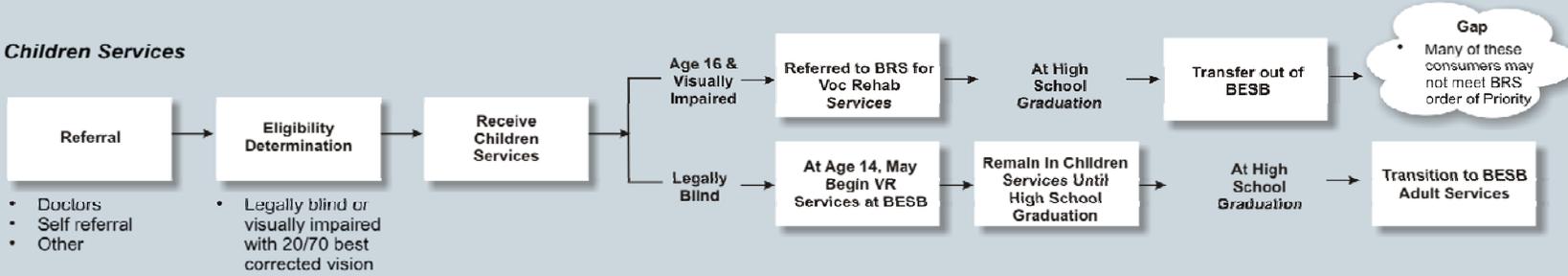
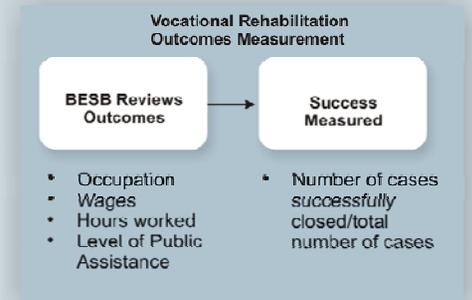
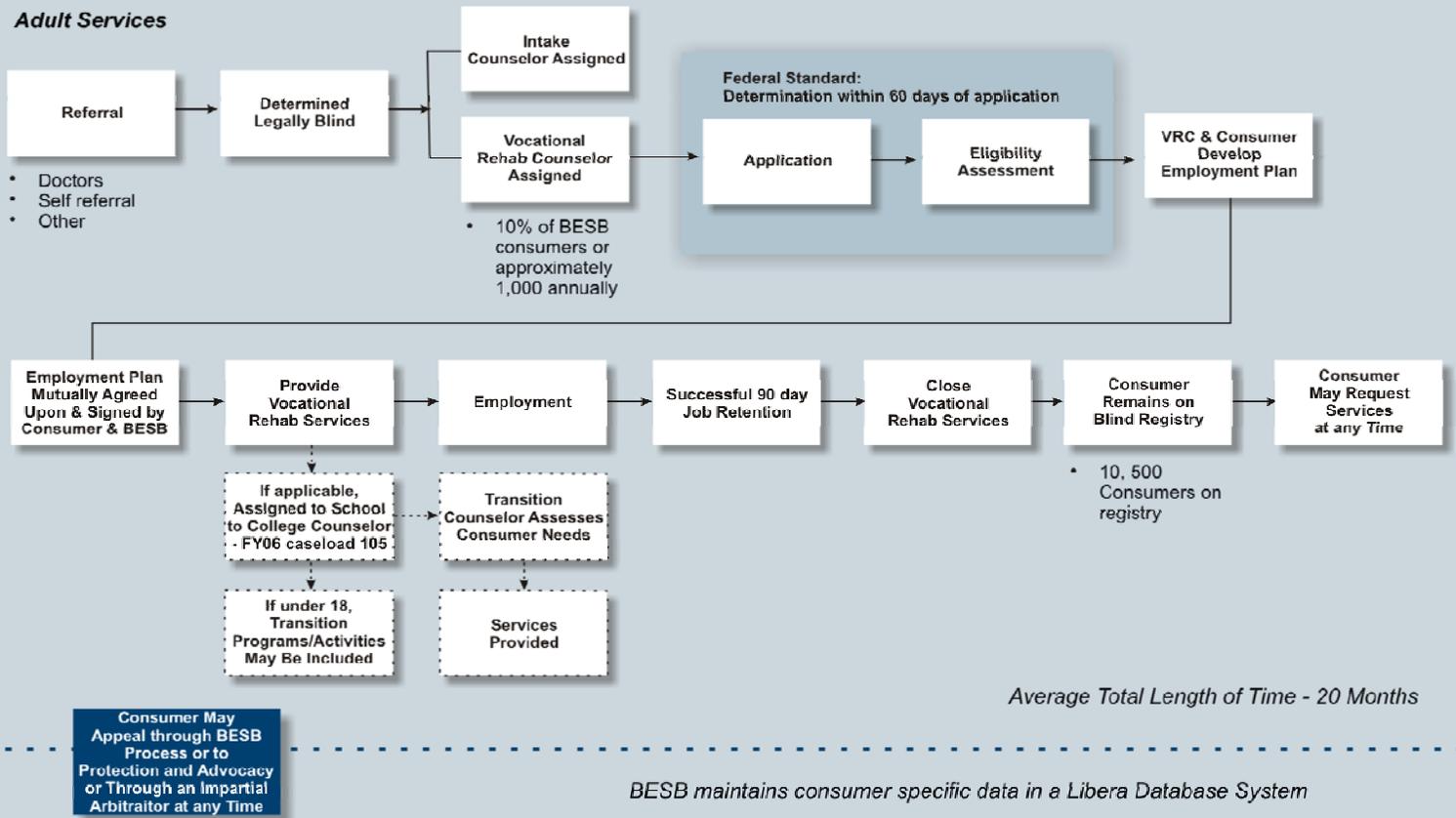


BESB Employment Process Map

Children Services

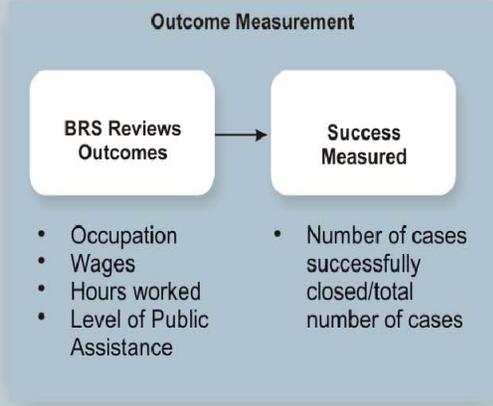
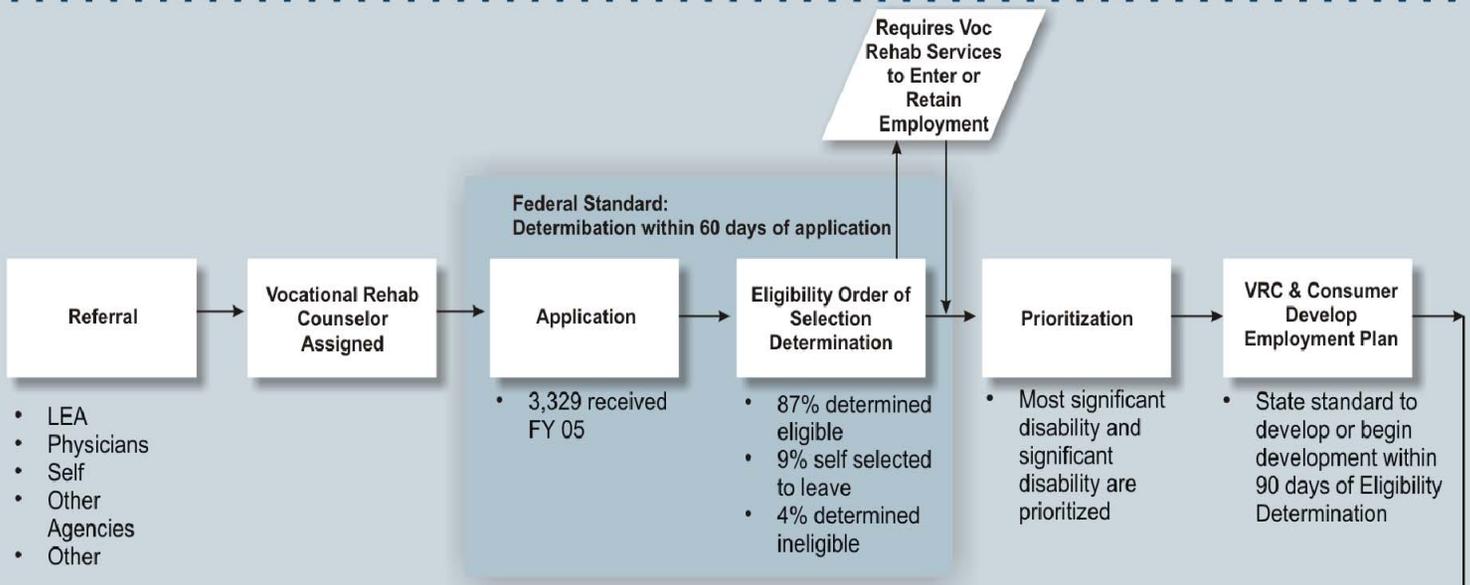


Adult Services



BESB maintains consumer specific data in a Libera Database System

BRS Employment Process Map

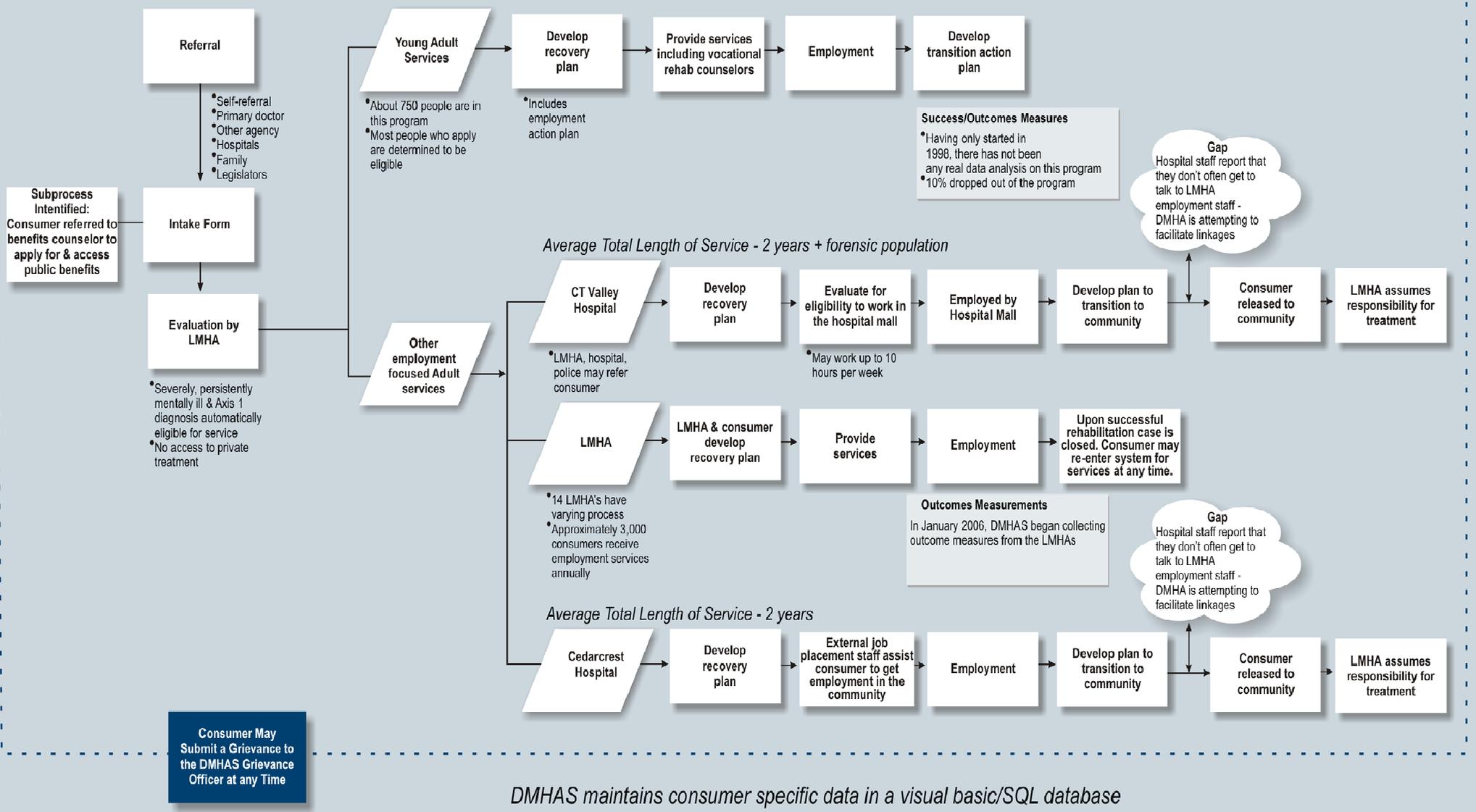


Consumer May Appeal through BRS Process or to Protection and Advocacy at any Time

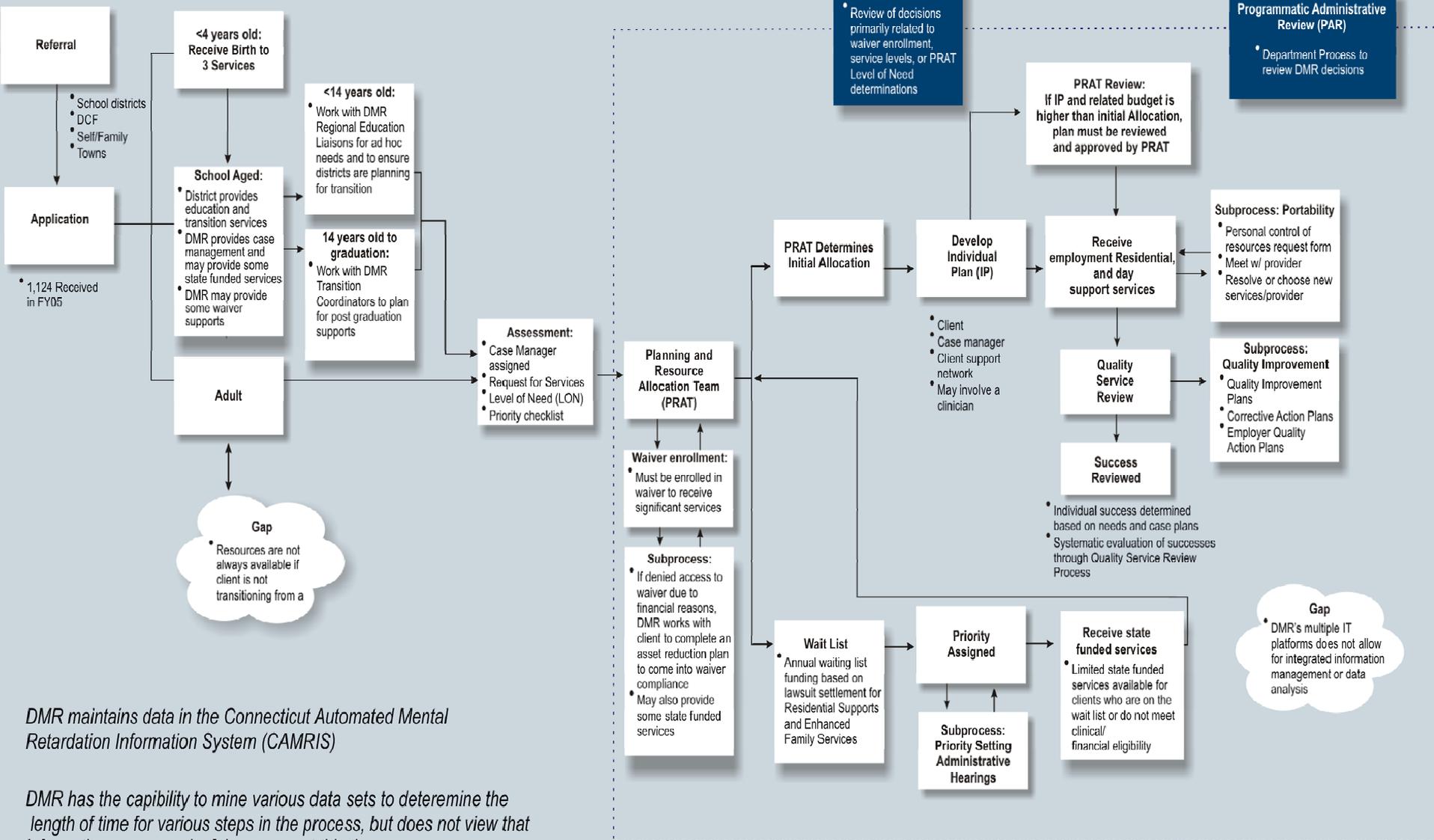
Average Total Length of Time - 21 Months

BRS maintains client specific data in a Wang Database

DMHAS Employment Process Map



DMR Employment Process Map



DMR maintains data in the Connecticut Automated Mental Retardation Information System (CAMRIS)

DMR has the capability to mine various data sets to determine the length of time for various steps in the process, but does not view that information as a meaningful measure at this time.