

MIG Evaluation Subcommittee

April 26, 2007

Agenda

1. Technical Assistance evaluation activities

- a. Mintz and Hoke meeting update (see notes from 4/26 meeting)
- b. Tasks from last meeting status report
 - Draft set of questions for website
 - Draft set of questions for TA follow-up
 - Draft of TA tracking form
- c. Tasks before the summit status report
 - Finalize set of questions for website
 - Finalize set of questions for TA follow-up
 - Finalize TA tracking form
- d. Where do we stand relative to our goals

1 year goal:

- Quantify website use
- Quantify impact of website use
- Evaluate TA tracking form online
- Beancounting activities
- Evaluation of TA experience – follow up with people who called. Within 1 month so people don't forget. Evaluate the process of TA experience. Evaluate what they did with TA received. Did it answer the question you called with? Did it move you closer to getting a job/employing more people with disabilities?
- Important to track the time of TA
- Add more process-oriented questions on follow up evaluation.

5 year goal (tied to metrics):

- What was the impact of the website on employment including recruitment, retention and upward mobility?
 - What was the impact of the website on school to work transition?
 - What was the impact of the website on employers: attitudes, employment processes?
 - What was impact of the website on transportation?
- e. Tasks to be completed before our next meeting
 - f. Tasks to be completed before the summit

2. *TA for the MIG project evaluation committee*

a. Tasks from last meeting status report

- Send out all websites to eval group members to look at them. What can we learn from each of these sites?

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<http://www.nepartnership.org/index.aspx>

<http://www.nchsd.org/index.aspx>

b. Task update before the summit

- Cindy and Julie to meet with Larry
- Meet with Larry Carlson to talk about administrative data
- Ask Larry about data sharing arrangements
- Ask Larry about doing analyses
- Add Larry to evaluation subcommittee
- Get canned evaluations from NCHSD, to feed into #1, prior to summit.

c. Tasks to be completed before our next meeting

d. Tasks to be completed before the summit

3. *Data from other state agencies*

a. Task update

- Amy to provide NGA resource mapping report, Cindy will circulate
- Amy to provide OWC report, Cindy will circulate
- Next meeting: discuss NGA resource mapping report and OWC report on data integration

b. Tasks to be completed before our next meeting

c. Tasks to be completed before the summit

4. *Data from secondary sources*

a. UI data

b. Medicaid?

c. SSA

d. Other?

a. Task update

- Update on data sharing agreements.
- Ask Gina – full cost benefit analysis. Would allow huge systems change – think longer term.

- Need to identify key questions to answer the metrics in back of blue strategic plan booklet.
 - b. Brainstorm about what we want
 - c. Brainstorm about where to get it
 - d. Tasks to be completed before our next meeting
 - e. Tasks to be completed before the summit

5. **WIPA** (aka Benefits Counseling Program) outcomes and customer satisfaction evaluation

1. Task update

Discuss content of client interviews:

- Get ideas from NFT workers evaluation – ask Martha
- Was BC accurate, once you started working?
- Fear of losing benefits – impact of BC –
- Look at 3 state study of WIPA – Amy will look, also look at work incentives
- More empowered to make decisions about benefits
- Would you know what to do if you got a raise
- Ask about impact on family income/household income

start to compile and go over survey questions

- a. Tasks to be completed before our next meeting
- b. Tasks to be completed before the summit