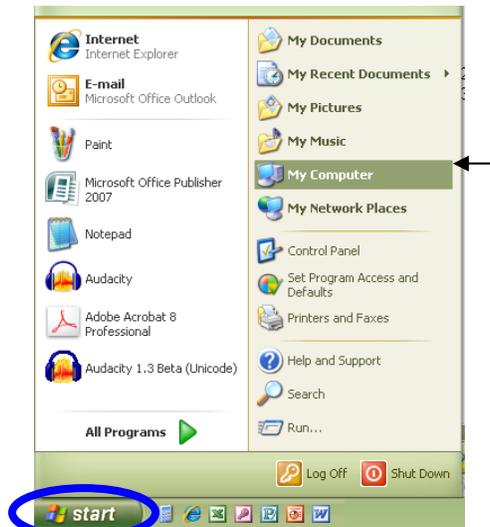


Having trouble viewing Connecticut Insurance Market Conduct Examination documents?

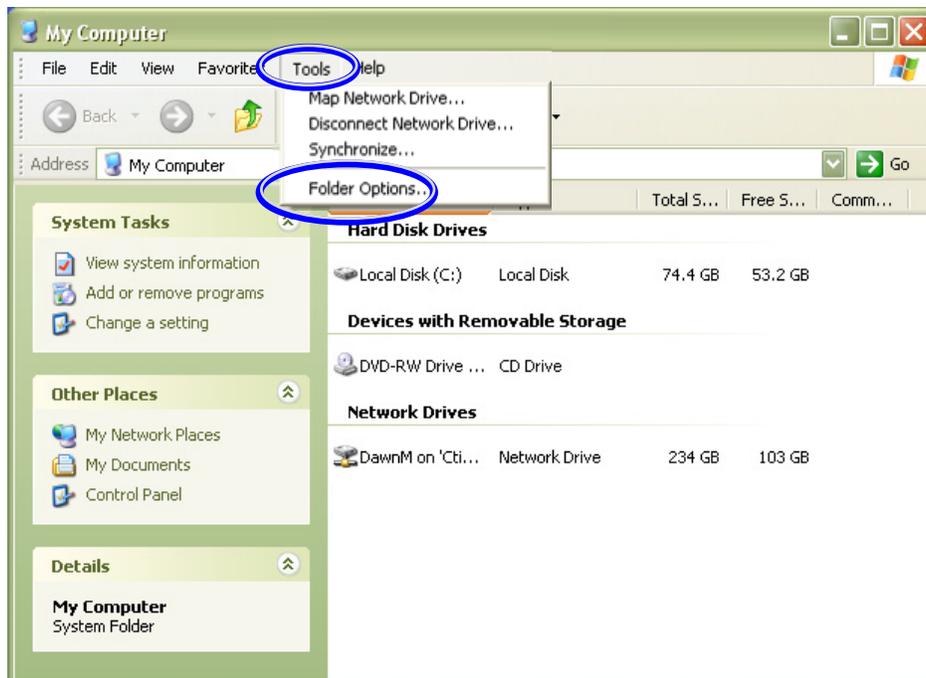
Follow these simple steps to have TIF files viewed in Microsoft Windows and Fax viewer.

Note: Depending on your operating system, screen shots may appear different.

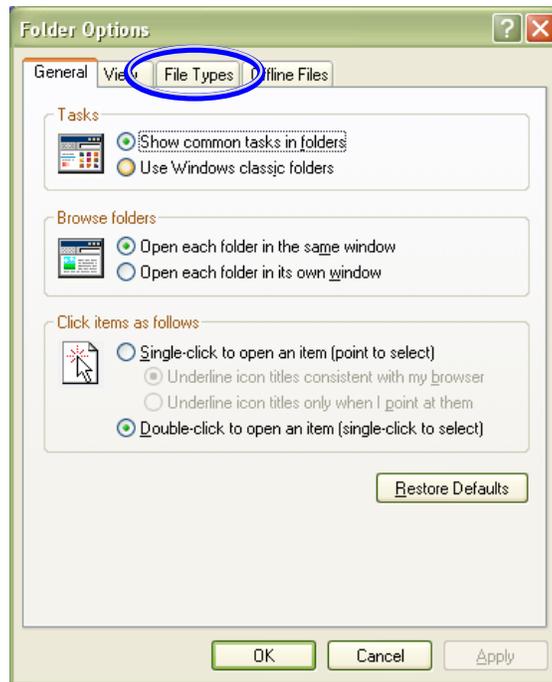
1. Go to: Start ⇒ My computer



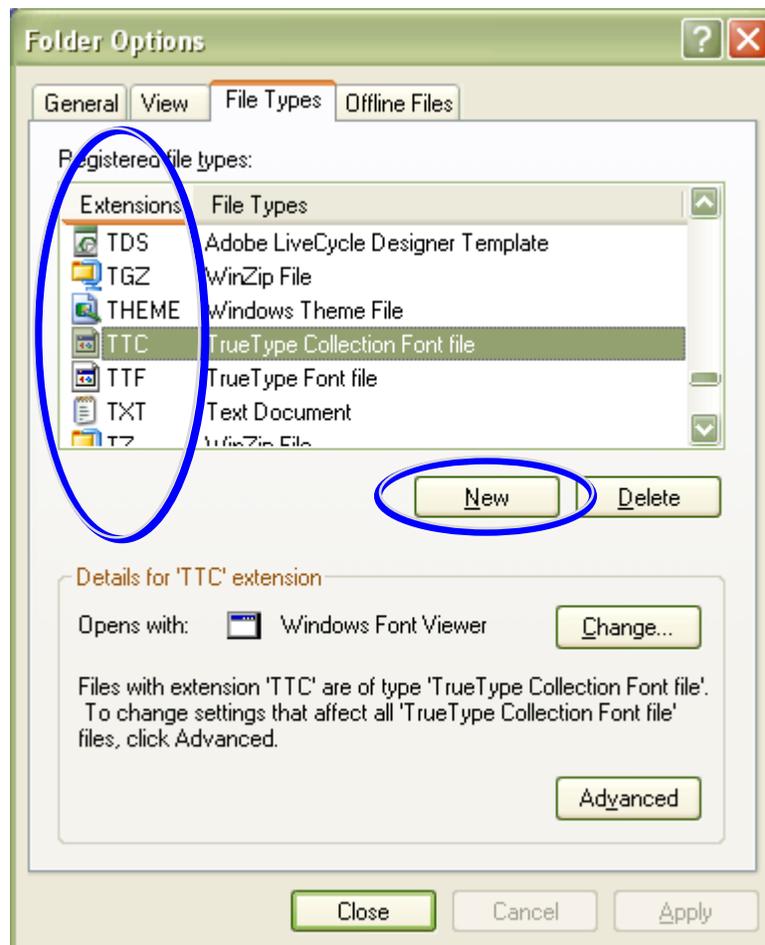
2. Click "Tools" - drop down menu will appear
3. Click "Folder Options"



4. Click “File Types” tab

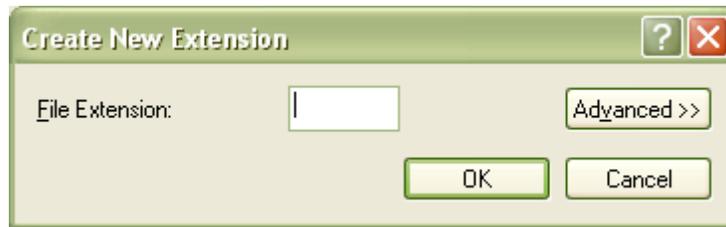


5. Click on “ Extensions” - to sort alphabetically
6. Scroll to find TIF - Is it there? If yes, skip to step 14.
7. If TIF is not visible, click “new”



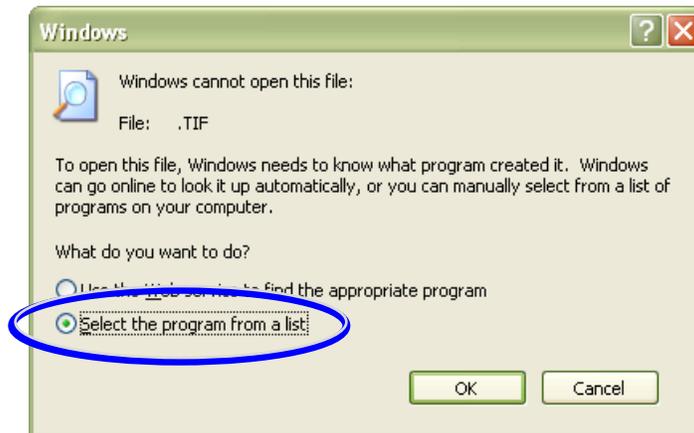
8. Type TIF in the box

9. Click OK



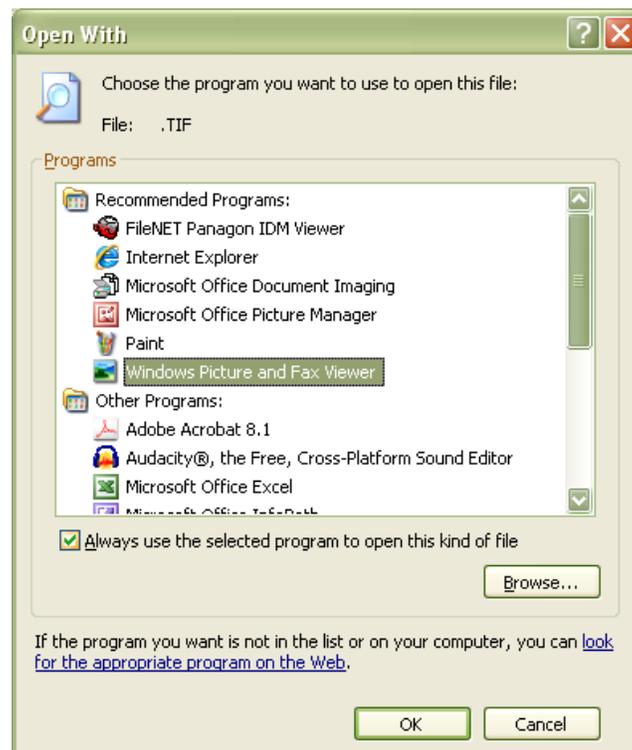
10. Choose "select a program from a list"

11. Click OK

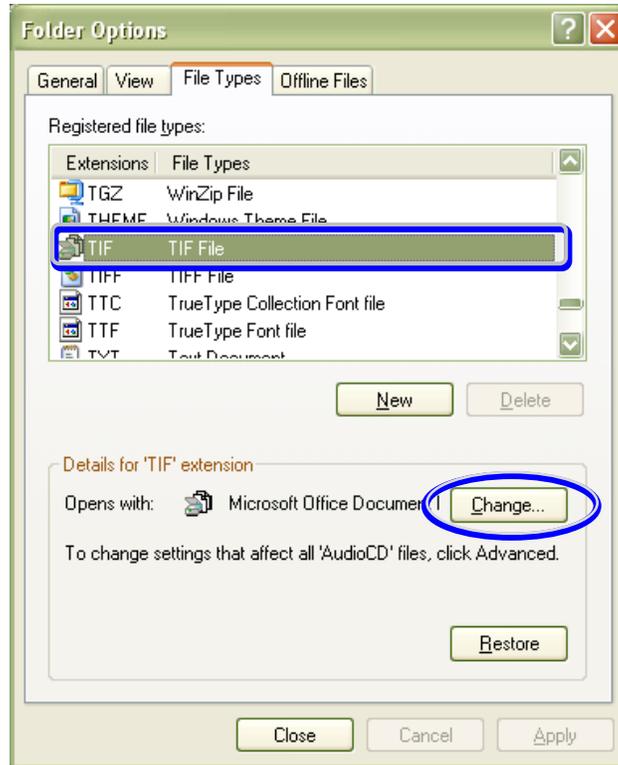


12. Find and Select Windows Picture and Fax Viewer

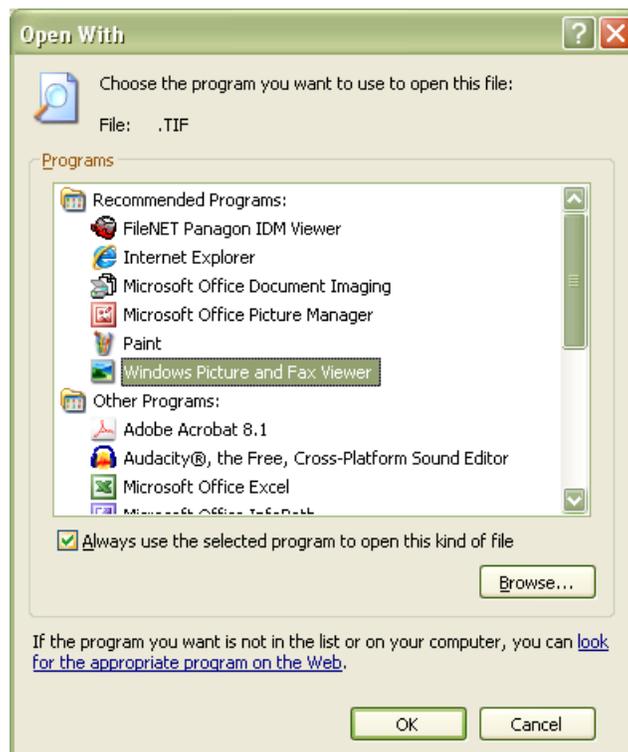
13. Click OK and go to step 18.



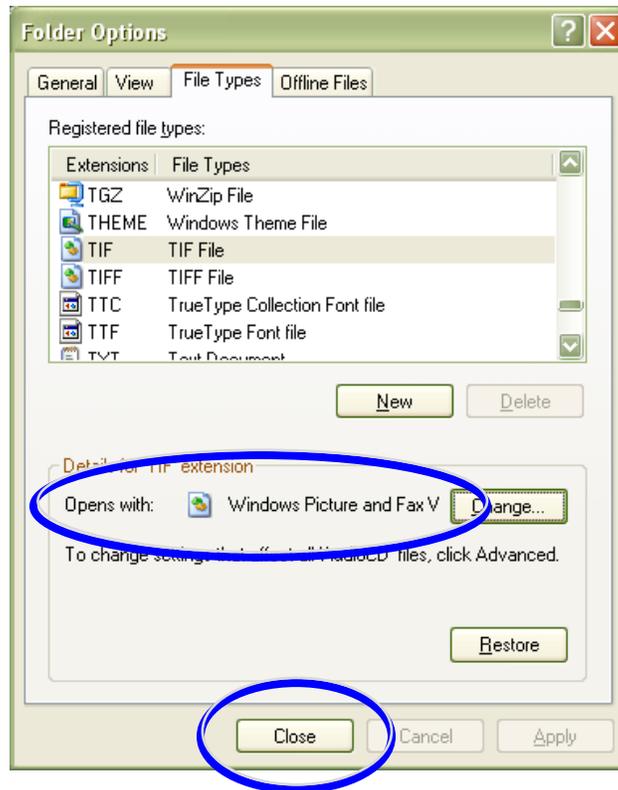
14. Click “TIF file” to highlight
15. Click “Change”



16. Find and Select Windows Picture and Fax Viewer
17. Click OK



18. Confirm that the “opens with” was changed to Windows Picture and Fax Viewer.
19. Click close and return to the Web page to open the market conduct documents.



If you are still unable to view the market conduct documents, please email cid.mc@ct.gov to request a copy.