

**Notice to Enrollees**

**Sec. 38a-478m-1. Notice to enrollees**

Each managed care organization required to submit a notice to enrollees pursuant to section 38a-478m(1) of the Connecticut General Statutes shall maintain and provide with each final written notice of a determination not to certify an admission, service, procedure or extension of stay based on medical necessity, a statement that all internal appeals have been exhausted for that service and a copy of a pamphlet, created and made available to the managed care organization by the commissioner and reproduced by the managed care organization, containing the procedure and application to appeal to the commissioner pursuant to section 38a-478n of the Connecticut General Statutes. A copy of the pamphlet shall also be available from the managed care organization to the enrollee, upon request.

(Adopted effective August 30, 2004)