewed and modified. Please refer to this attachment for details. It was agreed that this would be retained as a DRAFT document with updates possible as we continue discussion relative to family engagement and its implications for practice.
4. The draft Family-Centered Practice - Core Values & Principles was reviewed and modified. Please refer to this attachment for details. There was discussion about the intent and purpose of this document. It has been developed in response to the recommendation from the Strengthening the Foundation: Analysis of Connecticut's Outpatient Mental Health System for Children. This document represents the core values and principles for family-centered practice that outpatient providers strive to achieve. It includes some aspects of what providers need from families, i.e. the families' roles and responsibilities during the course of treatment. It is intended to challenge providers to continuously examine their practices to assure family-centered care.

A concern noted was the pressures and constraints of operating an outpatient clinic, especially the regulatory and compliance requirements that may hinder a provider's ability to deliver quality family-focused care.

5. It was agreed that providers would bring a copy of their intake packet to the next meeting for sharing and discussing the implications of what is required, the paperwork and time necessary, how it is delivered to families, and other aspects. The work group can identify issues, strengths, and weaknesses.
6. Next meeting dates are:
 - 9/27

- **10/25**
- **11/22**
- **12/20** - NOT 12/27 due to holiday and state furlough)

All meetings will be held at **Connecticut Valley Hospital, Page Hall Room 217** in Middletown from **9:30 AM to 11:30 AM**.

PLEASE MARK THE DATES IN YOUR CALENDAR!