DOIT MASTER AGREEMENT NUMBER: **B-03-006**	DOIT APPROVAL DATE: **11/30/2009**

VENDOR NAME: SBC SNET	**FEIN: 06-054-26-46**

SERVICE/PRODUCT NAME: Local Exchange Service: Centrex Service
Dedicated Central Office Switched Service (DCOSS), CentraLink 2100, CentraLink 3100, GEM Mail

SERVICE/PRODUCT DESCRIPTION:

Centrex Service
Centrex is an office telecommunications switching system for businesses that uses a separate dedicated line between each telephone at your premises and the switching equipment at the SBC SNET central office. Station lines may be either analog or digital (using ISDN technology).

The SBC SNET central office switching equipment provides all of the Centrex functionality, such as routing and connecting internal station to station calls, directing incoming phone calls to the appropriate station, handling direct dialing of outbound calls, and providing a wide variety of PBX-like service features. Unlike a PBX, however, Centrex provides full, unimpeded access to the public network to every station line. And, as an integral part of SBC SNET's network, Centrex service takes advantage of extensive central processor capability and distributed processor technology that minimizes down time and constant technological upgrades.

SBC SNET's Centrex offerings include Dedicated Central Office Switched Service (DCOSS), CentraLink 2100 and CentraLink 3100. As part of our Centrex Services, we also provide centralized voice mail under GEM Mail Service or SNET Voice Mail Service.

Standard Centrex Features:

- **Direct Inward Dialing and Direct Outward Dialing** allows you to route calls directly or through an attendant.
- **Hunting** automatically sends an incoming call from a busy line to the next designated line.
- **Station Line Identification** provides a detailed record of calls made by each CentraLink station - including start time, duration, and toll call numbers.
- **Call Forwarding-Variable** automatically forwards calls wherever you like, inside or outside your business.
- **Call Forwarding-Busy Line** automatically reroutes calls to a designated station or your voice mail if your line is busy.
- **Call Forwarding-Don't Answer** automatically reroutes calls to another phone if you haven't responded within a preset number of rings.
- **Consultation** allows you to place a caller on hold and call another party to confer on the matter at hand or gather additional information--privately without your original party hearing, and without the need for additional lines or sophisticated hardware.
- **Three-Way Calling** turns a two-way call into a mini-conference. You can add a third person to your call at any time.
- **Call Waiting**-Incoming lets you take a second call if you are already on the line.
- **Call Transfer** transfers calls, even cellular calls, to another line - either inside or outside your CentraLink system.
- **Automatic Callback** allows a station user to be called when a previously busy station becomes idle.
- **Line Restrictions** limits phone access on selected lines so that only authorized numbers or regions can be called.
- **Call Hold** lets you put a caller on hold for an unlimited period of time, even on a phone without a hold button. Unlike a hold button, this feature provides access to a dial tone while the call is being held.
- **Call Pickup** uses your telephone to answer any ringing phone in your designated group - no more running from desk to desk or room to room.
- **Distinctive Ringing** lets you know if a call originates inside your office. A single ring means intercom; a double ring means you could be speaking to a client.
- **Station-to-Station Dialing** allows you to intercom between stations by using abbreviated dialing.
- **Direct Inward Dial to Direct Outward Dial Transfer** allows you to transfer an incoming direct dialed call to another location, either within the CentraLink system or to an outside company,

residence, car phone, etc.- instead of having the caller hang up and dial the new number.

Dedicated Central Office Switched Service (DCOSS)
DCOSS is a custom Centrex service that gives you a feature-rich, central office based business telecommunications system to accommodate large sites with up to tens of thousands of station lines. Station lines may be either analog or digital (using ISDN technology).

DCOSS offers a wide variety of system, station and attendant features so you can customize your service. As a customized service, any features and functions inherent in your serving central office is available for packaging into the DCOSS system. Station access to the public switched and long distance networks is provided by virtual trunking, similar to a PBX, sized according to your calling requirements and you are assured the proper capacity.

CentraLink 2100
CentraLink 2100 is a flat-rate, business exchange Centrex service that offers custom calling features for medium to large size businesses. Although primarily designed for customers with ten to twenty telephone stations, CentraLink 2100 is available in configurations of as little as two lines with no limit to its capacity. Station lines are analog or digital (using ISDN technology). Every line has non blocking access to the local, toll and long distance networks.

CentraLink 3100
CentraLink 3100 is a flat-rate, business exchange Centrex service that offers a full suite of custom calling features for today's medium to large businesses. Although primarily designed for the business customer with twenty to three hundred telephone lines, CentraLink 3100 is available with just ten station lines and grow to thousands. Station line access is provided by Network Access Paths that are sized according to your calling requirements. Station lines are analog or digital (using ISDN technology).

Voice Mail
GEM Mail
SBC SNET provides a customized arrangement for voice mail for use with Centrex services. Originally designed especially for State and municipalities, GEM (Government, Education and Municipal) Mail is Central Office based and is in use today. GEM mailboxes allow 45 second greetings, 3 minute messages and 30 messages per mailbox. GEM Mail is a type 3 mailbox and contains the features shown below under SNET Voice Mail.

SNET Voice Mail
SNET Voice Mail is the standard business and may be used in areas where GEM Mail is not toll free.

- Type 2 and Type 3 Mailboxes include the following features:
- Personal greeting
- Password protected mailbox access
- Message summary
- Message waiting indication
- Skip message
- Message playback
- Remote access
- Message envelope information
- Urgent message indication
- Mailbox extension
- Absence greetings
- telephone answering
- 45-second greeting
- 3-minute message
- storage for 35 messages
- new messages saved for 15 days
- archived messages saved for 15 days

In addition, a Type 3 mailbox includes the ability to send, reply, check receipt, edit, and forward messages to other users on the same system. In addition, messages may be marked for future delivery or as private, or request confirmation notice. Type 3 mailboxes also have access to group distribution lists and guest mailboxes. Gem Mail is Type 3.

Optional Features

- Pager Notification
  Be notified when a new message is in your mailbox
- Extension Mailboxes
  Provide individual secure mailboxes for up to four people from one mailbox
- Bridged Mailbox
  Allows two separate and distinct telephone numbers to share a mailbox. Calls are forwarded from one number to the one with the mailbox. (Requires Call Forwarding on the number that forwards the call.)
- Reroute to Attendant
  Allows callers who need assistance before, during, or after leaving a message, to to talk to an attendant by pressing 0

Custom Location Alternate Routing (CLAR)

Custom Location Alternate Routing (CLAR) is an Intelligent Network-based service that allows the customer to safeguard against the loss of incoming calls due to circumstances that make the customer's location inaccessible (i.e., disaster, fire, flood, cable cut, etc.). CLAR service allows the customer to develop and maintain alternate routing plans that can be activated to reroute incoming calls to predetermined alternate customer locations. CLAR service also provides the customer the ability to route inbound calls based on customer-defined call traffic management conditions.

CLAR is available on Analog Lines and Trunks (CentraLink 1100), Digital Trunks over T-1(Basic Multipath), Centrex lines (DCOSS, ISDN, CentraLink 2100 and 3100), DID numbers, PRI (Enhanced Multipath) and BRI service. The customer may activate CLAR alternate routing plans 24 hours a day, seven days a week. A customer can define up to nine alternate routing plans with a maximum of 10,000 protected telephone numbers. Only one plan can be active at any given time.

Should an emergency arise, the customer activates and deactivates their CLAR plan via any touch-tone phone using a 6 digit pin number. The CLAR customer must specify an actual 10-digit number as the destination number for each protected number in each plan. The destination number can be any 10-digit number, including Cellular service. CLAR offers three optional routing features: Day of Year, Time of Day/Day of Week, and Percentage Allocation:

When dialing in to their plan the customer will be able to:
1. Choose the current destination option (i.e. activate or deactivate the CLAR)
2. Hear the mapping of protected Telephone numbers to destination numbers in each destination option
3. Hear whether or not they have Time-of-Day, Day-of-Week, Day of Year, or Percentage Allocation routing, but not hear the details of those configurations
4. Change their PIN

The CLAR customer is responsible for the payment of any applicable station-to-station charges for each call between the central office where the CLAR protected numbers reside and the telephone number to which the call is being rerouted. The customer is also responsible for establishing sufficient capacity of facilities at the forward-to destination to handle the volume of calls being forwarded via CLAR.

Caller ID

Caller ID gives the customer the ability to view the calling party's number. This feature is included with ISDN. It is an optional feature on analog lines. Caller ID with name is also available. This provides the calling party's number and name (up to 15 characters). When names are not available from the caller's area, the city and state may be provided. Customers may subscribe to both Caller ID with name and Call Waiting (Totalphone feature). This gives them the ability to view the calling party's number and name when already on a display telephone set.

Anonymous Call Rejection (ACR)

ACR is included when customers subscribe to Caller ID and Caller ID with name. This enhancement lets the customer reject calls from a caller using per call or per line blocking. When ACR is activated the following occurs:

- The calling party does not hear the phone ring.
- The caller hears an announcement stating the called party does not wish to receive calls from blocked numbers.

Call Blocking
The Call Blocking Feature allows a customer to program a phone to reject calls form up to six preselected numbers. When someone on a customer's Call Blocking list tries to call them from a blocked number the subscriber's phone will not ring.

The call will go directly to a recorded announcement that says "*Your call cannot be completed. The number you are calling has activated Call Blocking, indicating that they do not wish to receive calls at this time."*

A recording will tell the subscriber when the Call Blocking List is full. All telephone numbers will remain on the Call Blocking list until the subscriber removes them.

National Security Emergency Preparedness (NS/EP) Telecommunications Service Priority (TSP) System
In 1988, the Federal Communications Commission revised the Restoration Priority System with the National Security Emergency Preparedness (NSEP) TSP System. This system ensures priority treatment of restoration to telecommunication services following natural or technical disasters.

TSP assigned telecommunication services are provisioned and restored before non-TSP services. Any Federal, State and local government, private industry or foreign government with telecommunications services supporting a national security or emergency preparedness mission qualifies for TSP.

Provisioning
If SBC receives an Emergency (E) provisioning priority it must take immediate action to provide the service at the earliest possible date, including dispatching service personnel outside of normal business hours. The FCC order requires that service vendors provision Emergency (designated by an E) TSP services before any Essential (designated by a 1, 2, 3, 4, or 5) TSP service or non-TSP services. The order processing is escalated up through management as far as necessary to complete the order. Service vendors receiving service requests with an Essential provisioning priority must make their best effort to provide the TSP services by the service user's requested due date.

Restoration
When a trouble report is received, or SBC otherwise recognizes that the TSP circuit is out or unusable, it must allocate available resources to restore the service as quickly as possible. TSP services assigned restoration priorities of 1, 2, or 3 require dispatch outside normal business hours. Vendors must dispatch service personnel outside normal business hours to restore TSP service assigned a 4 or 5 priority only when the next business day is more than 24 hours away.

Sponsorship
The FCC designated the Executive Office of the President (EOP) as administrator of the TSP Program. The EOP delegated its responsibilities to the Manager of the National Communications System (NCS), which, in turn, assigned the administration and execution of the TSP Program to the Office of Priority Telecommunications (OPT) located at the NCS. The primary roles of a Federal sponsor are to:

- Review and determine whether to approve foreign, State, and local government and private industry requests for priority actions.
- Affirm that the requested priority level assignment is appropriate.

Sponsorship for TSP may be obtained from the National Communications System through the TSP Web Site at http:\\tsp.ncs.gov.

SERVICE LEVELS:

Installation Intervals
Centrex
Less than 10 lines = 9 business days
10 or more lines = Individual Case Basis
Voice Mail
Less than 10 lines = 2 business days
10 or more lines = Individual Case Basis
CLAR
Less than 100 numbers = 10 business days

100 or more numbers = Individual Case Basis
Activation/Deactivation Intervals
Less than 1 minute

Routine Repair Intervals
Centrex
Response time = Less than 1 hour
Repair Resolution time = 5 hours or less
Voice Mail
Response time = Less than 1 hour
Repair Resolution time = 4 hours or less
CLAR
Response time = Less than 1 hour
Repair Resolution time = 4 hours or less

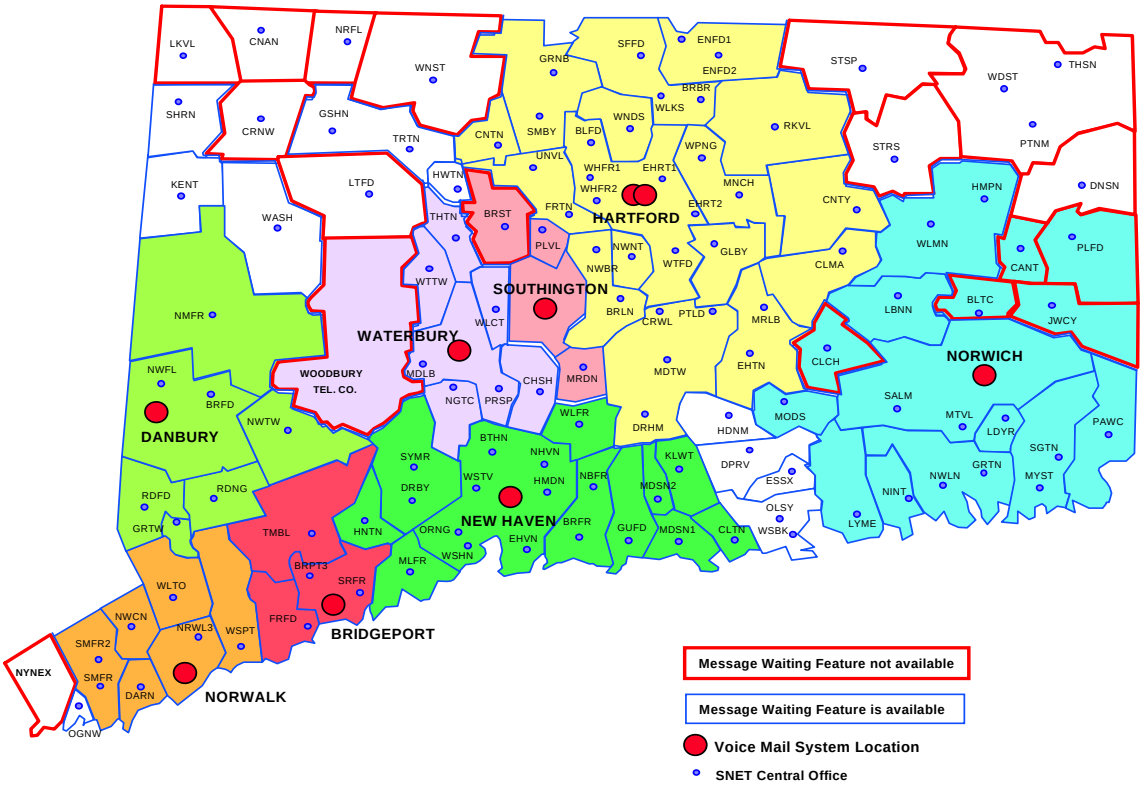
Repair Service Level Definitions:
Repair Response is the time elapsed between when SNET receives a report of a problem or otherwise becomes aware of a problem, and the time that SNET responds to the end user or other designated contact to verify the problem. It is calculated during a measurement period as an average time (expressed in hours and minutes of the Repair Response intervals) for all problems related to a particular network service for the State's entire network.

SERVICE AVAILABILITY/LIMITATIONS:

SERVICE AVAILABILITY

Centrex
See Service Availability spreadsheet
GEM Mail
Not all areas in Connecticut have toll free access to the GEM Mail hub. Currently, GEM deployment is as follows:
CLAR
CLAR is available on Analog Lines and Trunks (CentraLink 1100), Digital Trunks over T-1(Basic Multipath), Centrex lines (DCOSS, ISDN, CentraLink 2100 and 3100), DID numbers, PRI (Enhanced Multipath) and BRI service

Gem Mail System Deployment



LIMITATIONS

CLAR

1. CLAR will not handle the loss of the serving SBC Central Office where the customer's main telephone numbers reside
2. CLAR is not available on Residence lines

Caller ID

1. Caller ID is not available on PBX trunks or multiline hunt groups
2. ACR can only be assigned to analog lines and therefore is not applicable to ISDN lines.
3. ACR can not be programmed to lines in a multi-line hunt group.

DCOSS

1. Station prices listed under DCOSS are for Statewide DCOSS. This service specifies a minimum of 6000 lines including up to 500 ISDN stations.
2. The actual station line does not carry a rate. The main account is bulk billed under DG4,5,6 and DGD USOCs.
3. Statewide locations may be added with a minimum of 2 lines per location
4. DCOSS lines are used for voice, fax and modem lines. DCOSS cannot be used for Centrex or PBX trunks.

Service Disconnection / Reference of Calls

1. There is no charge for reference of calls for the disconnect of the main listed number. This applies to local exchange, DID, CentraLink and DCOSS accounts.
2. Under DCOSS, a customized spare number intercept is set up in the Central Office at no charge as the default for DCOSS stations not in use.
3. Reference of Calls on individual DID numbers is chargeable under a Special Network request. Under this arrangement, the standard interval for reference of calls is currently three months.

MINIMUM LEVELS

DCOSS

In the event that the line count falls below 6000 for two consecutive quarters, the State would continue to be billed at the 6000 line quantity until other arrangements are made.

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Activity (Add, Delete, Change)	Date of Vendor Request	Date Approved By DOIT	Item	Item Code	Description of Service/Equipment	Unit	Non-Recurring Unit Cost	Recurring Monthly Cost	
Add	08/14/03	10/01/03	1	R3R	DCOSS Centrex Station Line	line	$15.61	$10.75	
Add	08/14/03	10/01/03	2	VVMGX	DCOSS Voice Mail Box: GEM Mail	box	$10.00	$5.50	
Change	08/31/06	10/01/06	3	R25	DCOSS Telephone Numbers (active or reserved-single TN)	TN	$0.00	$0.28	
Change	08/31/06	10/01/06	4	DGD	DCOSS Telephone Numbers (active or reserved-bulked TNs)	acct	$0.00	$0.28	
Change	07/05/05	08/01/05	5	TRXDD	DID DCOSS Trunking (10 stations:1 trunk): Incoming CentaLink 1100 Class 5	trunk	$60.00	$25.00	
Change	07/05/05	08/01/05	6	ND8	C.O. Equip-1st DID trunk per Location	location	$733.50	$12.00	
Change	07/05/05	08/01/05	7	ND9	C.O. Equip Additonal DID trunk per Location	trunk	$56.79	$12.00	
Change	07/05/05	08/01/05	8	TRXOD	DOD DCOSS Trunking (10 stations:1 trunk) Outgoing CentraLink 1100 Class 5	trunk	$60.00	$25.00	
Change	07/05/05	08/01/05	9	9ZR	DCOSS -Federal Subscriber Line Charge	trunk	$0.00	$5.71	
Add	08/14/03	10/01/03	10	R3R	CentraLink 2100 Station Line: Exhange Class 1	line	$60.00	$20.00	
Add	08/14/03	10/01/03	11	R3R	CentraLink 2100 Station Line: Exhange Class 2	line	$60.00	$21.00	
Add	08/14/03	10/01/03	12	R3R	CentraLink 2100 Station Line: Exhange Class 3	line	$60.00	$23.00	
Add	08/14/03	10/01/03	13	R3R	CentraLink 2100 Station Line: Exhange Class 4	line	$60.00	$25.00	
Add	08/14/03	10/01/03	14	R3R	CentraLink 2100 Station Line: Exhange Class 5	line	$60.00	$27.00	
Add	05/31/07	06/13/07	14a	R3R	CentraLink 2100 Station Line: Exhange Class 7	line	$60.00	$23.00	
Add	08/14/03	10/01/03	15	4CJ	CentraLink 2100 Common Equip Rate per system	btn	$0.00	$40.00	
Add	08/14/03	10/01/03	16	9ZR	CentaLink 2100 Federal Access Line Charge	line	$0.00	$6.88	
Add	08/14/03	10/01/03	17	R48	CentraLink 2100 Bridged Station Line	line	$65.00	$25.25	
Add	05/31/07	06/13/07	17a	R48	CentraLink 2100 Bridged Station Line (existing only)	line	n/a	$6.35	
Add	08/14/03	10/01/03	18	R25	CentraLink 2100 Number Reservation per number	TN	$0.00	$1.00	
Add	08/14/03	10/01/03	19	SG9XX	Feature Change charge per service order	order	$33.00	$0.00	
Add	08/14/03	10/01/03	20	EXM	CentraLink 3100 Station Line	line	$15.00	$6.50	
Add	08/14/03	10/01/03	21	EX3	CentraLink 3100 Bridged Station Line	line	$15.00	$4.00	
Add	08/14/03	10/01/03	22	EH5	CentraLink 3100 Hot Line	line	$15.00	$4.00	
Add	08/14/03	10/01/03	23	LOP	CentraLink 3100 Local Loop	line	$0.00	$6.00	
Add	08/14/03	10/01/03	24	TRXCD	CentraLink 3100 Network Access Path (NAP) Exchange Class 1	line	$60.00	$20.00	
Add	08/14/03	10/01/03	25	TRXCD	CentraLink 3100 (NAP) Exchange Class 2	line	$60.00	$21.00	
Add	08/14/03	10/01/03	26	TRXCD	CentraLink 3100 (NAP) Exchange Class 3	line	$60.00	$23.00	
Add	08/14/03	10/01/03	27	TRXCD	CentraLink 3100 (NAP) Exchange Class 4	line	$60.00	$25.00	
Add	08/14/03	10/01/03	28	TRXCD	CentraLink 3100 (NAP) Exchange Class 5	line	$60.00	$27.00	

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Add	08/14/03	10/01/03	29	9ZR	CentraLink 3100 Federal Access Line charge (per NAP)	line	$0.00	$6.88	
Add	08/14/03	10/01/03	30	EAC	CentraLink 3100 Abbreviated Dialing per code	code	$0.00	$9.47	
Add	08/14/03	10/01/03	31	WZZSR	CentraLink 3100 Assume Dial 9	btn	$350.00	$3.50	
Add	08/14/03	10/01/03	32	ATDPS	CentraLink 3100 Attendant Feature per system	btn	$500.00	$90.00	
Add	08/14/03	10/01/03	33	AEG	CentraLink 3100 ARS basic per pattern	btn	$500.00	$50.00	
Add	08/14/03	10/01/03	34	AQVPZ	CentraLink 3100 ARS delux per pattern	btn	$950.00	$95.00	
Add	08/14/03	10/01/03	35	WZZSJ	CentraLink 3100 Call Forward all calls additional path (max 5)	path>1	$33.00	$3.50	
Add	08/14/03	10/01/03	36	EAY	CentraLink 3100 Call Forward over private facilities per system	btn	$38.80	$94.65	
Add	08/14/03	10/01/03	37	EAP	CentraLink 3100 Call Forward over private facilities per line	line	$1.33	$4.26	
Add	08/14/03	10/01/03	38	XCBEM	CentraLink 3100 CentraLink Multiple Bill Arrangement	bill	$50.00	$10.00	
Add	08/14/03	10/01/03	39	ST1	CentraLink 3100 Dial Transfer Tandem Tie Lines	feature	$189.29	$0.00	
Add	08/14/03	10/01/03	40	WZZPQ	CentraLink 3100 Fixed TN forwarding per path (max 5)	path	$33.00	$5.60	
Add	08/14/03	10/01/03	41	CFX	CentraLink 3100 FX Transfer per group	group	$141.97	$7.10	
Add	08/14/03	10/01/03	42	YYO	CentraLink 3100 800 Transfer per line	line	$23.66	$4.73	
Add	08/14/03	10/01/03	43	WZZAB	CentraLink 3100 Line Class Code per dialing pattern	pattern	$33.00	$10.00	
Add	08/14/03	10/01/03	44	R25	CentraLink 3100 Number Reservation per number	tn	$0.00	$1.00	
Add	08/14/03	10/01/03	45	WZZHT	CentraLink 3100 Permanent Call Forward per path (max 5)	path	$33.00	$10.00	
Add	08/14/03	10/01/03	46	LER	CentraLink 3100 Six Way Conference Access	btn	$326.53	$94.65	
Add	08/14/03	10/01/03	47	E3D	CentraLink 3100 Speed Call 30 Number List controller	btn	$5.00	$2.00	
Add	08/14/03	10/01/03	48	E58	CentraLink 3100 Speed Call 50 Number List controller	btn	$5.00	$4.00	
Add	08/14/03	10/01/03	49	E78	CentraLink 3100 Speed Call 70 Number List controller	btn	$5.00	$6.00	
Add	08/14/03	10/01/03	50	EJJ	CentraLink 3100 Speed Call 2 digit list	btn	$5.00	$2.00	
Add	08/14/03	10/01/03	51	UCA	CentraLink 3100 Special Recorded announcement	annc	$45.90	$66.26	
Add	08/14/03	10/01/03	52	CMM	CentraLink 3100 Station Message Detail on Private Facilities	btn	$2,129.51	$75.72	
Add	08/14/03	10/01/03	53	E52	CentraLink 3100 Integrated voice mail access link	link	$300.00	$30.00	
Add	08/14/03	10/01/03	54	E53	CentraLink 3100 e-mail access link	link	$300.00	$30.00	
Add	08/14/03	10/01/03	55	E55	CentraLink 3100 Modem pooling access link	link	$300.00	$30.00	
Add	08/14/03	10/01/03	56	EDA	CentraLink 3100 Attendant console loop access link	link	$300.00	$30.00	
Add	08/14/03	10/01/03	57	TGA	CentraLink 3100 Tie line terminals (tandem)	C.O.	$42.59	$34.78	
Add	08/14/03	10/01/03	58	RXN	CentraLink 3100 Tie line terminals (non-tandem)	C.O.	$42.59	$34.31	

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Add	08/14/03	10/01/03	59	ABCUC	CentraLink 3100 Uniform Call Distribution (UCD) Per line equipped	line	$0.00	$1.00	
Add	08/14/03	10/01/03	60	UQSPQ	CentraLink 3100 Per queue slot	queue	$15.00	$10.00	
Add	08/14/03	10/01/03	61	UDN	CentraLink 3100 Delay announcement (each)	annc	$25.00	$25.00	
Add	08/14/03	10/01/03	62	VVMGX	SNET GEM Mail box (special for State + Muni)	box	$10.00	$5.50	
Add	08/14/03	10/01/03	63	VJBD1	SNET Voice Mail-Type 2 call answering only (Centrex/ CentraLink)	box	$10.00	$11.00	
Add	08/14/03	10/01/03	64	VJBD6	SNET Voice Mail-Type 3 call answering plus VM send, reply, edit (Centrex/CentraLink)	box	$10.00	$15.00	
Add	08/14/03	10/01/03	65	VJBDH	SNET Voice Mail Bridged Mailbox	box	$10.00	$3.00	
Add	08/14/03	10/01/03	66	ORV	SNET Voice Mail "0" Escape to Attendant Option	box	$10.00	$2.50	
Add	08/14/03	10/01/03	67	VMPBX	SNET Voice Mail Outcall to Pager Option	box	$10.00	$3.00	
Add	06/16/05	07/01/05	68	P1APX	TSP Priority Installation	line	$113.59	$0.00	
Add	06/16/05	07/01/05	69	PR5PX	TSP Priority Restoration	line	$101.82	$0.00	
Add	06/16/05	07/01/05	70	PR8PX	TSP Priority Restoration change level	line	$6.47	$0.00	
Add	06/16/05	07/01/05	71	PR9PX	TSP Priority Restoration maintenance	line	$0.00	$8.82	
					CLAR				
Add	6/21/06	07/17/06	72	SEPRE	Service establishment Plan 1	plan	$350.00	$0.00	
Add	6/21/06	07/17/06	73	R7UFX	Protected number- Plan 1	tn	$10.00	$4.00	
Add	6/21/06	07/17/06	74	EWP	Addl alternate routing Plan 2-9	plan	$70.00	$70.00	
Add	6/21/06	07/17/06	75	NR9FA	Protected number per addl routing Plan 2-9	tn	$1.50	$0.00	
Add	6/21/06	07/17/06	76	NR9EV	Routing plan change per tn (1-9)	tn	$10.00	$0.00	
Add	6/21/06	07/17/06	77	R7MPG	Calendar Routing :Time of Day / Day of Week /Day of Year	app	$70.00	$70.00	
Add	6/21/06	07/17/06	78	R7WPG	Percentage allocation routing	plan	$70.00	$70.00	
					CALLER ID				
Add	2/26/07	03/20/07	79	NSD	Caller ID with Anonymous Call Rejection (ACR)	line	$0.00	$9.00	
Add	2/26/07	03/20/07	80	NXD	Caller ID without ACR	line	$0.00	$9.00	
Add	2/26/07	03/20/07	81	NSDNX	Caller ID with Name and ACR	line	$0.00	$10.00	
Add	2/26/07	03/20/07	82	NXDNX	Caller ID with Name without ACR	line	$0.00	$10.00	
Add	2/26/07	03/20/07	83	NSDNW	Caller ID with Name on Call Waiting with ACR	line	$0.00	$10.00	
Add	2/26/07	03/20/07	84	NXDNW	Caller ID with Name on Call Waiting without ACR	line	$0.00	$10.00	
Add	5/31/07	06/13/07	85	1LX3P	Centrex Interoffice Channel (circuit type CLXS)	ch	$99.38	$47.22	
Add	5/31/07	06/13/07	86	1LVET	Centrex Interoffice mileage (circuit type CLXS)	mi	$0.00	$3.00	
Add	5/31/07	06/13/07	87	P3NPX	Analog Full Data 2 wire Interexchange Channel Terminal (circuit type CLXS)	ch	$85.18	$18.25	
Add	5/31/07	06/13/07	88	1LVFN	Centrex Interoffice Channel (circuit type CLNC, CLNT) existing only	ch	n/a	$3.97	
					Call Blocking				

MASTER AGREEMENT NUMBER:	B-03-006	DOIT APPROVAL DATE:	11/30/2009
VENDOR NAME	**SBC SNET**	**VENDOR FEIN:**	**06-054-26-46**

SERVICE NAME: Local Exchange Service: Centrex Service - Dedicated Central Office Switched Service (DCOSS), CentraLink 2100, CentraLink 3100, GEM Mail

A 2% credit will be issued monthly against the items ordered from this Product Schedule per the SBC SNET Master Agreement

Activity (Add, Delete, Change)	Date of Vendor Request	Date Approved By DOIT	Item	Item Code	Description of Service/Equipment	Unit	Non-Recurring Unit Cost	Recurring Monthly Cost	
Add	11/25/09	11/30/09	89	NX5	Call blocking feature	line	$0.00	$6.00	
* NRC applies to new SNET services only									

NOTE: Grey highlighted items are no longer available. They have been either deleted, changed, and/or no longer apply.