



# State of Connecticut

## *Insurance Department*

THOMAS R. SULLIVAN  
COMMISSIONER

### **OFFICIAL NEWS RELEASE**

FOR IMMEDIATE RELEASE  
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## **Connecticut Insurance Department Fines Wisconsin-based Insurance Companies \$173,000**

*Market Conduct Exam Reveals Practices Not in Compliance with Connecticut Law*

*Hartford* — Connecticut Insurance Commissioner Thomas R. Sullivan announced today the completion of a routine market conduct examination of the Wisconsin-based Sentry Select Insurance Companies.

The \$173,000 fine comes from violations to Connecticut state laws, primarily related to incorrect automobile, homeowner, and commercial rating; licensing/appointments of agents, licensing of adjusters/appraisers, and instances of failure to pay loss of use in settlements.

Violations and fines varied by company.

Dairyland Insurance Company	\$32,000
Middlesex Insurance Company	\$46,000
Patriot General Insurance Company	\$30,000
Sentry Insurance A Mutual Company	\$39,000
Sentry Select insurance Company	\$26,000

The company responded quickly to the order, agreeing to undertake a complete review of its practices and procedures to ensure the areas of concern comply with Connecticut law.

### **ABOUT THE CONNECTICUT INSURANCE DEPARTMENT**

The mission of the Connecticut Insurance Department is to serve consumers in a professional and timely manner by providing assistance and information to the public and to policy makers, by regulating the insurance industry in a fair and efficient manner which promotes a competitive and financially sound insurance market for consumers, and by enforcing the insurance laws to ensure that consumers are treated fairly and are protected from unfair practices. For more information, visit the Connecticut Insurance Department at [www.ct.gov/cid](http://www.ct.gov/cid).

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