

DOIT MASTER AGREEMENT NUMBER:

**B-03-013**

DOIT APPROVAL DATE:

**4/22/2005**

**VENDOR NAME: MCI WORLDCOM Communications, Inc.**

**FEIN: 47-0751768**

**SERVICE/PRODUCT NAME: Long Distance Service: Intrastate Directory Assistance**

**SERVICE/PRODUCT DESCRIPTION:**

Directory Assistance (DA) is provided for local, national and international telephone numbers. Local DA is obtained by dialing 411. National DA is obtained for most areas of the US by dialing 1-NPA-555-1212; up to 2 listings may be requested. International directory calls to Canada, Puerto Rico, U.S. Virgin Islands, Guam and the Commonwealth of Northern Mariana Islands are obtained by dialing 1-the country's area code-555-1212.

**SERVICE LEVELS:**

MCI does not offer SLAs for Directory Assistance, however the service is available 24 hours a day, 365 days per year.

**SERVICE AVAILABILITY/LIMITATIONS:**

None

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VENDOR NAME: <b>MCI WORLDCOM Communications, Inc.</b>						VENDOR FEIN: <b>47-0751768</b>			
SERVICE NAME: <b>Long Distance Service: Intrastate/Intra-LATA Directory Assistance</b>									
Activity (Add, Delete, Change)	Date of Vendor Request	Date Approved By DOIT	Item	Item Code	Description of Service/Equipment	Unit	Initial Conversion: Non-Recurring Unit Cost	Post- Conversion: Non-Recurring Unit Cost	Cost per Call/per Lookup
Add	10/17/03	10/20/03	1		Intrastate Directory Assistance	ea	\$0.00	\$0.00	\$0.39
Add	04/14/05	04/22/05	2		Local Directory Assistance	ea	\$0.00	\$0.00	\$0.39