DOIT MASTER AGREEMENT NUMBER:	B-03-006	DOIT APPROVAL DATE:	10/1/2006

VENDOR NAME: SBC SNET	FEIN: 06-054-26-46

SERVICE/PRODUCT NAME: Long Distance Service: InterLATA Long Distance

SERVICE/PRODUCT DESCRIPTION:

SBC SNET Call Plans

SBC SNET long distance service is provided by its affiliate, SNET America, Inc. (SAI). SNET call plan rates are based on a commitment level of annual minutes of use. A call plan consists of a group of billing telephone numbers designated by the customer.

Long distance calls are rated as switched or dedicated. Calls are rated as switched if long distance calls are routed over existing local exchange trunks or lines. The dedicated rate would apply to toll calls that are routed over a dedicated T-1 access pipe. SAI dedicated access facilities are used for toll calling only. Local, 911, 411 and incoming calls are routed over the local trunks or lines. SBC SNET will provide dedicated (non PRI) access at no charge for those locations that bill $30,000 in toll annually.

SERVICE LEVELS:

Installation Intervals

Dedicated Access Facilities:
Less than 10 lines = 20 business days
10 or more lines = Individual Case Basis

Routine Repair Intervals

Response time = Less than 1 hour
Repair Resolution time = 4 hours or less

Repair Service Level Definitions:

Repair Response is the time elapsed between when SNET receives a report of a problem or otherwise becomes aware of a problem, and the time that SNET responds to the end user or other designated contact to verify the problem.

Repair Resolution Time means the elapsed time between when the State notifies SNET of a problem, and the time that SNET restores service and such service is acceptable to the State.

SERVICE AVAILABILITY/LIMITATIONS:

SERVICE AVAILABILITY
See Service Availability spreadsheet

MINIMUM LEVELS
The call plan rate is based on the annual commitment level per the customer's designated combined billing telephone numbers. At the end of each twelve-month period, an annual true up is conducted. If the plan has not met the commitment, SBC SNET will bill the difference. The true up will be at the lower rate if the intrastate and interstate rates are different.

Commitment Levels:

<1,000,000 annual minutes - switched
1-3,000,000 annual minutes - switched
3-5,000,000 annual minutes - switched
> 5,000,000 annual minutes - switched
<1,000,000 annual minutes - dedicated
1-3,000,000 annual minutes - dedicated
3-5,000,000 annual minutes - dedicated
> 5,000,000 annual minutes - dedicated

LIMITATIONS

The following types of calls are not eligible for call plan rates:

- Directory Assistance Calls
- Directory Assistance Call Completion
- Busy Line Verification and Interruption
- 611, 911 calls
- Local Service usage
- Calls to 900 numbers, lottery, weather, OTB, etc.
- Calls billed from another carrier
- Call Trace
- Toll Access Lines (HOBIC - Hotel/Motel billing)
- Byram or Greenwich originated intrastate calls
- Operator handled local calls

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A 2% credit will be issued monthly against the items ordered from this Product Schedule per the SBC SNET Master Agreement

Activity (Add, Delete, Change)	Date of Vendor Request	Date Approved By DOIT	Item	Item Code	Description of Service/Equipment	Unit			Per Minute Cost
Change	07/05/05	08/01/05	1		<1,000,000 annual minutes - switched	min			$0.046
Change	07/05/05	08/01/05	2		1-3,000,000 annual minutes - switched	min			$0.042
Change	07/05/05	08/01/05	3		3-5,000,000 annual minutes - switched	min			$0.040
Change	07/05/05	08/01/05	4		> 5,000,000 annual minutes - switched	min			$0.037
Change	07/05/05	08/01/05	5		<1,000,000 annual minutes - dedicated	min			$0.025
Change	07/05/05	08/01/05	6		1-3,000,000 annual minutes - dedicated	min			$0.023
Change	07/05/05	08/01/05	7		3-5,000,000 annual minutes - dedicated	min			$0.021
Change	07/05/05	08/01/05	8		> 5,000,000 annual minutes - dedicated	min			$0.019
Change	07/05/05	08/01/05	9		Dedicated access non-PRI T-1s for locations that are billed >$30,000 annual toll	ea			$0.00

NOTE: Grey highlighted items are no longer available. They have been either deleted, changed, or no longer apply.