

CONNECTICUT STATE INSURANCE DEPARTMENT
HEALTH MAINTENANCE ORGANIZATIONS

EXHIBIT 4

NUMERICAL RANKING OF HEALTH MAINTENANCE ORGANIZATIONS (HMO'S).
THE HMO WITH THE LOWEST COMPLAINT RATIO IS RANKED NO. 1.

01/01/2005 THROUGH 12/31/2005

COMPANY NAME	DIRECT PREMIUM	UNDER-		MARKETING		CLAIMS		POLICY		OTHER		TOTAL		RATIO COMPL/DP	RANK
		WRITING		SALES		HANDLING		SERVICE							
		J	Q	J	Q	J	Q	J	Q	J	Q	J	Q		
ConnectiCare Inc.	635,723,353	0	0	0	0	7	1	0	0	0	0	7	1	0.013	1
Aetna Health Inc.	146,989,489	0	0	0	0	11	0	0	0	0	0	11	0	0.075	2
Oxford Health Plans (CT), Inc.	245,571,264	0	0	0	0	26	1	0	0	2	0	28	1	0.118	3
Health Net of Connecticut, Inc.	785,587,939	0	0	0	0	142	1	0	0	13	0	155	1	0.199	4
CIGNA HealthCare of Connecticut	72,710,150	0	0	0	0	44	0	0	0	0	0	44	0	0.605	5
TOTALS	1,886,582,195	0	0	0	0	230	3	0	0	15	0	245	3		

Note: A ratio of 0.000 indicates no questionable and no justified complaints for this company for this time period