DOIT MASTER AGREEMENT NUMBER: **B-03-012**	DOIT APPROVAL DATE: **10/09/08**

VENDOR NAME: AT&T CORP.	**FEIN: 13-4924710**

SERVICE/PRODUCT NAME: Audioconferencing

SERVICE/PRODUCT DESCRIPTION:

AT&T's complete line of teleconference services reduces travel time and expense while increasing productivity wherever people are located. Hosting truly virtual meetings and sharing information is easier than ever before. In some cases, information is shared even more effectively than if the participants were in the same room.

Reservationless Conferencing: A service where you have your own personal conference number.

Reservationless Conference Service

AT&T Reservationless Conferencing provides Hosts maximum flexibility and the ease of having a conference call anytime without ever making reservations. Users are provided dedicated dial-in numbers and access codes. Access is available 24 hours a day, 7 days a week. Hosts simply provide the participants with the dial-in information and start time of the call. AT&T Reservationless Service allows a maximum of 125 ports per call. The default per Host is 50 ports, unless more is requested at the time of registration.

The Reservationless Service provides special features, which the Host can elect at the start of each call, modify for each call, or request to have designated on each reservationless call. The features include:

- Access Code – Hosts and Participants enter to uniquely identify the Host account. The Access Code can be 6 to 10 digits. The Access Code can be selected and modified as needed by calling the AT&T Customer Care Center.
- Host Password – Hosts enter the password to identify themselves as the Host to start their conference. This also allows access to the Touch Tone Menu of options. The Host Password is also used to gain access to the AT&T Conference Monitor. The Host Password can be 4 to 20 digits. The Host Password can be selected at the time of registration and can be changed via the touchtone commands by the Host at any time.
- Security Code – Hosts can use this feature to enhance conference security. If the Host has elected to use a security code for a particular conference, participants must enter it to join the conference. The security code can be 4 to 9 digits and can be selected via touchtone commands per conference call.

Other features include the following: Roll Call, Count of Participants, Exit and Entry Tone deactivation, Name Announce when joining/leaving conference, Conference Lock, Participant Mute, Conference Continuation, and more. Hosts can use the "Host Dialed" optional feature to dial out o participants add to a call.

AT&T has built excess network capacity to Host accommodate reservationless calls. Once the call begins the ports are guaranteed until the call ends.

Automated Dial-In TeleConference Calls (a.k.a. Meet Me)

AT&T Dial-In TeleConference Services, also known as "meet me" service, is useful for teleconferences involving participants who are not sure where they might be when it's time for their teleconference. Dial-In calls let people participate in a telephone meeting from anywhere in the world.

The options for Dial-In teleconference calls are as follows:

- *Toll-free Dial-In*
  The Host prefers a toll-free number for conference access. The Host of the call assumes

responsibility for all bridge, transport, and optional features related to the call.

- *Caller-Paid Dial-In*
  The Host prefers to have each participant pay his/her own long distance to reach the conference bridge and uses a regular telephone number. Participants utilize their long distance facilities to access the conference call. The Host of the call assumes responsibility for the bridge charges and optional feature charges
- *Mixed Mode- Automated Dial-in Combination*
  Set-up at reservation time, this combines Toll-free and Caller-Paid Dial-In calls.
- "Host Dialed" is an optional feature that can be used to add participants to a call in progress by pressing "#06" then dialing the participant's number(s). The Host Dialed feature is restricted by the amount of unused reserved ports or, if Auto-Port Expansion was selected at reservation time, then to a maximum of 200 total ports for the call.

Operator-Assisted Dial-In TeleConference Calls (OADI)

Operator-Assisted Dial-In (OADI) calls are ideal when personalized services or security features are required. All of the service and security features can be requested at the time of reservation. Participants can join from anywhere in the world.
OADI participants dial into the conference call and enter a Host or Participant code. An AT&T Specialist greets the caller, solicits any information as requested by the Host, and then places the caller into the conference call. OADI calls accommodate up to 150 participants for 24 hours.

The options for Operator Assisted Dial-In teleconference calls are as follows:

- *Toll-Free Dial-In*
  The Host provides a toll-free number for conference access. The Host of the call assumes responsibility for all bridge, transport, and optional feature charges related to the call.
- *Caller-Paid Dial-In*
  The Host provides a regular telephone number to have each participant pay their own long distance to reach the conference bridge. Participants utilize their long distance facilities to access the conference call and pay the long distance charges. The Host of the call assumes responsibility for the bridge charges and optional feature charges.

Host Dial-Out Option (with any dial-in call)
Hosts can use the "Host Dialed" optional feature to add participants to a call. The Host Dialed feature is restricted by the amount of unused reserved ports or, if Auto-Port Expansion was selected at reservation time, then to 200 total ports.

Operator-Dialed TeleConference Calls

The AT&T TeleConference Specialist can call each participant and add him/her to a conference call. The Host provides the participant contact information at the time of reservation.

The AT&T TeleConference Specialist dials-out to each participant anywhere in the world, including the Host, and adds them to the call. This service can be useful for calls that include international locations or special guest speakers. This service can accommodate from 3 to 150 participants and has unlimited conference duration. The Host of the conference call assumes responsibility for all charges related to the call.

Reservationless Operator Assisted Dial In
All Participants can be greeted by an AT&T Specialist when joining a Reservationless conference call. At that time the Specialist can request the following information from a participant: Name, Location, Password, and/or telephone number. A Participant List can then be available during the conference call, or by calling the AT&T Customer Care Center after the conference call. Participant Lists are available for 30 days after completion of the call.

FEATURE BY MIX CALL OPTION

Feature Name	Res-Less	Auto DI	Op Asst DI	Op Dial-Out	Executive & Premier	Event Deluxe	Event
Add Participants (Host Controlled)	√	√	√	√			
Attendant Lockout	√	√	√	√			
Auto Extension	√	√	√	√			
Automatic Port Expansion	√	√	√				
Broadcast	√	√	√	√	√	√	√
Conference Count	√	√					
Conference Lock	√	√	√				
Conference Monitor (Online System)	√	√	√	√	*	*	*
Conference Monitoring-Specialist					√	√	√
Customized Greeting					√	√	√
Data Conferencing - Web Meeting	√	√	√	√	√	√	√
Demand Call	√	√	√	√	√	√	√
Digitized Replay		√			√	√	√
Entry & Exit Tones – Deactive	√	√	√	√	√	√	√
Facilitation – Moderator					√	√	
FAX Service					√	√	√
Host Profile/Folder	√	√	√	√	√	√	√
Internet Reservations		√	√				
Late Arrival of Participants Announced	√			√	√		
Listen Only/Broadcast Mode	√	√	√	√	√	√	√
Management Support					√	√	√
Mixed Mode	√	√	√	√	√	√	√
Mute / Un-Mute (Host & Participants)	√	√	√	√	√	√	√
Operator Assistance	√	√	√	√	√	√	√
Participant Arrival Introductions	√		√	√	√		
Participant List Report			√	√	√	√	
Participant List Screening			√	√	√	√	
Password Screening			√		√	√	
Polling/Voting	√	√	√	√	√	√	
Pre-notification					√	√	
Professional Moderator					√	√	√
Question & Answer-Host Controlled	√	√	√	√			
Question & Answer-Moderator Led					√	√	
Rebroadcast					√		
Recall – Participant				√	√		
Recurring Reservation		√	√	√	√	√	√
Roll Call	√	√	√	√	√	√	
RSVP (Basic)					√		
RSVP (Enhanced)					√		
Security Password	√		√		√	√	
Self-Mute	√	√	√	√			
Solicitation & Enforcement Instructions			√	√	√	√	
Sub-conferencing					√	√	
Training for User	√	√	√	√	√	√	√
Transfer Conference					√	√	
Voting & Polling	√	√	√	√	√	√	√
Web Meeting Service	√	√	√	√	√	√	√
AT&T Executive Web Conference					√	√	√

Internet Reservation System: At the touch of your fingertips, make and manage conference reservations, receive instant confirmations, and directly email meeting details to participants.

AT&T Web Meeting: Share documents and presentations in a data conference – multicast multipoint Internet browser-based.

Conference Manager: Manage and monitor a conference call in real-time with web browser

Executive Service:
Designed for busy executives to easily reach large audiences. AT&T Executive Services transforms a conference call into a powerful communications tool. The AT&T Teleconference Services team of professionals will assist you with call planning and execution.

The AT&T Executive Service is AT&T's Premier Service Center. This center provides five (5) Service Levels designed to allow flexibility in call delivery and features. Each service level provides the call options of Operator Dial-Out, Operator Assisted Dial-In, and Automated Dial-In. The Dial-In options are available via Toll Free or Caller Paid (Toll).

Executive Service is an operator assisted dial-in, operator dial out or mixed mode conference which includes 6 key features: Communications Line, Moderator Q&A, Participant Screening, Participant List, Voting and Polling and Sub-conferencing. Conference can accommodate up 1400 ports.

Premier Service is an operator assisted dial-in, operator dial out or mixed mode conference which gives you the flexibility to select for an additional fee up to 2 of the six key features: Communications Line, Moderator Q&A, Participant Screening, Participant List, Voting and Polling and Sub-conferencing. If more than 2 features selected, the call moves to the above Executive Call Type. Conference can accommodate up to 1400 ports.

Event Service is an auto dial-in with access codes conference for calls that do not require the 6 key features above. Conference can accommodate up 4000+ ports.

Event Deluxe Service is auto dial-in with access codes and PIN validation conference. Functionality includes dedicated moderator assistance along with moderator assisted Q&A. Host Led Voting & Polling sessions; detailed participant list; participant web pre-registration. Conference can accommodate up to 1000 ports.

Event w/Q&A is auto-answered dial-in with access code security. Features dedicated Professional Moderator Assistance, Pre- and Post- Conference Support, Customized Moderator Greeting and Closing Scripts, Moderator Assisted Q&A, Host Led Voting & Polling (20-1000+ participants)

SERVICE LEVELS:

There are no service level agreements under Audioconferencing. However, AT&T-

- Provides an integrated platform delivering "best-in-class" customer service and support.
- Directly linked to AT&T's high-performing IP backbone, delivering reliable and secure conferencing to end-users.
- Employs FASTAR technology and SONET Ring reliability insuring call integrity is maintained with one of the fastest restoration times in the industry.

SERVICE AVAILABILITY/LIMITATIONS:

None

MASTER AGREEMENT NUMBER:	B-03-012	DOIT APPROVAL DATE:	10/9/2008
VENDOR NAME: AT&T CORP.		VENDOR FEIN:	13-4924710

SERVICE NAME: Audioconferencing

Activity (Add, Delete, Change)	Date of Vendor Request	Date Approved By DOIT	Item	Item Code	Description of Service/Equipment	Unit			Per Minute Charge
Add	12/16/04	01/19/05	1		Dial-Out Operator Assisted Bridge Port	min			$0.18
Add	12/16/04	01/19/05	2		Dial-Out Operator Assisted Conference Leg	min			$0.06
Add	12/16/04	01/19/05	3		Operator Assisted Bridge Arrangement/800 Bridge Port	min			$0.18
Add	12/16/04	01/19/05	4		Operator Assisted Bridge Arrangement/800 Conference Leg	min			$0.02
Add	12/16/04	01/19/05	5		Automated Access Bridge Arrangement/800 Bridge Port	min			$0.07
Add	12/16/04	01/19/05	6		Automated Access Bridge Arrangement/800 Conference Leg	min			$0.02
Add	12/16/04	01/19/05	7		Automated Access Bridge Arrangement/800 Reservationless Port	min			$0.04
Add	12/16/04	01/19/05	8		Automated Access Bridge Arrangement/800 Reservationless Leg	min			$0.02
Add	12/16/04	01/19/05	9		Operator Assisted Bridge Arrangement Caller Paid	min			$0.11
Add	12/16/04	01/19/05	10		Automated Access Bridge Arrangement Caller Paid Port	min			$0.09
Add	12/16/04	01/19/05	11		Automated Access Bridge Arrangement Caller Paid Port Reservation.	min			$0.06
Add	12/16/04	01/19/05	12		Event/Premier Tele-Conference 800 Dial-In/Dial-Out Port Usage	min			$0.45
Add	12/16/04	01/19/05	13		Event/Premier Tele-Conference International POTS Dial-In Port Usage	min			$0.35
Add	12/16/04	01/19/05	14		Event Tele-Conference Caller Paid In	min			$0.30
Add	12/16/04	01/19/05	15		Web Meeting Service	min			$0.02
Change	10/08/08	10/09/08	15		Web Meeting Service	min			$0.19

NOTE: Grey highlighted items are no longer available. They have been either deleted, changed, and/or no longer apply.