

CONSULTANT
BIOGRAPHY



LINDA MORAN

EXECUTIVE CONSULTANT

Dr. Moran specializes in large-scale organizational change, leadership development, training design and delivery, and implementing high-performance teams. Her in-depth experience and analysis in the leading-edge field of self-direction have created a high demand for her consulting and speaking services nationwide.

Linda has more than 20 years of experience in organizational performance improvement. She has extensive experience in multi-cultural organizational change, designing team-based organizations, change management, customer loyalty, and executive coaching. She applies her knowledge in a wide range of industries and organizational levels.

Recent AchieveGlobal clients have included Chanel, Federal Emergency Management Agency (FEMA), Novartis, Avalon Bay, PENNDOT, OCB, Navy MWR, and Michelin. Earlier professional experience includes human resource and training positions at both the Oyster Creek Nuclear Power Plant and Chubb & Sons, Inc.

Linda is the co-author of numerous articles and books, including *Self-Directed Work Teams: The New American Challenge* (1990); *Keeping Teams on Track: What to do When the Going Gets Rough* (1996); *Self-Directed Work Teams: A Lot More Than Team Work* (third edition, Zenger Miller, San Jose, 1989). Dr. Moran co-authored *Self-Directed Work Teams: Mastering the Challenge* (second edition, 2000). Her most recent publication is *Beyond Teams: Building the Collaborative Organization* (Jossey-Bass, 2003). She is frequently quoted in *Quality Digest*, *Training, Training and Development*, and *Journal of Quality and Participation*, and has collaborated with AchieveGlobal on a number of essays, her most recent article, "The Ten Principles of Collaborative Organizations" in the *Journal of Organizational Excellence* in Spring 2003. Dr. Moran is also listed in the *Guru's Guide* for her thought-leadership on team design.

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She also is a nationally acclaimed speaker, presenting at conferences such as the International Work Team Conference (1991-2003), the keynote speaker at Linkage Team Conference (2000), the American Society for Quality Control (1992, 1994), the Association for Quality Performance (1992), and the American Society for Training and Development (1989).

Dr. Moran earned a doctorate in organizational leadership and adult education at Columbia University, a master's degree in organizational communication from the University of Maryland, and a B.S. degree from Pennsylvania State University. She became certified in advanced organizational development through Columbia University in 1996.

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