



STATE OF CONNECTICUT
INSURANCE DEPARTMENT

BULLETIN IC-30
August 25, 2011

TO: ALL INSURERS, LICENSEES AND ALL INTERESTED PARTIES

RE: HURRICANE IRENE

This Bulletin is intended to notify all insurers and licensees that the Commissioner believes it to be in the best interest of Connecticut consumers for insurers to take the following actions upon receiving notice of a claim that resulted directly from **Hurricane IRENE**. The insurer must:

- promptly establish contact with the claimant;
- quickly survey and assess the claimant's damage;
- provide prompt and accurate responses to claimants;
- provide prompt payment for additional living expenses and for temporary repairs after the assessment of the insured's damage; and
- quickly set appointments with the claimant for examination and resolution of all claim matters.

For more information, please contact: cid.ca@ct.gov OR (800) 203-3447.

Thomas B. Leonardi
Insurance Commissioner