

MCI Cable Service is Internet only access.

If access to DOIT is necessary, then VPN must be implemented.

The following link will bring you to the VPN request form that must be filled out completely, preferably by an IT person at the agency. This individual must know which IP addresses the user needs to get to.

<http://www.catalog.state.ct.us/Forms/ENS/vpnrnas.htm>

Each user must have their own VPN account.

If there are going to be multiple users sharing the same MCI Cable Service connection, then the agency will have to order additional public IP addresses through MCI.

VPN doesn't allow sharing of an IP address. Each user will need a public IP address.

DOIT MASTER AGREEMENT NUMBER: **B-03-013**DOIT APPROVAL DATE: **4/25/2007****VENDOR NAME: MCI WORLDCOM Communications, Inc.****FEIN: 47-0751768****SERVICE/PRODUCT NAME: Internet Access: Cable Service****SERVICE/PRODUCT DESCRIPTION:**

MCI's Internet Cable Resale service delivers public IP access using cable technology. The IP service is provided (via New Edge Networks to MCI) by Charter Communications, Cox Communications, and Time Warner Cable in their respective areas of service. Internet Cable Resale uses these specific third-party Internet providers' routers to access the public Internet (and not MCI's IP network).

Internet Cable Resale uses the same physical infrastructure as cable television. It is similar to Internet DSL where the existing infrastructure supports new technology by using different termination equipment. Cable technology is different from DSL in that it is not subject to the same FCC regulations. Cable companies are not required to un-bundle their infrastructure and allow other companies to use that cable infrastructure.

<b>Feature</b>	<b>Description of Feature</b>	<b>Benefit to Customer</b>
<b>Single-user business Internet access service using cable technology</b>	Quality Internet service provided to MCI for resale via trusted partner/supplier of current Internet DSL services.	Customer can now purchase (and receive one-stop-shop support for) a wider array of Internet Access services from a single provider – MCI.
<b>Fast service speeds</b>	Service speeds up to 768 Kbps download, 256 Kbps upload.	Meets the need for high data throughput versus settling for slower dial service in remote locations.
<b>Static IP address</b>	One static IP address comes standard. Additional IP addresses are available for an additional cost.	Static IP addresses are essential to an IT administrator for security and logging purposes. Each site can be identified uniquely. Consumer services typically use a dynamic IP address that changes, making it impossible for an IT administrator to track and control access to a corporate network.
<b>Cable modem CPE available</b>	Customer premises equipment (CPE) included and will support multiple IP addresses and DHCP functionality.	Device matched to the service and configured onsite by cable installation technician. The CPE also is purchased up front; no complex/confusing end-of-term CPE returns process.
<b>Onsite installation</b>	Onsite installation includes cabling and installation of a wall jack up to two hours. <b>Note:</b> Additional charges apply beyond two hours.	Customer does not have to worry about installing the product themselves. Once the cable technician leaves, the service is up and running.
<b>Technical support</b>	24x7 MCI technical support. <b>Note:</b> In some instances the cable provider may not offer 24x7 customer support of the cable resale connection.	Customer calls the same MCI 800 number for support on all MCI-contracted DSL and cable services; no need to deal with multiple providers.

<b>No cable television requirements</b>	Customer is not required to already have or maintain cable television service separately from the MCI Internet Cable Resale service.	The customer is not encumbered by the extra expense of cable TV service unless they choose to purchase it separately from their local cable provider.
<b><u>SERVICE LEVELS:</u></b>		
None.		
<b><u>SERVICE AVAILABILITY/LIMITATIONS:</u></b>		
Service availability for Internet Cable services should be verified with your MCI account team.		

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SERVICE NAME: **Internet Access: Cable Service**

Activity (Add, Delete, Change)	Date of Vendor Request	Date Approved By DOIT	Item	Item Code	Description of Service/Equipment	Unit	Non-Recurring Unit Cost	Cost per Month	
Add	04/11/07	04/25/07	1		Internet Cable Service (768K down, 256K up)	ea	\$0.00	\$199.00	
Add	04/11/07	04/25/07	2		Internet Cable Router (includes installation)	ea	\$243.00	\$0.00	
Add	04/11/07	04/25/07	3		Additional IP Addresses - Block of 5 Additional	ea	\$0.00	\$45.00	
Add	04/11/07	04/25/07	4		Additional IP Addresses - Block of 10 Additional	ea	\$0.00	\$90.00	
Add	04/11/07	04/25/07	5		Missed Appointment Fee	ea	\$99.00	\$0.00	
Add	04/11/07	04/25/07	6		Extended Installation - if more than 2 hours, including wiring (per hour)	ea	\$80.00	\$0.00	

**NOTE: Grey highlighted items are no longer available. They have been either deleted, changed, and/or no longer apply.**