

**VENDOR NAME: SBC SNET****FEIN: 06-054-26-46****SERVICE/PRODUCT NAME: Private Line Service: Digital Private Line Services****SERVICE/PRODUCT DESCRIPTION:****Digital Data Private Line Service**

Digital Data Service (DDS) is a high quality dedicated private line service connecting two or more locations for the transmission of voice or data in a digital format using 100% end to end digital transmission facilities. With digital transmission, data is sent by an electrical impulse that is regenerated, eliminating the need for amplification. Static, distortion and atmospheric interference are eliminated. This translates into fewer repeat transmissions.

Digital Data Service is available at transmission speeds of 2.4, 4.8, 9.6, 56 or 64 Kilobits. The DDS circuit can be served from the same wire center (intraexchange) or it can be served from different wire centers (interexchange).

**SBC SNET DS1 Service**

SBC SNET DS1 service is a digital point-to-point, private line service providing a bulk transport at DS1 speed (1.544 Mbps) for any combination of voice, data, or video channels. This service provides full duplex (simultaneous two-way) transmission of serial, asynchronous digital signals.

SBC SNET DS1 service also provides serial, bipolar, return-to-zero asynchronous signals. This means the timing is derived from the signal carrying the data. No timing leads are provided at the customer interface.

DS1 can be used for:

- LAN interconnection
- Linking PBXs
- Providing access to an interexchange carrier (IXC)
- Alternate routing of redundant circuits
- Videoconferencing, including distance learning
- Support of a transaction-based system such as for billing, reservations, customer service, or database access
- Support of batch data file transfer for payroll, inventory, accounting information, and records transfer.

**SBC SNET DS3 Service**

SBC SNET DS3 is a point to point connection designed to carry high-volume voice data and video communications. DS3 operates at 45 megabits per second (Mbps) which is equivalent to 28 DS1 circuits or 672 DS0 channels. The DS3 channels may be derived by the customer's equipment or at the SNET Central Office by using the multiplexing feature.

**SBC SNET Point to Point OC-n Service**

Optical Point-to-Point (OC-n) service is designed to provide a custom point-to-point linear network connecting customer locations and SBC SNET wire centers over a high bandwidth optical path.

OC-n Point-to-Point services can handle voice, data, video, imaging, Internet traffic, and other advanced broadband applications at the following transmission speeds:

- OC-3/OC-3c provides channels operating at the terminating bit rate of 155.52 Mbps.
- OC-12/OC-12c provides channels operating at the terminating bit rate of 622.08 Mbps.

- OC-48 provides channels operating at the terminating bit rate of 2488.32 Mbps.

OC-3, OC-12 and OC-48 channels may be used to connect:

- A customer designated premises to another customer designated premises, without the add/drop multiplexing capability.
- A customer designated premises to an SBC SNET location where add/drop multiplexing and add/drop functions are performed.

### **Network Survivability**

There are three components of OCN network survivability:

- 1+1 protection
- 1+1 protection with cable survivability
- 1+1 protection with route survivability

#### 1+1 Protection

This option provides two identical fiber pairs that are placed in the same cable and follows the same route. If the working pair fails, traffic shifts to the protect fiber pair. This option does not protect against a fiber cable cut.

The protected OC-3/OC-3c, OC-12/OC-12c and OC-48 services are offered with four fibers in the same cable and the protection card is activated when this option is ordered. This will allow customers to order protection if their equipment can accommodate it.

#### 1+1 Protection with Cable Survivability

With this option, the working fiber pairs and the protect fiber pairs are located in two separate cables within the same conduit. If the working fiber pair cable experiences damages or a fiber cut, traffic will switch to the protect fiber pair in a separate cable. These cables are located in the same conduit, and if the conduit is cut, there is no protection. This option will provide 1+1 protection and additional loop survivability with the working fiber pair and protect fiber pair placed in separate cables within the same conduit.

#### 1+1 Protection with Route Survivability

This option will provide 1+1 protection and offer additional protection from fiber cable cuts by routing the working fiber pair via the primary route and the protected fiber pair via a physically diverse alternate route. The protected fiber will be charged on a distance-sensitive basis, in addition to the protection optical charge and will be based on quarter route miles, from the customer premises to the serving wire center. This is the only option that will assure 100% availability of the service if dual entrances have been purchased.

### **National Security Emergency Preparedness (NS/EP) Telecommunications Service Priority (TSP) System**

In 1988, the Federal Communications Commission revised the Restoration Priority System with the National Security Emergency Preparedness (NSEP) TSP System. This system ensures priority treatment of restoration to telecommunication services following natural or technical disasters.

TSP assigned telecommunication services are provisioned and restored before non-TSP services. Any Federal, State and local government, private industry or foreign government with telecommunications services supporting a national security or emergency preparedness mission qualifies for TSP.

#### Provisioning

If SBC receives an Emergency (E) provisioning priority it must take immediate action to provide the service at the earliest possible date, including dispatching service personnel outside of normal business hours. The FCC order requires that service vendors provision Emergency (designated by an E) TSP services before any Essential (designated by a 1, 2, 3, 4, or 5) TSP service or non-TSP services. The order processing is escalated up through management as far as necessary to complete the order. Service vendors receiving service requests with an Essential provisioning priority must make their best effort to provide the TSP services by the service user's requested due date.

### Restoration

When a trouble report is received, or SBC otherwise recognizes that the TSP circuit is out or unusable, it must allocate available resources to restore the service as quickly as possible. TSP services assigned restoration priorities of 1, 2, or 3 require dispatch outside normal business hours. Vendors must dispatch service personnel outside normal business hours to restore TSP service assigned a 4 or 5 priority only when the next business day is more than 24 hours away.

### Sponsorship

The FCC designated the Executive Office of the President (EOP) as administrator of the TSP Program. The EOP delegated its responsibilities to the Manager of the National Communications System (NCS), which, in turn, assigned the administration and execution of the TSP Program to the Office of Priority Telecommunications (OPT) located at the NCS. The primary roles of a Federal sponsor are to:

- Review and determine whether to approve foreign, State, and local government and private industry requests for priority actions.
- Affirm that the requested priority level assignment is appropriate.

Sponsorship for TSP may be obtained from the National Communications System through the TSP Web Site at <http://tsp.ncs.gov>.

### **SERVICE LEVELS:**

#### **Installation Intervals**

2.4, 4.8., 9.6, 56 or 64 Kbps

Less than 10 lines = 9 business days

10 or more lines= Individual Case Basis

1.544 Mbps (DS1)

Less than 10 lines = 20 business days

10 or more lines = Individual Case Basis

DS3 Service

Less than 10 lines= 15 business days, if facilities are available

10 or more lines= Individual Case Basis

OC-n Service

Less than 10 lines= 45 days

10 or more lines= Individual Case Basis

#### **Routine Repair Intervals**

2.4, 4.8., 9.6, 56 or 64 Kbps

Response time = Less than 1 hour

Repair Resolution time = 4 hours or less

1.544 Mbps (DS1)

Response time = Less than 1 hour

Repair Resolution time = 3.7 hours or less

DS3 Service

Response time = Less than 1 hour

Repair Resolution time = 4 hours or less

OC-n Service

Response time = Less than 30 minutes

Repair Resolution time = 4 hours or less

#### **Repair Service Level Definitions:**

Repair Response is the time elapsed between when SNET receives a report of a problem or otherwise becomes aware of a problem, and the time that SNET responds to the end user or other designated contact to verify the problem.

Repair Resolution Time means the elapsed time between when the State notifies SNET of a problem, and the time that SNET restores service and such service is acceptable to the State.

### **SERVICE AVAILABILITY/LIMITATIONS:**

#### SERVICE AVAILABILITY

See Service Availability spreadsheet

### Connecticut Access Zones for DS3 Service

Zone 1	Bridgeport 01 Danbury Hartford 03 New Haven 02 New Haven 03 Stamford 01
Zone 2	Berlin Bloomfield East Hartford 01 East Hartford 02 Farmington Huntington Meriden Middletown Milford New Britain New London 02 Norwalk 02 Norwalk 03 Stamford 02 Stratford Waterbury Windsor Windsor Locks
Zone 3	Remainder of state

#### LIMITATIONS

DS3 and OC-n Services are provided through SNET's FCC #39 Interstate Tariff and are billed separately through the CABS billing system.

MASTER AGREEMENT NUMBER:	<b>B-03-006</b>	DOIT APPROVAL DATE:	<b>3/15/2006</b>
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<b>VENDOR NAME: SBC SNET</b>	<b>VENDOR FEIN: 06-054-26-46</b>
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**SERVICE NAME: Private Line Service: Digital Private Line Service**

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Activity (Add, Delete, Change)	Date of Vendor Request	Date Approved By DOIT	Item	Item Code	Description of Service/Equipment	Unit	Initial Conversion: Non-Recurring Unit Cost*	Post-Conversion: Non-Recurring Unit Cost	Recurring Monthly Cost
Add	12/01/03	12/10/03	1		2.4 Kbps Local Digital Channel	ch	\$520.55	\$520.55	\$65.00
Add	12/01/03	12/10/03	2		4.8 Kbps Local Digital Channel	ch	\$520.55	\$520.55	\$65.00
Add	12/01/03	12/10/03	3		9.6 Kbps Local Digital Channel	ch	\$520.55	\$520.55	\$65.00
Add	12/01/03	12/10/03	4		56/64 Kbps Local Digital Channel	ch	\$591.53	\$591.53	\$80.00
Add	12/01/03	12/10/03	5		2.4, 4.8, 9.6 Kbps Interwire center mileage	mi	\$0.00	\$0.00	\$2.50
Add	12/01/03	12/10/03	6		56/64 Kbps Interwire ctr mileage	mi	\$0.00	\$0.00	\$2.75
Add	12/01/03	12/10/03	7		Subsequent change of speed per LDC (2.4-64Kbps)	ch	\$141.97	\$141.97	\$0.00
Add	12/01/03	12/10/03	8		Subsequent Secondary Channel Capability (2.4-64Kbps)	ch	\$300.00	\$300.00	\$0.00
Add	12/01/03	12/10/03	9		DS1(1.544 Mbps) Local Digital Channel	ch	\$600.00	\$600.00	\$150.00
Change	07/05/05	08/01/05	9		DS1(1.544 Mbps) Local Digital Channel	ch	\$600.00	\$600.00	\$135.00
Change	07/05/05	08/01/05	9		DS1(1.544 Mbps) Local Digital Channel	ch	\$0.00	\$0.00	\$135.00
Add	12/01/03	12/10/03	10		DS1(1.544 Mbps) Inter wirecenter mileage per mile	mi	\$0.00	\$0.00	\$35.00
Delete	07/05/05	03/15/06	10		DS1(1.544 Mbps) Inter wirecenter mileage per mile	mi	\$0.00	\$0.00	\$35.00
Add	07/05/05	03/15/06	10a		DS1(1.544 Mbps) Fixed Mileage - interexchange circuits - 1st mile	mi 1	\$0.00	\$0.00	\$50.00
Add	07/05/05	03/15/06	10b		DS1(1.544 Mbps) Inter wirecenter mileage - interexchange circuits per mile	mi ea	\$0.00	\$0.00	\$14.00
Add	12/01/03	12/10/03	11		DS1(1.544 Mbps) Inter wirecenter mileage w/ diverse route	mi	\$189.29	\$189.29	\$45.00
Add	12/01/03	12/10/03	12		DS1(1.544 Mbps) Central Office Channelization	mux	\$500.00	\$500.00	\$225.00
Add	12/01/03	12/10/03	13		Zone 1- DS3 (44.736 Mbps) Local Digital Channel*	ch	\$0.00	\$0.00	\$925.00
Add	12/01/03	12/10/03	14		Zone 2- DS3 (44.736 Mbps) Local Digital Channel*	ch	\$0.00	\$0.00	\$975.00
Add	12/01/03	12/10/03	15		Zone 3- DS3 (44.736 Mbps) Local Digital Channel*	ch	\$0.00	\$0.00	\$1,000.00
Add	12/01/03	12/10/03	16		Zone 1 -DS3 Fixed Mileage over 0*	circ	\$0.00	\$0.00	\$425.00
Add	12/01/03	12/10/03	17		Zone 1 - DS3 Per Mile*	mi	\$0.00	\$0.00	\$30.00
Add	12/01/03	12/10/03	18		Zone 2 - DS3 Fixed Mileage over 0*	circ	\$0.00	\$0.00	\$450.00
Add	12/01/03	12/10/03	19		Zone 2 - DS3 Per Mile*	mi	\$0.00	\$0.00	\$35.00
Add	12/01/03	12/10/03	20		Zone 3 -DS3 Fixed Mileage over 0*	circ	\$0.00	\$0.00	\$475.00
Add	12/01/03	12/10/03	21		Zone 3 - DS3 Per Mile*	mi	\$0.00	\$0.00	\$40.00
Add	12/01/03	12/10/03	22		Zone 1 - Multiplexing DS3 to DS1*	circ	\$0.00	\$0.00	\$450.00
Add	12/01/03	12/10/03	23		Zone 2 - Multiplexing DS3 to DS1*	circ	\$0.00	\$0.00	\$475.00
Add	12/01/03	12/10/03	24		Zone 3 - Multiplexing DS3 to DS1*	circ	\$0.00	\$0.00	\$500.00
Add	12/01/03	12/10/03	25		DS3 Rearrangement*	circ	\$185.00	\$185.00	\$0.00
Add	12/01/03	12/10/03	26		OC3/OC3c (Point to Point) Local Distribution Channels*	ch	\$0.00	\$0.00	\$1,300.00
Add	12/01/03	12/10/03	27		OC3/OC3c Interoffice Transport (Fixed)*	circ	\$0.00	\$0.00	\$886.00
Add	12/01/03	12/10/03	28		OC3/OC3c Interoffice Mileage (per mile)*	mi	\$0.00	\$0.00	\$220.00
Add	12/01/03	12/10/03	29		OC3/OC3c Colocation Transport (Fixed)*	circ	\$0.00	\$0.00	\$1,400.00
Add	12/01/03	12/10/03	30		OC3/OC3c Colocation Transport (per mile)*	mi	\$0.00	\$0.00	\$220.00
Add	12/01/03	12/10/03	31		OC3/OC3c Add/Drop Multiplexing (per arrangement)*	arrg	\$0.00	\$0.00	\$950.00
Add	12/01/03	12/10/03	32		OC3/OC3c Add/Drop Function (per DS3)*	circ	\$0.00	\$0.00	\$150.00
Add	12/01/03	12/10/03	33		OC3/OC3c Add/Drop Function (per DS1)*	circ	\$0.00	\$0.00	\$55.00

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Add	12/01/03	12/10/03	34		OC3/OC3c 1+1 Protection (per LDC)*	ch	\$0.00	\$0.00	\$300.00
Add	12/01/03	12/10/03	35		OC3/OC3c 1+1 Protect w Cable Survivability (per LDC)*	ch	\$500.00	\$500.00	\$300.00
Add	12/01/03	12/10/03	36		OC3/OC3c 1+1 Protect w Route Survivability (per 1/4 route mile)*	1/4 mi	\$0.00	\$0.00	\$50.00
Add	12/01/03	12/10/03	37		OC3/OC3c Shared Network Arrangement (per order)*	ord	\$0.00	\$0.00	\$30.00
Add	12/01/03	12/10/03	38		OC12/OC12c Local Distribution Channels*	ch	\$0.00	\$0.00	\$3,000.00
Add	12/01/03	12/10/03	39		OC12/OC12c Interoffice Transport (Fixed)*	circ	\$0.00	\$0.00	\$2,250.00
Add	12/01/03	12/10/03	40		OC12/OC12c Interoffice Mileage (per mile)*	mi	\$0.00	\$0.00	\$220.00
Add	12/01/03	12/10/03	41		OC12/OC12c Colocation Transport (Fixed)*	circ	\$0.00	\$0.00	\$4,000.00
Add	12/01/03	12/10/03	42		OC12/OC12c Colocation Transport (per mile)*	mi	\$0.00	\$0.00	\$400.00
Add	12/01/03	12/10/03	43		OC12/OC12c Add/Drop Multiplexing (per arrangement)*	arrg	\$0.00	\$0.00	\$2,100.00
Add	12/01/03	12/10/03	44		OC12/OC12c Add/Drop Function (per OC3)*	circ	\$0.00	\$0.00	\$250.00
Add	12/01/03	12/10/03	45		OC12/OC12c Add/Drop Function (per DS3)*	circ	\$0.00	\$0.00	\$150.00
Add	12/01/03	12/10/03	46		OC12/OC12c 1+1 Protection (per LDC)*	ch	\$0.00	\$0.00	\$400.00
Add	12/01/03	12/10/03	47		OC12/OC12c 1+1 Protect w Cable Survivability (per LDC)*	ch	\$600.00	\$600.00	\$400.00
Add	12/01/03	12/10/03	48		OC12/OC12c 1+1 Protect w Route Survivability (per 1/4 route mi)*	1/4 mi	\$0.00	\$0.00	\$100.00
Add	12/01/03	12/10/03	49		OC12/OC12c Shared Network Arrangement (per order)*	ord	\$0.00	\$0.00	\$30.00
Add	12/01/03	12/10/03	50		OC48 Local Distribution Channels*	ch	\$0.00	\$0.00	\$7,000.00
Add	12/01/03	12/10/03	51		OC48 Interoffice Transport (Fixed)*	circ	\$0.00	\$0.00	\$4,500.00
Add	12/01/03	12/10/03	52		OC48 Interoffice Mileage (per mile)*	mi	\$0.00	\$0.00	\$220.00
Add	12/01/03	12/10/03	53		OC48 Colocation Transport (Fixed)*	circ	\$0.00	\$0.00	\$10,400.00
Add	12/01/03	12/10/03	54		OC48 Colocation Transport (per mile)*	mi	\$0.00	\$0.00	\$440.00
Add	12/01/03	12/10/03	55		OC48 Add/Drop Multiplexing (per arrangement)*	arrg	\$0.00	\$0.00	\$3,700.00
Add	12/01/03	12/10/03	56		OC48 Add/Drop Function (per OC12)*	circ	\$0.00	\$0.00	\$625.00
Add	12/01/03	12/10/03	57		OC48 Add/Drop Function (per OC3)*	circ	\$0.00	\$0.00	\$250.00
Add	12/01/03	12/10/03	58		OC48 Add/Drop Function (per DS3)*	circ	\$0.00	\$0.00	\$150.00
Add	12/01/03	12/10/03	59		OC48 1+1 Protection (per LDC)*	ch	\$0.00	\$0.00	\$1,200.00
Add	12/01/03	12/10/03	60		OC48 1+1 Protection with Cable Survivability (per LDC)*	ch	\$700.00	\$700.00	\$1,200.00
Add	12/01/03	12/10/03	61		OC48 1+1 Protection with Route Survivability (per 1/4 route mile)*	1/4 mi	\$0.00	\$0.00	\$125.00
Add	12/01/03	12/10/03	62		OC48 Regenerator (each)*	regen	\$0.00	\$0.00	\$5,500.00
Add	12/01/03	12/10/03	63		Administrative Charge (per order)*	ord	\$60.00	\$60.00	\$0.00
Add	12/01/03	12/10/03	64		Design and Central Office Charge OC3/OC12 (per circuit)*	circ	\$375.00	\$375.00	\$0.00
Add	12/01/03	12/10/03	65		Design and Central Office Charge OC48 (per circuit)*	circ	\$500.00	\$500.00	\$0.00
Add	12/01/03	12/10/03	66		Customer Connection Charge OC3/OC12 (per termination)*	term	\$450.00	\$450.00	\$0.00
Add	12/01/03	12/10/03	67		Customer Connection Charge OC48 (per termination)*	term	\$600.00	\$600.00	\$0.00
Add	06/16/05	07/01/05	68	P1APX	TSP Priority Installation	circ	\$113.59	\$113.59	\$0.00
Add	06/16/05	07/01/05	69	PR5PX	TSP Priority Restoration	circ	\$101.82	\$101.82	\$0.00
Add	06/16/05	07/01/05	70	PR8PX	TSP Priority Restoration change level	circ	\$6.47	\$6.47	\$0.00

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Add	06/16/05	07/01/05	71	PR9PX	TSP Priority Restoration maintenance	circ	\$0.00	\$0.00	\$8.82

NOTE: Grey highlighted items are no longer available. They have been either deleted or changed.

\* DS3 and OC-n service provided out of FCC Tariff 39 - separate CABS bill