

CONNECTICUT
MUNICIPAL ELECTRIC
ENERGY COOPERATIVE



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August 19, 2009

The Honorable Daniel J. Caruso, Chairman
Connecticut Siting Council
10 Franklin Square
New Britain, Connecticut 06051

Re: CMEEC LFE-1 in Docket 346 - Implementation of Section 8 and 54 of Public Act No. 07-242 An Act Concerning Electricity and Energy Efficiency

Dear Chairman Caruso:

Enclosed is the Connecticut Municipal Electric Energy Cooperative's (CMEEC) Late Filed Exhibit 1 in response to a request for information at the Siting Council's June 29, 2009 public hearing in Docket 346. Specifically, Council Member Ashton asked CMEEC to provide customer outage information for the last few years for CMEEC's member and participant municipal utilities.

The Connecticut municipally-owned utilities are not statutorily required to record outage data or maintain statistics for the various indices (SAIDI, SAIFI, and CAIDI). Therefore, there is some variance in the amount and quality of annual outage data available among the municipal utilities. The three largest Connecticut municipal utilities of Norwich, Wallingford, and Groton, do keep statistics for the various indices, which are attached in table form for the last three full calendar years (2006, 2007, and 2008). In addition, statistics for Bozrah Power and Light are included in table form below.

The three smaller municipal utilities (SNEW, TTD, and Jewett City) do not track statistics for the various indices since this data is not as useful in evaluating utility performance for a smaller system with limited feeders and customers. As you can see in the attached tables, the reliability data for Bozrah Power and Light swings much more wildly than the data for the three larger municipal utilities, making it more difficult to draw any conclusions about the smaller utilities' performance from the data.

Serving Public Power in Connecticut

Groton
Utilities

Jewett City
Dept. of Public Utilities

Norwich Public
Utilities

Norwalk Third Taxing
District Electrical
Department

South Norwalk
Electric and Water

Town of Wallingford
Department of Public
Utilities

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Finally, it is important to note that all of Connecticut's municipally-owned utilities are directly accountable to their customers and municipal elected officials. The communities themselves serve as the most effective benchmark of municipally-owned utility performance and the municipal utilities collectively and individually have high customer satisfaction feedback.

Please contact me if you require any additional information at (860) 889-8158.

Sincerely,

A handwritten signature in black ink, appearing to read "Julie Cammarata". The signature is fluid and cursive, with a large initial "J" and a long, sweeping tail.

Julie Cammarata

Director

Government and Regulatory Affairs

Enclosure

Norwich Public Utilities

Comparison	Indices	2006	2007	2008
The average number of outages a given customer can expect in a given year.	SAIFI	.60/yr	.44/yr	.49/yr
The average outage duration for each customer served.	SAIDI	40 minutes	32 minutes	32 minutes
Average duration for a given outage.	CAIDI	85 minutes	73 minutes	65 minutes

Wallingford Electric Division

Comparison	Indices	2006	2007	2008
The average number of outages a given customer can expect in a given year.	SAIFI	.07/yr	.25/yr	.21/yr
The average outage duration for each customer served.	SAIDI	5 minutes	17 minutes	15 minutes
Average duration for a given outage.	CAIDI	75 minutes	69 minutes	74 minutes

Groton Public Utility

Comparison	Indices	2006	2007	2008
The average number of outages a given customer can expect in a given year.	SAIFI	3/yr	.84/yr	3/yr
The average outage duration for each customer served.	SAIDI	141 minutes	59 minutes	273 minutes
Average duration for a given outage.	CAIDI	47 minutes	70 minutes	92 minutes

SAIDI and SAIFI outage durations rounded to nearest whole minute.
 These figures include all major storms.

Bozrah Power and Light

Comparison	Indices	2006	2007	2008
The average number of outages a given customer can expect in a given year.	SAIFI	3.14/yr	1.63/yr	4.92/yr
The average outage duration for each customer served.	SAIDI	645 minutes	264 minutes	312 minutes
Average duration for a given outage.	CAIDI	205 minutes	161.4 minutes	63 minutes

SAIDI and SAIFI outage durations rounded to nearest whole minute.
 These figures include all major storms.