

**Fiscal Year July 1, 2012 to June 30, 2013**

The Commission on Human Rights and Opportunities

**CASE PROCESSING REPORT, CUMULATIVE DATA**

**1. Complaints Filed by Region**

Capitol	503
Southwest	422
West Central	519
Eastern	457
Housing Discrimination Unit	<u>177</u>
<b>Total</b>	<b>2078</b>

**2. Complaints Filed by Type of Charge**

Employment	1701
Housing	178
Public accommodation	112
Credit	1
Other	81
<b>Grand Total</b>	<b>2073</b>

**3. Complaints Filed Against State Agencies** 219

## Fiscal Year July 1, 2012 to June 30, 2013

### 4. Case Closures

Closure Type	Total
Administrative Dismissal	138
Merit Assessment Review - No Claim for Relief	31
Merit Assessment Review - No Possibility of Reasonable Cause Finding	116
Merit Assessment Review - Respondent Exempt	4
No Reasonable Cause	227
No Reasonable Cause - Lack of Jurisdiction	6
Pending	9
Pre-determination Conciliation	79
Public Hearing/Court Closure	58
Release of Jurisdiction	458
Satisfactorily Adjusted	10
Withdrawal	104
Withdrawal with Settlement	881
<b>Grand Total</b>	<b>2121</b>

### 5. OPH Closures

Administrative Dismissal	5
Public Hearing Withdrawal	6
Referee Decision	3
Stipulated Agreement	64

### 6. Number of Reasonable Cause Findings

7. Total Number of Pending Cases at End of Year	105
8. Total Number of Active Cases at End of Year	<u>104</u> 209

**Fiscal Year July 1, 2012 to June 30, 2013**

<b>Complaints Filed -- Basis/Type</b>	<b>Type</b>					
<b>Basis</b>	<b>CREDIT</b>	<b>EMPLOYMENT</b>	<b>HOUSING</b>	<b>OTHER</b>	<b>PA*</b>	<b>Total</b>
Age		525	1	6	6	538
Alienage		4		1	1	6
Ancestry		111	13	6	15	145
Blindness		2				2
Color		438	28	42	44	552
Familial Status		7	11	1		19
Learning Disability		15		3	8	26
Marital Status		16	3		2	21
Mental Disability		108	31	4	15	158
Mental Disorder		8		2	1	11
Mental Retardation					1	1
National Origin	1	202	14	18	16	251
None		2				2
Other	1	367		22	13	403
Physical Disability		463	76	5	19	563
Prior Conviction of Crime		5		1		6
Race	1	534	46	46	50	677
Religious Creed		58	1	19	5	83
Retaliation - Housing		3	8			11
Sex		479	4	6	21	510
Sexual Orientation		45	7	6	7	65
Source of Income		3				3
Source of Income - Other			5			5
Source of Income - SDG			4			4
Source of Income - Sect. 8			5			5
Source of Income - SS			3			3
Age		525	1	6	6	538
<b>Grand Total</b>	<b>3</b>	<b>3395</b>	<b>260</b>	<b>188</b>	<b>224</b>	<b>4070</b>

**\*Public accommodation**

**Fiscal Year July 1, 2012 to June 30, 2013**

<b>Complaints Filed by Issue</b>		
<b>Type</b>	<b>Issue</b>	<b>Total</b>
CREDIT	Other	1
	Retaliation	1
EMPLOYMENT	Aiding & Abetting	54
	Demotion	49
	Denied Disability(Pregnancy)	1
	Discharge	1078
	Harassment	439
	Hiring	82
	Other	718
	Other(Pregnancy)	14
	Promotion	68
	Public Agency	1
	Reasonable Accommodation	1
	Refused Leave(Pregnancy)	4
	Retaliation	606
	Sexual Harassment	167
	Termination(Pregnancy)	18
	Terms & Conditions	794
HOUSING	Denial of Rental	20
	Eviction	4
	Loan/Credit	1
	Other	12
	Reasonable Accommodation	91
	Rental	2
	Retaliation	6
	Terms and Conditions	56
OTHER	Code of Fair Practices	43
	Criminal Offender	19
	Other	20
PUBLIC ACCOMODATION	Discharge	1
	Entertainment	1
	Harassment	2
	Other	85
	Public Agency	21
	Recreation	1
	Retaliation	4
	Terms & Conditions	1
<b>Grand Total</b>		<b>4486</b>

**Fiscal Year July 1, 2012 to June 30, 2013**

<b>Count of Cases</b>														
<b>Basis Description</b>	<b>AD</b>	<b>ADRS</b>	<b>MAR/RE</b>	<b>MARC</b>	<b>MARR</b>	<b>NRC</b>	<b>NRC/LOJ</b>	<b>PDC</b>	<b>PH</b>	<b>PNDG</b>	<b>SA</b>	<b>WD</b>	<b>WDWS</b>	<b>Total</b>
Age	25	121		24	14	54	2		11	4		16	262	533
Alienage		4											2	6
Ancestry	19	29		12	1	23		6	7	1		7	82	187
Blindness													1	1
Color	41	110	1	41	9	85	3	7	17	3	5	34	212	568
Familial Status	1	3				3		5	1			1	3	17
Guide Dog/Access						1							1	2
Learning Disability	4	1		3	2	1	1						6	18
Marital Status	3	8		2	2	4		1				1	10	31
Mental Disability	9	31		11	3	16	1	21	2			8	46	148
Mental Disorder	2	7			2	1			1				11	24
Mental Retardation						1								1
National Origin	23	61		16	1	35		4	9	1		8	124	282
None		1												1
Other	21	115		31	9	29			6		1	19	181	412
Physical Disability	24	113	3	12	5	53		33	21	2	4	14	222	506
Prior Conviction of Crime		3		1									2	6
Race	49	142	1	51	11	99	3	7	19	3	5	41	268	699
Religious Creed	2	31		12		8		2	3			4	23	85
Retaliation - Housing		1						4					1	6
Sex	38	130		26	11	41	1	3	10		4	31	254	549
Sexual Orientation	3	14		3	1	4	1	6	1			4	28	65
Source of Income												2		2
Source of Income - Other								4	1			1		6
Source of Income - Sect. 8						2		7	2					11
Source of Income - SS								3						3
<b>Grand Total</b>	<b>264</b>	<b>925</b>	<b>5</b>	<b>245</b>	<b>71</b>	<b>460</b>	<b>12</b>	<b>113</b>	<b>111</b>	<b>14</b>	<b>19</b>	<b>191</b>	<b>1739</b>	<b>4169</b>

## Fiscal Year July 1, 2012 to June 30, 2013

### Complaints Closed by Basis

Complaints Closed by Type	Total
Administrative Dismissal	138
Merit Assessment Review - No Claim for Relief	31
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<b>Grand Total</b>	<b>2121</b>

Complaints Closed by Unit					
Unit	EMPLOYMENT	HOUSING	OTHER	PA*	Total
Capitol	441		7	48	496
Southwest	302			12	314
West Central	309		16	15	340
Eastern	286		18	10	314
Housing		123			123
Legal	480	17	11	23	531
<b>Grand Total</b>	<b>1824</b>	<b>140</b>	<b>52</b>	<b>110</b>	<b>2126</b>

\* PUBLIC ACCOMODATION