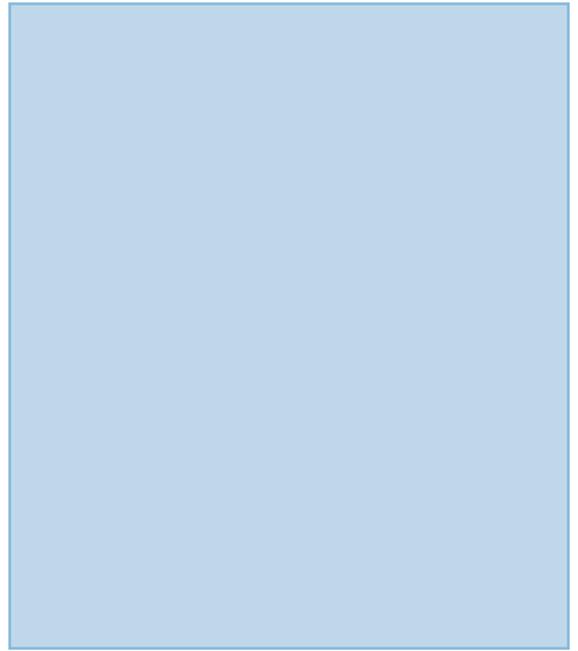
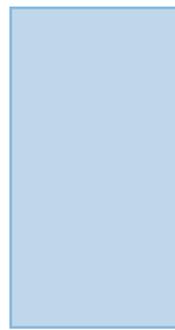
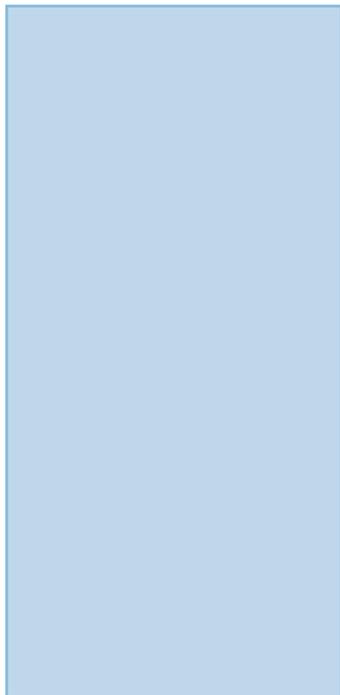


SRC...SRC...SRC...SRC...SRC...



STATE REHABILITATION COUNCIL

2011 ANNUAL REPORT





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Message from the SRC Chairperson

I am pleased to present the **State Rehabilitation Council's (SRC) 2011 Annual Report**. This past year has been one of transition for us all. Yet, through many changes, the SRC and the Bureau of Rehabilitation Services continue to work diligently together to help those with significant disabilities lead fulfilling and meaningful lives through work opportunities. Together, we attended the Spring and Fall national conferences of the Council of State Administrators of Vocational Rehabilitation (CSAVR) in Washington, D.C. and Chandler, AZ. SRC members conducted surveys of BRS offices throughout the state to identify opportunities to improve visibility and accessibility of office locations and to assure that clear and consistent information is provided to those applying for services. We participated in employment Prep Rallies which focused on improving consumers' abilities to interview and secure jobs; these rallies connected several BRS consumers with employers.



Now, more than ever, we need to pool our resources and talent to ensure that people with disabilities have the opportunity to realize their career dreams. We hope that the recent consolidation of several state agencies serving people with disabilities is a major step toward that goal. The SRC would very much like to be included in the process to appoint the Director to the new Bureau of Rehabilitative Services.

We value our role as the voice of consumers in the vocational rehabilitation process as established in the Rehabilitation Act. Maintaining our required membership is a challenge under normal circumstances. This year, we lost several valued members due to term limits on the SRC or life-changing opportunities that resulted in resignations. We are eager to fill vacancies on the Council and renew current members' appointments so that the SRC can meet its mandate and effectively advocate for its constituents. The Governor's role in this process is vital to helping us achieve our goals.

As diversity includes people with disabilities, we hope to see more people with disabilities appointed to high-ranking positions. It will help break down the myths that keep people with disabilities out of work and will help create important role models. Like the example of the Obama Administration, we hope that Connecticut becomes a model employer for those with disabilities.

I extend my gratitude to all those who have helped the SRC this year. As you read our report, we look forward to finding new ways we can collaborate to help employers see people, not with disabilities, but people **with** abilities.

Mary Pierson Keating, Esq.

SRC Chairperson

Mission

The State Rehabilitation Council (SRC) provides assessment, advice and recommendations to the Bureau of Rehabilitation Services (BRS) and others regarding coordination and effectiveness of programs and strategies which promote community-based competitive employment for persons with disabilities.

Goals

- ◆ To assess the effectiveness and delivery of vocational services provided by BRS to individuals with disabilities.
- ◆ To improve the coordination of vocational services among BRS, state agencies and public and private entities for the benefit of BRS consumers.
- ◆ To make recommendations to BRS, the Governor, the Rehabilitation Services Administration (RSA), and others for developing and improving strategies for the employment of, and vocational services for, individuals with disabilities.

Functions

- ◆ To review, analyze, and advise BRS regarding its performance in carrying out its responsibilities as the state agency designated to administer the public Vocational Rehabilitation Program.
- ◆ To provide input to BRS in preparing the State Plan for Vocational Rehabilitation and Supported Employment, as well as other plans, reports, needs assessments, and evaluations.
- ◆ To provide input to BRS regarding the Bureau's coordination of activities with Connecticut's work force investment system.
- ◆ To review the effectiveness of, and consumer satisfaction with, the performance of the Bureau and other public and private agencies in providing vocational rehabilitation services to Connecticut residents with disabilities.
- ◆ To prepare and submit an annual report to the Governor of Connecticut and the Commissioner of the Rehabilitation Services Administration.
- ◆ To coordinate with other advisory councils in the state which oversee services to individuals with disabilities.
- ◆ To perform other functions as appropriate to the mission of the Council.

Business Partnership Committee

Purpose:

To foster collaboration among all the related service providers and employers (public and private, for-profit and nonprofit). To encourage coordinated training and orientation of employers, employees and co-workers and to determine and address the employment needs of business and industry.

Chairperson:

Roberta J. Hurley

Members:

Sharon Denson, Michele Fontaine, Mary Pierson Keating, Simone Mason, and Laura Micklus

2011 Review of Goals:

- ◆ Collaborated with Connect-ability and the CT Department of Labor to develop networking, training and technical assistance opportunities for employers. Roberta attended periodic Connect-ability meetings, provided input for the Employment Summit, and shared feedback with business partnership committee members about employers' presence at the summit.
- ◆ Assisted with educating agencies, consumers and employers about the services available from BRS for people with significant disabilities and helped to link resources. Roberta and Michele participated in a training series regarding collaboration. They focused on the Department of Mental Health and Addiction Services (DMHAS) working with BRS. The training was presented in six different areas of the state with various agencies attending.

Goals for 2012:

- ◆ Continue to assist with educating agencies (public and private, for-profit and nonprofit), consumers and employers about what BRS can provide for people with disabilities and help to link resources.
- ◆ Research avenues to educate vendors who service equipment for people with significant disabilities about the importance of expediting repairs for employment needs.
- ◆ Educate employers and school personnel about BRS school-to-work transition services to develop better business partnerships.
- ◆ Help recruit business representatives to actively serve as members on the SRC.

Consumer Satisfaction Committee

Purpose:

To assess consumer viewpoints of their satisfaction with the vocational service process and the effectiveness of BRS in assisting consumers to obtain and maintain employment.

Chairperson:

Barbara Konow

Members:

Jan Hasenjager and James Quick

Review of 2011 Accomplishments:

- ◆ Collaborated with BRS on the Public Meetings and the State Plan.
- ◆ Successfully implemented surveys to assess the ease in which consumers could apply for services at BRS offices. SRC members applied for services as a consumer would and reported their ability to locate and gain entrance to the offices. They also reported the clarity and consistency of communications and information provided by the staff once the SRC members inquired about services. Completed surveys were recorded and distributed to all SRC members at the bimonthly meetings. These surveys will be compiled and recommendations will be distributed to BRS and the SRC. Areas for concern for specific regional offices included parking and better office signs.

Goals for 2012:

- ◆ Collaborate with BRS on the Public Meetings and the State Plan.
- ◆ Help develop survey tools to be used in the Comprehensive Statewide Needs Assessment; lead SRC in serving as a focus group during this process.
- ◆ Complete assessment of survey results to determine the ease in which consumers apply for services at BRS offices. Report results to the SRC to help develop recommendations. Share results and recommendations with BRS. Report back to SRC on corrective action and implementation plans set forth by BRS.

Intercouncil Coordination/Nominations Committee

Purpose:

To provide linkage with agencies and councils that oversee or have input/knowledge about the provisions regarding rehabilitation services to individuals with disabilities. Assist in training SRC Council members to foster effective council teamwork. Outreach for potential members.

Chairperson:

John F. Sims

Members:

Janette Williams and Victor Xavier

Review of 2011 Goals:

- ◆ Screened and recommended candidates to the Governor for appointment to the SRC.
- ◆ Sought potential candidates of diverse backgrounds in accordance with Title I, Section 105 of the Rehabilitation Act 1973, as amended.
- ◆ Participated in orientation of new members.
- ◆ Purchased and distributed copies of the 36th Institute on Rehabilitation Issues: The State Rehabilitation Council – Vocational Rehabilitation Partnership to help members understand their role on the SRC.

Goals for 2012:

- ◆ Meet with potential nominees/volunteers to encourage interest in being appointed to the SRC.
- ◆ Target specific outreach to fill historically vacant categories of membership on the SRC.
- ◆ Participate with orientation of new members and the ongoing learning process of being active and involved SRC members.

Legislation, Policy & Planning Committee

Purpose:

To assist in developing the state and strategic plans for vocational rehabilitation services. To stay updated on federal and state regulations related to employment of persons with disabilities.

Chairperson:

George Narvaez

Members:

Sarah Harvey and Sandra Inzinga

Review of 2011 Accomplishments:

- ◆ Co-hosted the public forum with BRS for consumers to provide feedback and incorporated this feedback into the State Plan.
- ◆ Reviewed and provided recommendations to BRS regarding the State Plan.

Goals for 2012:

- ◆ Review and provide recommendations for the State Plan.
- ◆ Participate in the Comprehensive Statewide Needs Assessment.
- ◆ Assess and provide feedback on the consolidation of programs and services into the Bureau of Rehabilitative Services and the impact on vocational rehabilitation.
- ◆ Publish “Bill of Rights” information to be posted in BRS waiting rooms for people with disabilities.
- ◆ Provide educational outreach to policy makers and legislators to educate them about the benefits of the vocational rehabilitation program in economic development and reducing dependency on government programs.

State Rehabilitation Council Scholarship

The Connecticut Youth Leadership Project (CTYLP) is a youth leadership program that empowers youth with disabilities to realize their leadership potential. Through self-awareness and team building activities, young adults explore leadership styles and develop and implement team and personal leadership plans.

The goal is to help youth with disabilities meet the challenges of the future, overcome obstacles and become leaders so that they can make a positive difference in their communities and for others with disabilities.

This leadership project sponsors the Connecticut Youth Leadership Forum (YLF), a week-long leadership program for high school sophomores and juniors.

As part of its ongoing support of the Youth Leadership Forum, the State Rehabilitation Council of the Bureau of Rehabilitation Services provides funding for a scholarship for former delegates pursuing their education beyond high school.

This year's recipient of the SRC/BRS scholarship is YLF 2010 delegate, **Angela Boratgis**. A graduate of South Windsor High School, Angela plans to pursue a nursing career at the University of Connecticut, West Hartford branch. This \$1,000 award will make paying for that training a little easier.

Her teacher wrote – Angela is “...an excellent student, a deep thinker, a hard worker, and a person with a depth of feeling and maturity rarely found in someone her age.”

Angela was a National Honor Society member, active on the Student Council, participated in track & field and gymnastics. She remains an active community volunteer and finds time to work at a local store. Angela has a hearing impairment.

Kathleen Kabara submitted this information and is President of the Youth Leadership Project, which runs the YLF. Karen Halliday is the Executive Director.. To learn more about the Youth Leadership Forum, go to <http://www.youtube.com/watch?v=Lj2OUsKmH0o>.



SRC 2011 Annual Report
SRC Photo Journal



SRC Members, Volunteers, & BRS Staff

Front Row: Sharon Denson, Jim Quick, Mary Peirson Keating, Esq., Victor Xavier, & Laura Micklus
Second Row: George Narvaez, Sara Harvey, Roberta Hurley, Sandy Inzinga, Amy Porter, John F. Sims,
Evelyn Oliver Knight, & Kathy Blewett



SRC subcommittee meeting.

Around the table: Sarah Harvey; Sharon Denson; Laura Micklus; Michele Fontaine;
George Narvaez and Warren Stamp.



Sharon Denson

John F. Sims



Michele Fontaine



Jan Hasenjager

Roberta Hurley





Pastor Janette S. Williams & Gladys Brooks



Jennifer Held



SRC Members Barbara Konow, Jim Quick, and Roberta Hurley join SRC Liaison Evelyn Oliver Knight (center) at the BRS Employment Summit in June.



George Narvaez

SRC Member Recognition



Sandy Inzinga is congratulated for serving two years as SRC Chairperson by Mary Pierson Keating, new SRC Chairperson.

Barbara Konow's resignation from the SRC coincided with her retirement from 30 years of State Service as the Client Assistant Program representative. Barbara was known as an effective and caring advocate for persons with disabilities. She also chaired the Consumer Satisfaction Committee on the SRC. Mary is joined by Amy Porter, BRS director, in the presentation.



Mary recognizes Laura Micklus (above) as her term as the State Workforce Investment Board representative ends and Sandy Inzinga (left) as her tenure comes to a close. During her six years on the SRC, Sandy also served as the Treasurer and Vice Chairperson of the SRC and made sure that issues related to individuals who are deaf and hearing impaired were included in the conversations.

Message from the BRS Director

I am pleased to collaborate with the Connecticut State Rehabilitation Council (SRC) on its 2011 Annual Report. As a valued partner of the Bureau of Rehabilitation Service, Connecticut's SRC strives to assist the agency in being the best we can be.

Our Bureau was part of an agency consolidation this year, moving from our parent agency at the Department of Social Services (DSS) to a new agency called the Bureau of Rehabilitative Services. We are fortunate to have the continued support of DSS, and equally fortunate to join with the Board of Education and Services for the Blind, the Commission on Deaf and Hearing Impaired, the Worker's Rehabilitation Program, and the Driver Training Program for individuals with disabilities as partners in our new agency. This new structure should provide exciting opportunities to better align the programs and services available to people with disabilities.



Within BRS specifically, we continue to focus on the needs of our primary customers – job seekers with disabilities and businesses. This economy, with all of its ups and downs, is still accessible for job seekers with disabilities because of what they bring to the table. We have been focusing on different strategies to prepare our customers for the current job market. We have prepared our customers with job search strategies and interview skills, and brought businesses together to conduct interviews locally. We are intent on bringing together the right people at the right time, and ensuring that the quality of services that we deliver remains high.

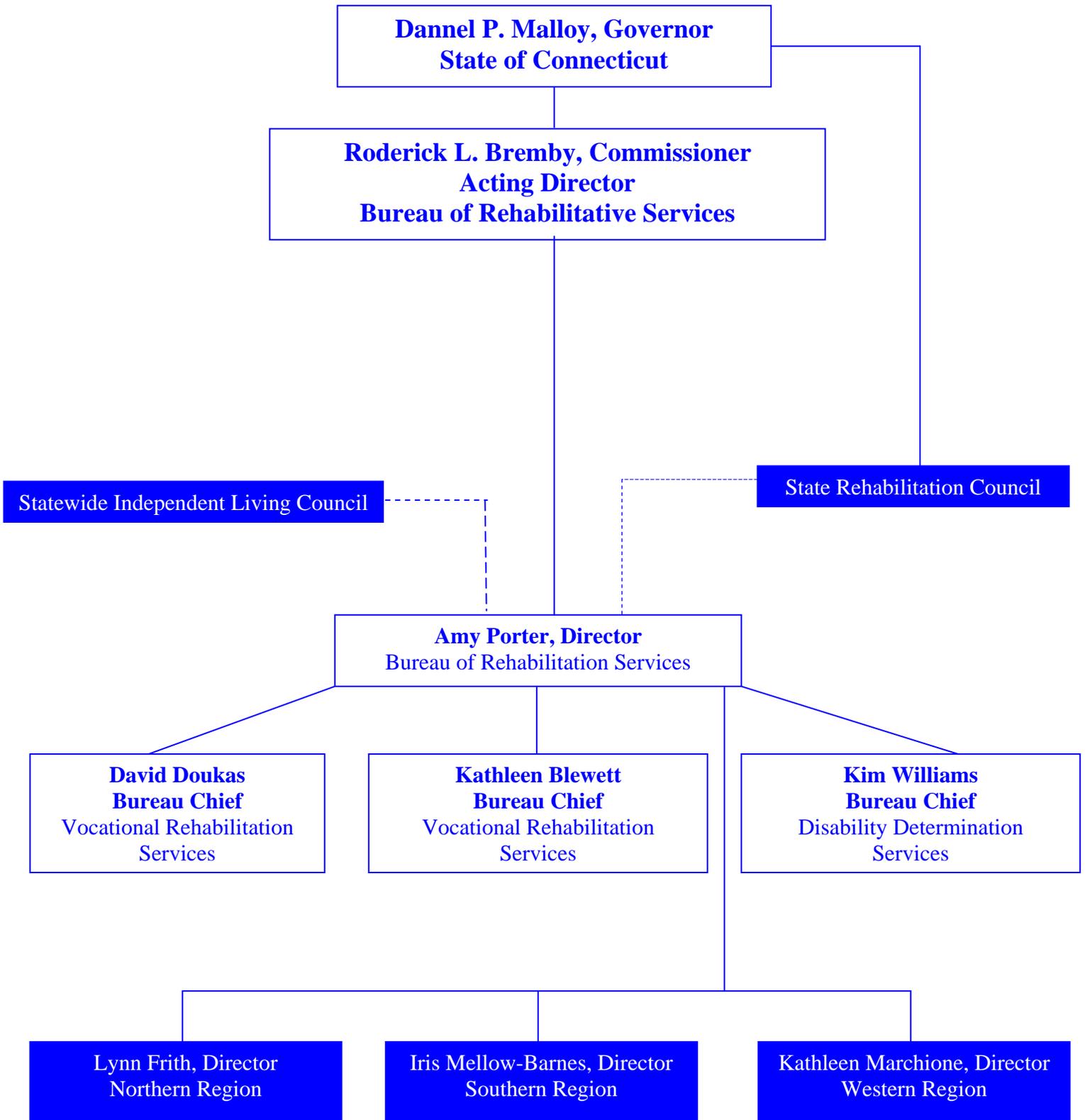
Over the last year, we expanded our employment division to more effectively respond to employers in Connecticut. Staff in this division work directly with businesses to assist in recruiting, hiring, and retaining employees with disabilities, and we have seen great outcomes with this model. Our employment division has been successful at reaching businesses who understand that disability is part of an overall diversity effort. We are encouraged by this approach to diversity and seek more employers who share the same views.

I want to close with my thanks to the BRS staff, our business and community partners, and in particular, members of the SRC who volunteer their time and energy to ensure that we achieve our mission. We value this partnership, and we are pleased to share the SRC report with you.

Amy Porter, Director

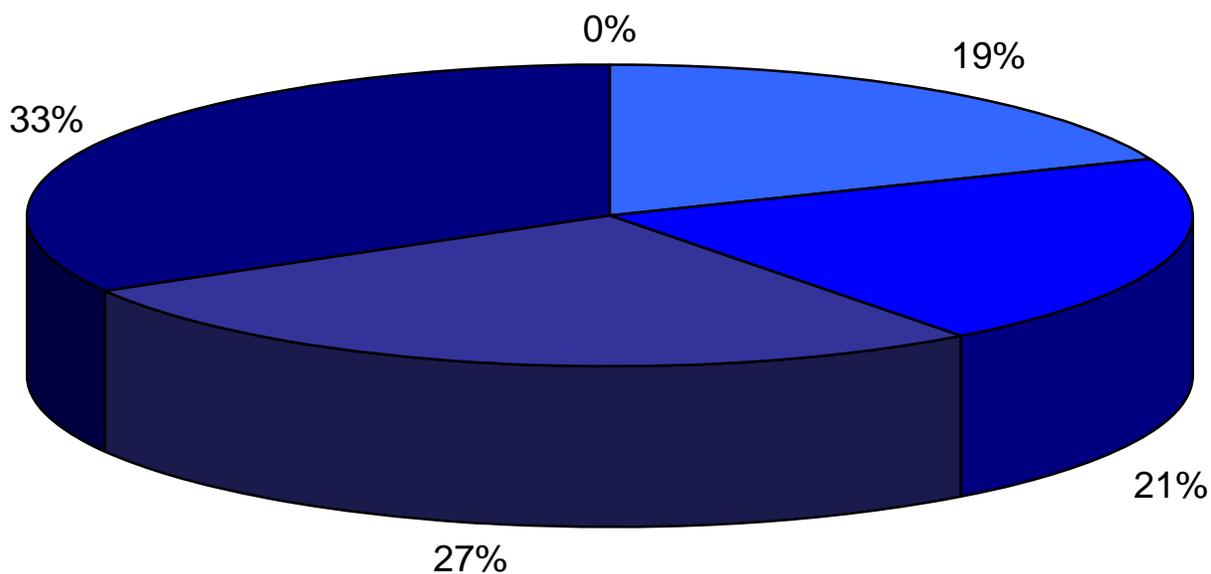
Bureau of Rehabilitation Services

BRS Organizational Chart



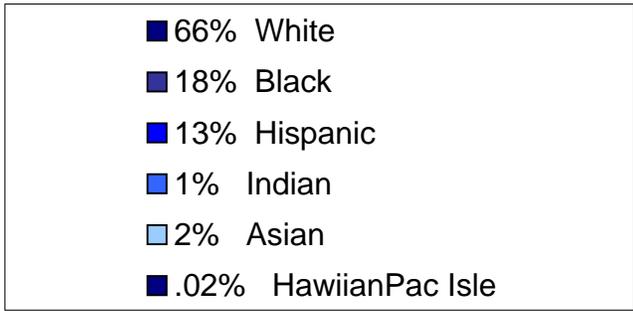
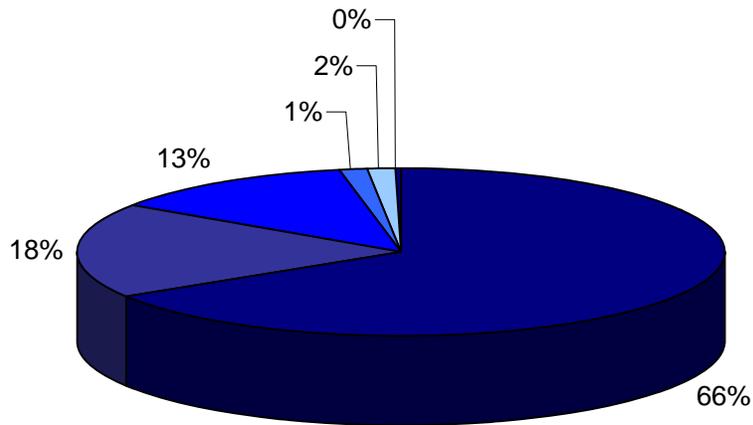
BRS Statistics

**Primary Disability Type of Consumers Served
The Bureau Assisted 8,441 Consumers in
Federal Fiscal Year 2011.**



- < 1% Visual Impairments
- 19% Communicative Impairments
- 21% Physical Disorders
- 27% Cognitive Disorders
- 33% Mental and Emotional Disabilities

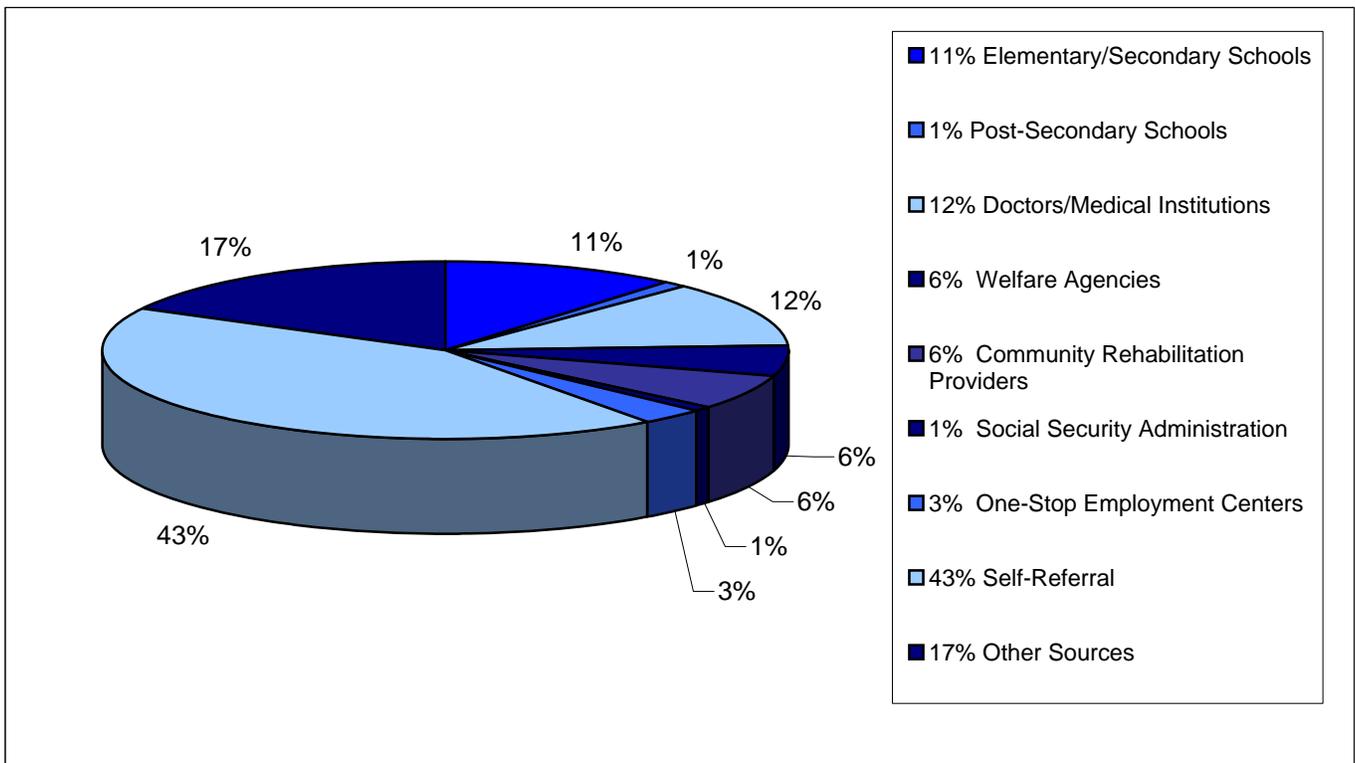
**Race/Ethnicity of BRS Consumers Served
Federal Fiscal Year 2011**



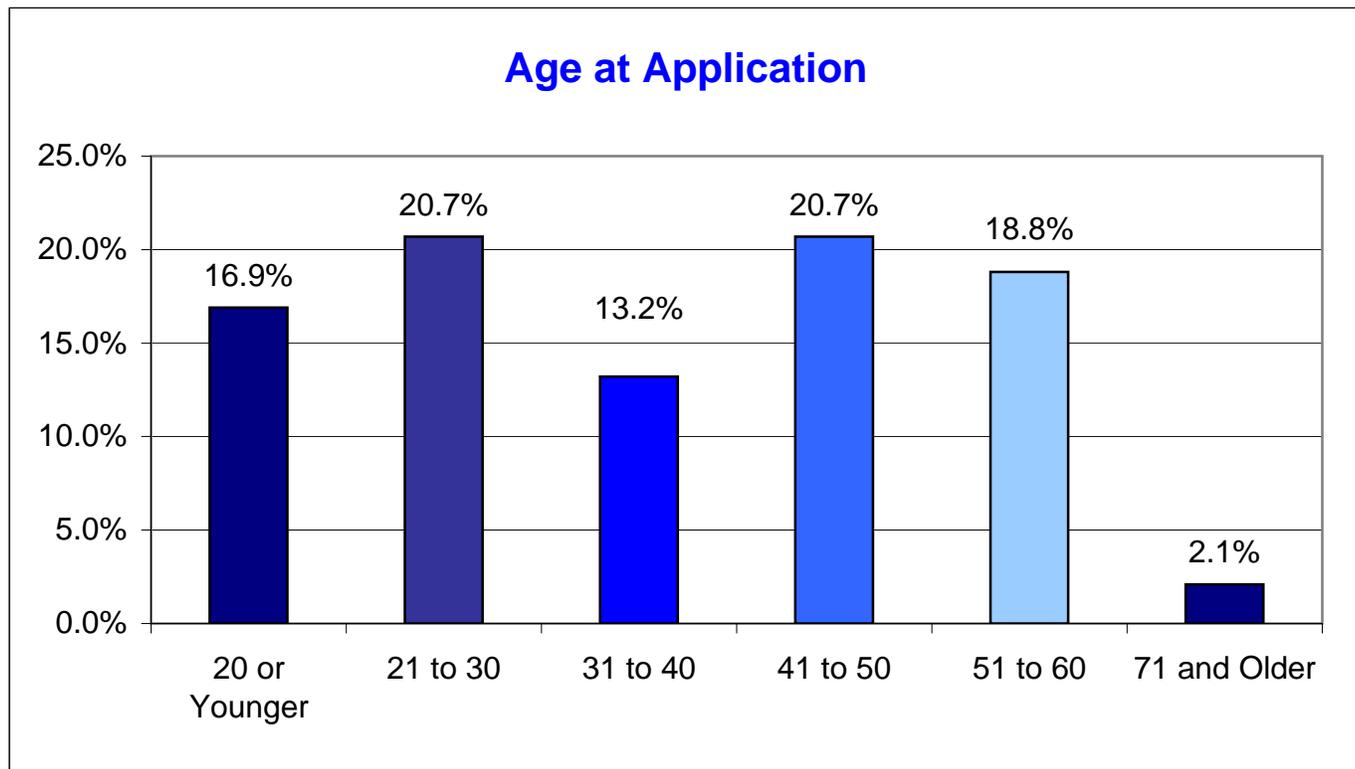
Compare to the **2010 US Census Bureau** table below.

| Race/Ethnicity | 2010 US Census Bureau | |
|--|------------------------------|------------|
| | Connecticut | USA |
| White | 77.60% | 72.40% |
| Black | 10.10% | 12.60% |
| Hispanic or Latino | 13.40% | 16.30% |
| American Indian and Alaska Native | 0.30% | 0.90% |
| Asian | 3.80% | 4.80% |
| Native Hawaiian and Other Pacific Islander | 0.00% | 0.20% |
| Persons reporting two or more races | 2.60% | 2.90% |

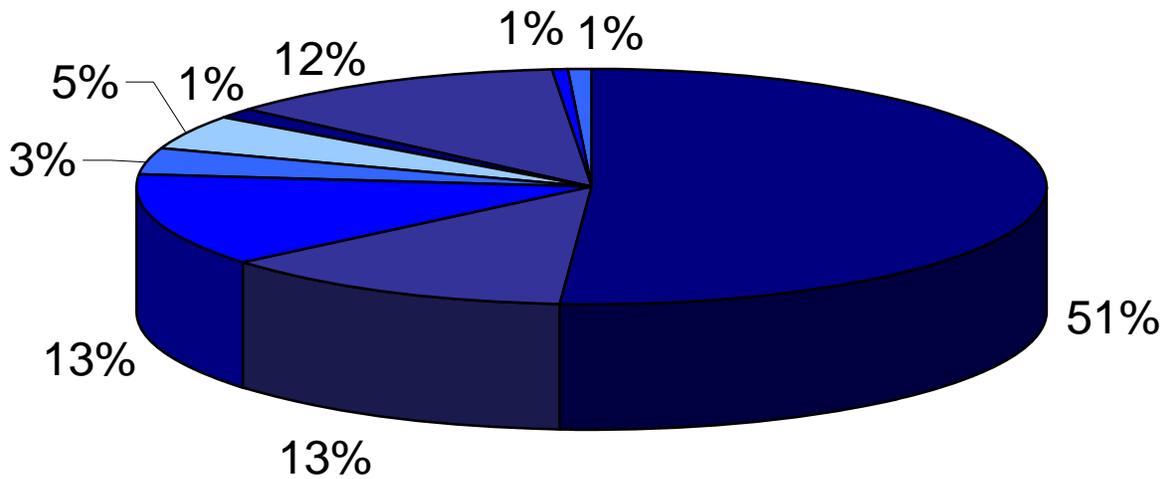
The Bureau received 3,613 applications for services in Federal Fiscal Year 2011.



Age at Application



**Purchased Good and Services
Federal Fiscal Year 2011
Total Expenditure = 9.2 Million**

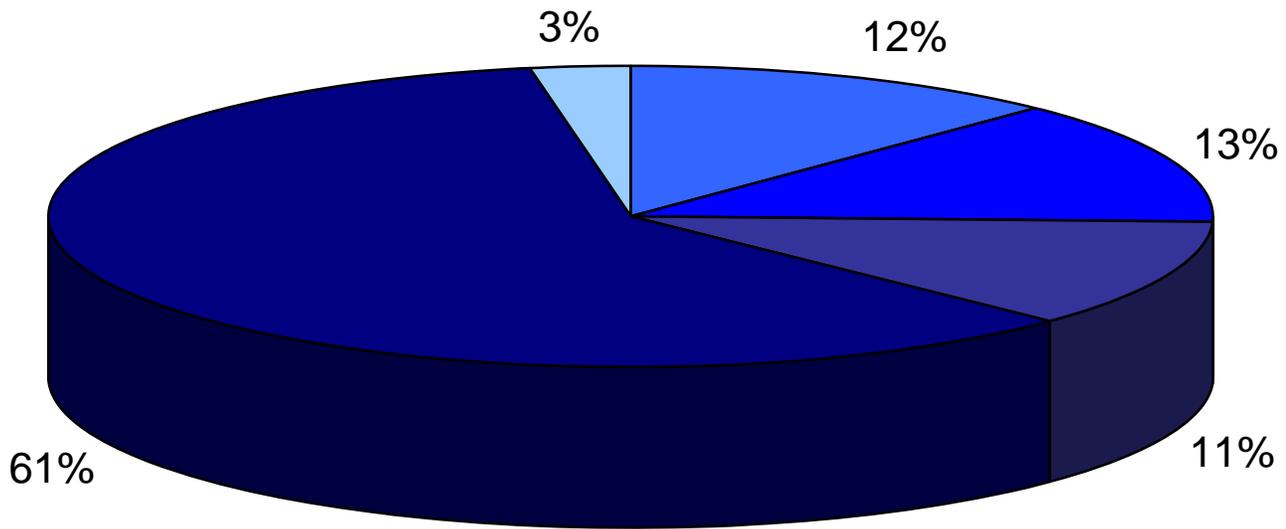


Expenditure Categories and Basic Descriptions

- **51% CRP Services** - All services purchased from Community Rehabilitation Providers.
- **13% Adaptive Technology** - Rehabilitation Technology and Devices, Vehicle and Home Modifications.
- **13% Appliances** - Prosthetic, Orthotic, Hearing Aids or other assistive devices.
- **3% College** - Tuition, Tutoring, Fees, Books, and Supplies at accredited Colleges and Universities.
- **5% Medical & Psych** - All forms of evaluation and treatment for Physical, Psychological, and Psychiatric conditions.
- **1% Maintenance** - Direct cash payments to Consumers for reimbursement of goods and services purchased.
- **12% Training** - All Proprietary School Programs, On-the-Job Training and corresponding supplies.
- **1% Supplies and Equipment** - All goods purchased for consumers, excluding those related to training programs.
- **1% Other** - All miscellaneous services not otherwise categorized.

FFY 2011 Vocational Services Purchased From Community Rehabilitation Providers (CRP)

Total Expenditures = \$4.8 Million

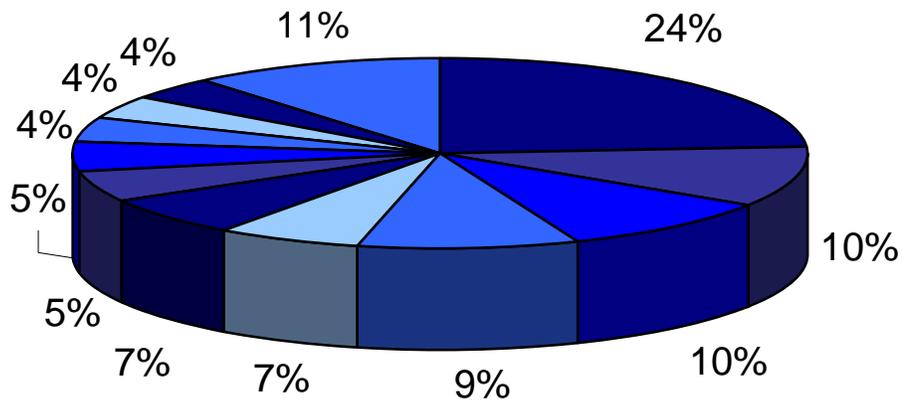


The Bureau has partnerships with 46 CRPs across Connecticut.

CRP Services Categories

- 61% **Assessment** - Evaluation of consumers in individual and competitive work situations in their communities.
- 11% **Other CRP Services** - Examples include In-house vocational evaluation, work adjustment, and training.
- 13% **Job Placement** - Locating and securing permanent job opportunities for consumers in the competitive labor market.
- 12% **Job Coaching** - One-on-One vocational support to assist consumer in learning a skill or remediating for a deficit.
- 3% **Walgreens** - Services provided to consumers through the Walgreens initiative.

**Jobs Acquired or Maintained in
Competitive Employment
Federal Fiscal Year 2011**



Standard Occupational Classification (SOC)
Major Occupational Groups:

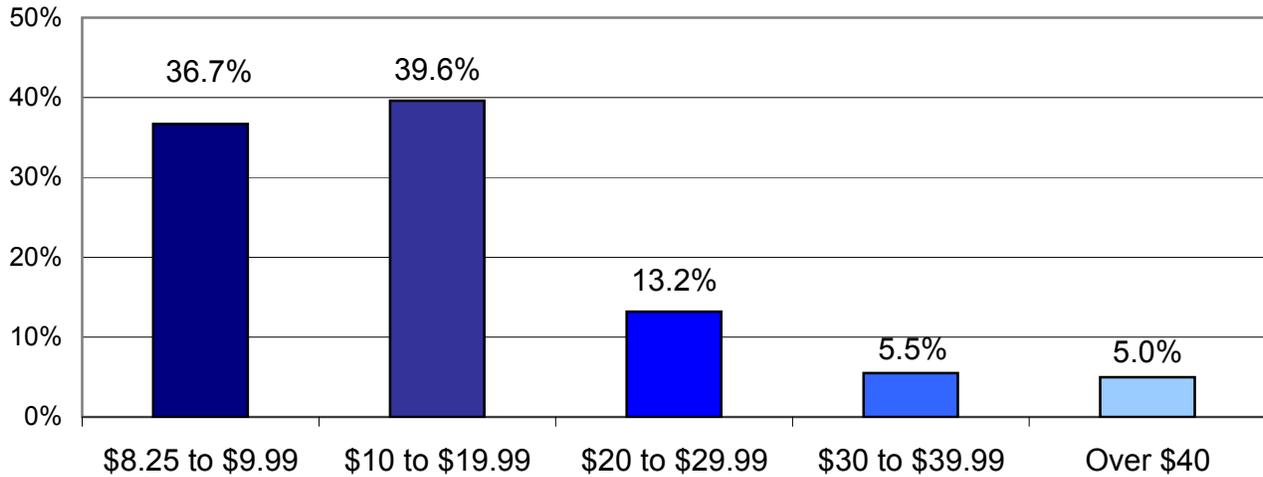
- 24% Office and Administrative Support
- 10% Sales and Related Services
- 10% Personal Care and Healthcare Support
- 9% Maintenance and Repair
- 7% Food Preparation and Serving Related
- 7% Management and Business Operations
- 5% Transportation and Material Moving
- 5% Education, Training, and Library
- 4% Community and Social Service
- 4% Healthcare Practitioners and Technical
- 4% Production
- 11% Other*

* Includes Any Occupation Totals Under 3%

Wages and Hours Worked for Consumers Exiting VR in FFY 2011

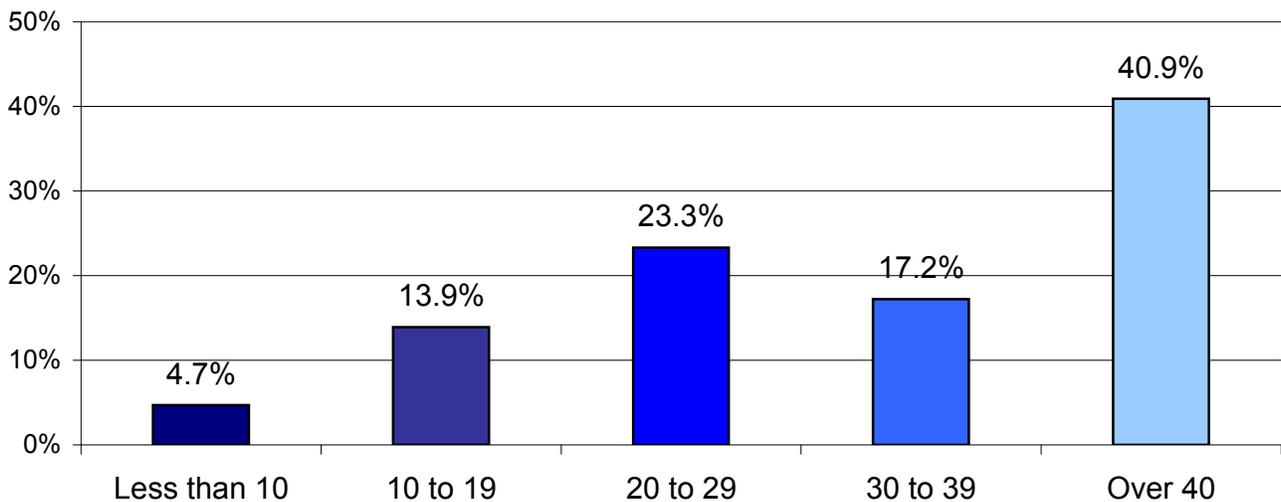
Successful consumers entering or maintaining **Competitive Employment**: 1171

Hourly Wages at Closure



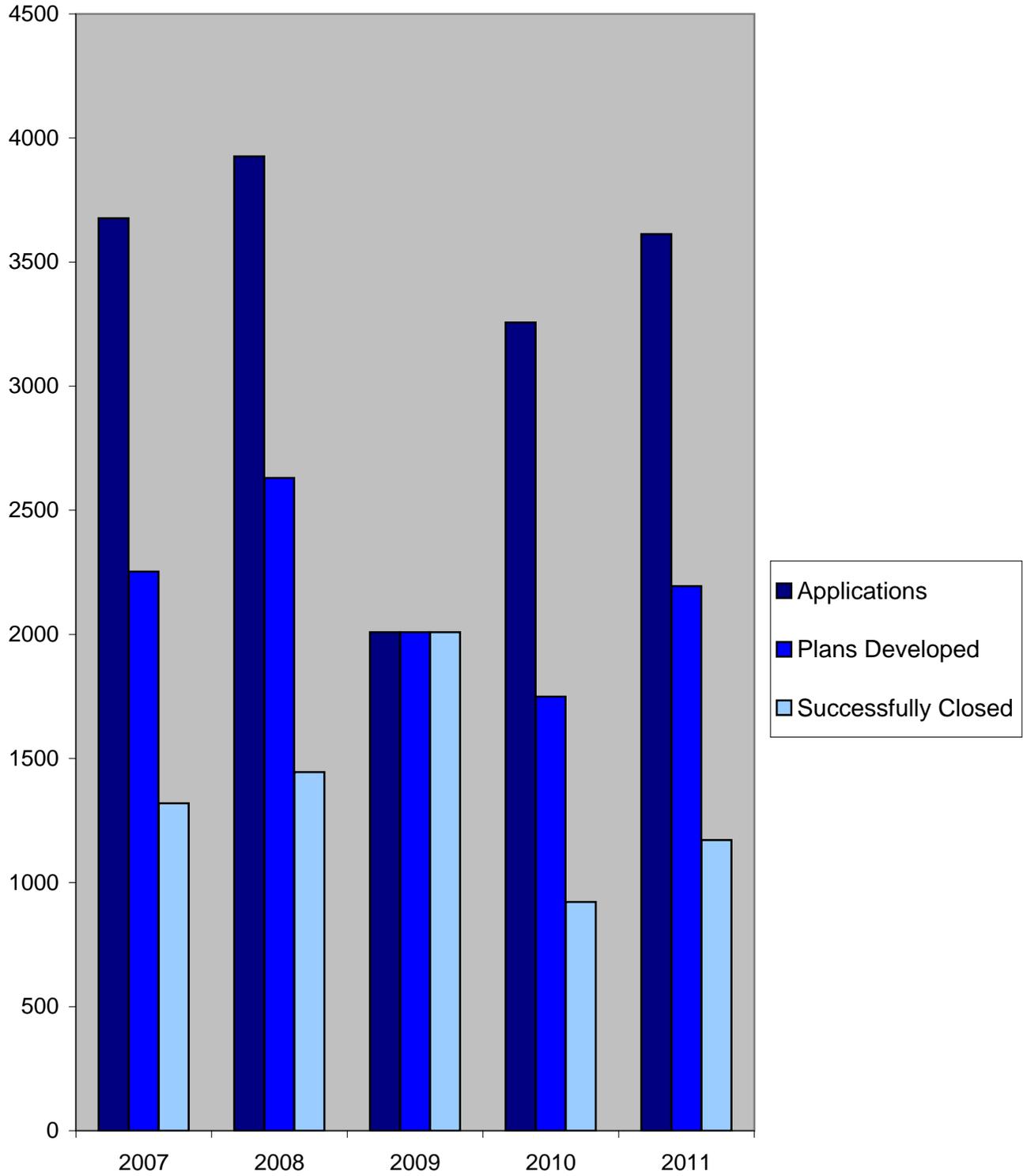
- **Average Number of Hours Worked Per Week: 32.2; Average Hourly Wages: \$16.30**
- **Percentage of Consumers Working Full-time (35 Hours/week or more): 49.1%**
- **Percentage of Consumers Receiving Medical Benefits from their Employer: 39.1%**

Hours Worked per Week

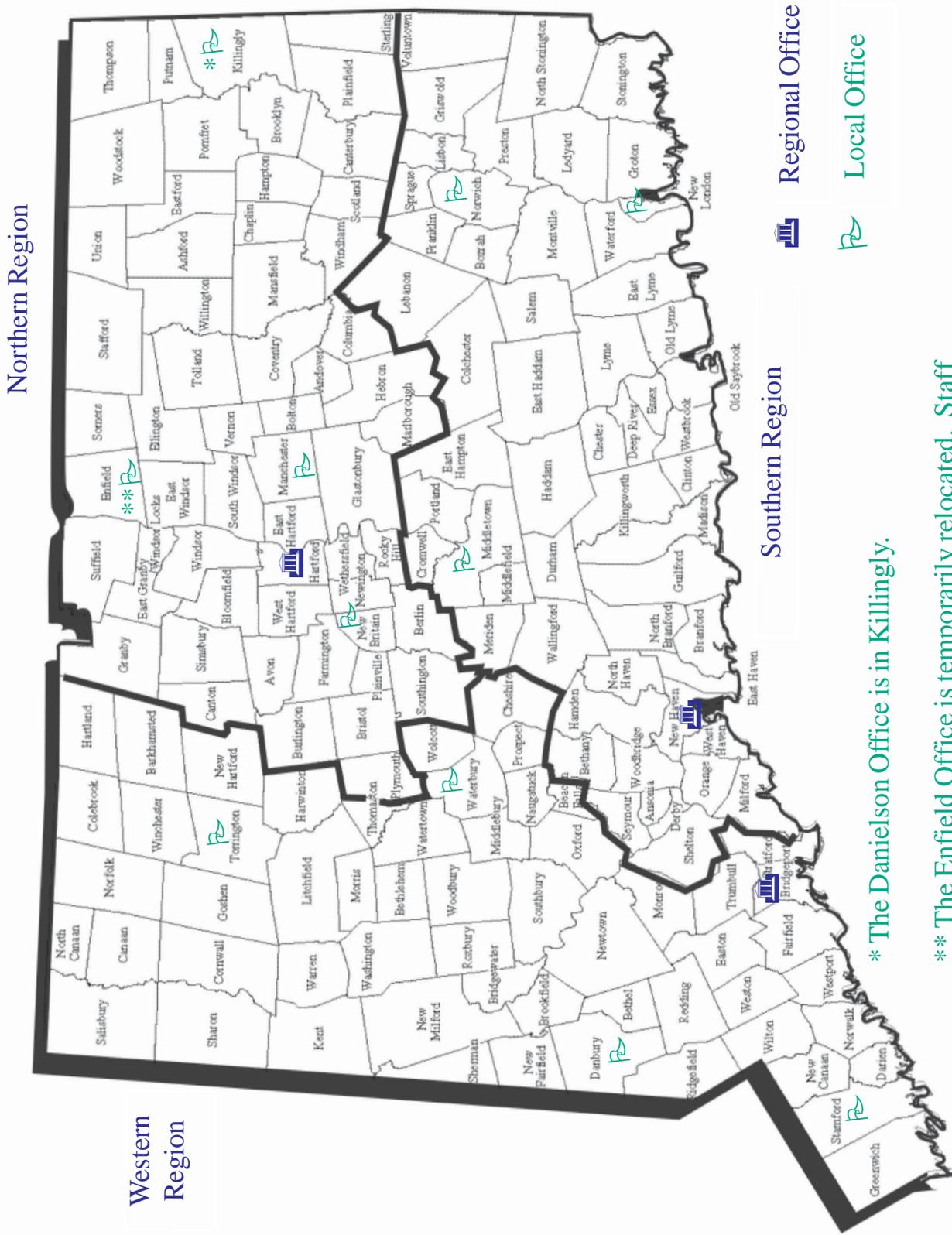


- **Projected Average Annual Salary of these consumers: \$29,636.52**

Comparison of Applications, Plans and Successfully Closed Consumers 2007 - 2011



Map of Connecticut with BRS Regional & Local Offices



BRS Central, Regional & Local Office Phone Numbers

Central Office

25 Sigourney Street, 11th floor
Hartford, CT 06106
Telephone: 860-424-4844; Fax: 860-424-4850
Toll-Free in Connecticut: 800-537-2549
Video Phone: 860-920-7163

Northern Region

3580 Main Street, Hartford, CT 06120
Telephone: 860-723-1400 Fax: 860-566-4766
Video Phone: 860-560-2792

Local Offices:

Danielson (*Killingly*): 860-412-7070
Enfield: Office is temporarily relocated; staff can be reached at 860-897-3140
Manchester (*East Hartford & Willimantic*): 860-647-5960; Video Phone: 860-288-4870
New Britain: 860-612-3569

Southern Region

414 Chapel Street, Suite 301, New Haven, CT 06511
Telephone: 203-974-3000 Fax: 203-789-7850
Video Phone: 203-584-9840

Local Offices:

Middletown: 860-704-3070
New London: 860-439-7686
Norwich: 860-859-5720; Video Phone: 860-237-3525

Western Region

1057 Broad Street, Bridgeport, CT 06604
Telephone: 203-551-5500 Fax: 203-579-6903
Video Phone: 203-416-6761

Local Offices:

Danbury: 203-207-8990
Stamford: 203-251-9430
Torrington: 860-496-6990
Waterbury: 203-578-4550; Video Phone: 203-577-5319

State Rehabilitation Council – 2011

Officers

| | | |
|------------------|----------------------------|-----------|
| Chairperson | Mary Pierson Keating, Esq. | Darien |
| Vice Chairperson | Victor Xavier | Stratford |
| Secretary | Roberta Hurley | Old Lyme |
| Treasurer | Michele Fontaine | Woodstock |

Members

| | | |
|----------------------------|-------|---------------|
| Sharon Denson | ----- | West Hartford |
| Sarah Harvey | ----- | Hartford |
| Jan Hasenjager | ----- | New Britain |
| Sandy Inzinga | ----- | Branford |
| Barbara Konow | ----- | Hartford |
| Simone Mason, Ph.D. | ----- | Hamden |
| Laura Micklus | ----- | New Haven |
| George Narvaez | ----- | New Haven |
| James E. Quick | ----- | Bristol |
| John F. Sims | ----- | West Hartford |
| Pastor Janette S. Williams | ----- | Hartford |

Volunteers

Gladys Brooks, Jennifer Held, Tanisha Minnis, & Larry D. Robinson

Ex-Officio

Amy Porter-----BRS Director

How to Become A Member of the SRC

Members of the State Rehabilitation Council are appointed by the Governor of Connecticut for a term of three years. They represent the BRS consumer community, business and industry, community-based providers of vocational rehabilitation services, advocacy organizations, and state agencies that serve persons with disabilities. A majority of the Council members have physical and/or mental disabilities.

If you would like to be considered for appointment to the SRC, please complete and mail the SRC Application at the end of this report to the SRC Liaison listed below.

The director of the designated state unit, which is the Bureau of Rehabilitation Services, serves ex-officio on the council.

SRC 2012 Meeting Dates

January 18 - New Member Training Webinar

January 25 - SRC Meeting Webinar

March 21

May 16

July 18

September 19

November 14

SRC meetings begin at 1:00 PM and are open to the public. Contact the SRC Liaison for meeting locations. Please request special accommodations at least one month before meetings.

You must pre-register to attend SRC Webinars.

For more information, please contact::

Evelyn Oliver Knight, Liaison
State Rehabilitation Council
c/o Bureau of Rehabilitation Services
25 Sigourney Street, 11th Floor
Hartford, CT 06106

1-800-537-2549 (Toll-free in Connecticut only)

860-424-4871 (Voice)

860-920-7163 (Video Phone)

E-mail: evelyn.knight@ct.gov

Web Site: www.ct.gov/brs

SRC 2011 Annual Report
SRC 2011 Annual Report Credits

Statistical Data: **David Doukas**, BRS Bureau Chief and **Katie Bennett-Smyth**, BRS Consultant

CT-Youth Leadership Forum (YLF) information and photo: **Karen Halliday & Kathleen Kabara**, YLF Directors

Technical Assistance: **Wil Echevarria**, OSD

Layout design and other photos: **Evelyn Oliver Knight**, Consultant and SRC Liaison



The Department of Social Services is an Equal Opportunity Affirmative Action Employer and offers its programs regardless of race, color, national origin, physical or mental disability, sexual orientation, religion, age, sex, or marital status.

In compliance with the Americans with Disabilities Act, this report is available upon request in large print, Braille, or on audiocassette or computer diskette. If you need this report in an alternate format, please use the contact information listed on page 19.

Application for Appointment to the SRC

Name of Nominee: _____

Home Address/City/Zip: _____

Home or Cell Telephone: _____ Home E-Mail: _____

Employer: _____

Address/City/Zip: _____

Work Telephone: _____ Work E-Mail: _____

Name of Nominator (if different than nominee): _____

Day Telephone: _____ Day E-Mail: _____

Please identify your race/ethnicity (voluntary):

- African-American* *Asian* *Caucasian* *Hispanic/Spanish Speaking*
- Multi-Racial* *Native American/Alaskan* *Other* _____

The SRC membership must include representatives of the following categories:

- ◆ at least one representative each of the **Statewide Independent Living Council, the Parent Training and Information Center, the Client Assistance Program - CAP** (Section 112), **Community Rehabilitation Program service providers, the State Education Department, the State Workforce Investment Board, and Section 121** (Vocational Rehabilitation [VR] for native Americans);
- ◆ four representatives of **business, industry and labor**;
- ◆ **representatives of disability advocacy groups** representing physical, cognitive, sensory, and mental disabilities and individuals who have difficulty representing themselves; and
- ◆ **current or former applicants or recipients** of VR services.

Which membership category is the most appropriate match for you? _____

(See next page to complete application.)

Application for Appointment to the SRC (page 2)

Please add extra pages to answer the following questions.

1. Why are you interested in serving on the State Rehabilitation Council?
2. What is your interest in vocational rehabilitation and the employment of persons with disabilities?
3. Please list any organizations in which you have held leadership positions, and your accomplishments while holding such positions:
4. Have you ever done legislative advocacy? If so, please describe your activities.
5. Do you have a disability? If so, please describe.
6. Have you ever been enrolled in the Bureau's Vocational Rehabilitation Program?
7. If you are employed, does your supervisor support your application for appointment to the State Rehabilitation Council?

Statement of Commitment

"I, the undersigned, understand that the State Rehabilitation Council (SRC) is a working council which meets at least six times per year for the full Council and other times as needed for the committees. I also understand that I must work on a SRC committee, support legislative and public awareness campaigns as needed, participate in the BRS State Plan process and the Comprehensive Statewide Needs Assessment, and attend at least one Bureau of Rehabilitation Services (BRS) public meeting per year. If appointed to the SRC, I will meet these commitments."

Signed,

(Your Name)

(Date)

Please separate page 25 & 26 from the Annual Report to fill in your application.. In order for your application to be considered, you must attach a copy of your resume. You may attach any other information you feel would be valuable in evaluating your application. Please mail all information to **Evelyn Oliver Knight, Bureau of Rehabilitation Services, Department of Social Services, 25 Sigourney Street, 11th Floor, Hartford, CT 06106. Or, you may fax all information to Evelyn at 860-424-4850.**

