

EXHIBIT 2 NUMERICAL RANKING OF INSURANCE COMPANIES AND GROUPS OF INSURANCE COMPANIES AGAINST WHOM JUSTIFIED AND/OR QUESTIONABLE COMPLAINTS HAVE BEEN RECORDED. THE COMPANY OR GROUP WITH THE LOWEST COMPLAINT RATIO IS RANKED NO. 1

COMPANY NAME	DIRECT PREMIUM	UNDER-WRITING		MARKETING SALES		CLAIMS HANDLING		POLICY SERVICE		OTHER		TOTAL		RATIO COMPL/DP	RANK
		J	Q	J	Q	J	Q	J	Q	J	Q	J	Q		
CIGNA Health Group *	168,932,529	0	0	0	0	1	0	0	0	1	0	2	0	.011	1
Metropolitan Group *	61,346,097	0	0	0	0	0	1	0	0	0	0	0	1	.016	2
Guardian Life Group *	72,278,793	0	0	1	0	1	0	0	0	0	0	2	0	.027	3
Hartford Fire & Casualty Grp *	36,755,947	0	0	0	0	1	0	0	0	0	0	1	0	.027	3
United Healthcare Ins Group *	195,830,086	0	0	0	0	4	1	0	0	1	0	5	1	.030	5
Fortis Group *	44,191,046	0	0	0	1	1	0	0	0	0	0	1	1	.045	6
UnumProvident Corporate Group*	99,124,746	0	0	0	0	5	0	0	0	0	0	5	0	.050	7
ANTHEM HEALTH PLANS INC	2,143,916,459	0	0	0	1	99	4	0	0	21	0	120	5	.058	8
UCI Group *	27,337,293	0	0	1	0	0	0	0	0	1	0	2	0	.073	9
American International Group *	24,370,636	0	0	0	0	1	1	0	0	0	0	1	1	.082	10
National Health Insurance Grp*	9,619,852	0	0	0	0	0	0	0	0	1	0	1	0	.103	11
Guarantee Trust *	6,764,205	0	0	0	0	1	0	0	0	0	0	1	0	.147	12
Liberty National *	6,220,504	0	0	0	0	0	0	0	1	0	0	0	1	.160	13
Conseco Group *	23,570,761	0	0	0	2	2	0	0	0	0	0	2	2	.169	14
Wellpoint Health Networks Inc*	4,136,689	0	0	0	0	1	0	0	0	0	0	1	0	.241	15
Allstate Insurance Group *	3,978,867	0	0	1	0	0	0	0	0	0	0	1	0	.251	16
Universal AMER Holdings Corp *	10,498,344	1	0	1	0	0	0	1	0	0	0	3	0	.285	17
Security Mut Life Ins Co Of NY	3,238,364	0	0	0	0	1	0	0	0	0	0	1	0	.308	18
Protective Life Insurance Grp*	1,184,442	0	0	1	0	0	0	0	0	0	0	1	0	.844	19
Sentry Insurance Group *	174,098	0	0	0	0	1	0	0	0	0	0	1	0	5.743	20
Cuna Mut Life Ins Co	46,625	0	0	0	0	0	1	0	0	0	0	0	1	21.447	21
American Medical & Life Ins Co	9,509	0	0	0	0	0	0	0	0	1	0	1	0	105.163	22
<b>TOTALS</b>	<b>2,943,525,892</b>	<b>1</b>	<b>0</b>	<b>5</b>	<b>4</b>	<b>119</b>	<b>8</b>	<b>1</b>	<b>1</b>	<b>26</b>	<b>0</b>	<b>152</b>	<b>13</b>		

\* DENOTES GROUP OF INSURANCE COMPANIES