

# STATE OF CONNECTICUT



## TECHNOLOGY PROJECTS REPORT OCTOBER 2010





## SDM PHASES

### I - BUSINESS ISSUES:

THE PURPOSE OF THE BUSINESS ISSUES PHASE IS TO IDENTIFY AND VALIDATE AN OPPORTUNITY TO IMPROVE A BUSINESS FUNCTION THROUGH A TECHNOLOGY SOLUTION, EXPLORE ALTERNATIVE SOLUTIONS TO SATISFY THE BUSINESS NEED, AND IDENTIFY ASSUMPTIONS AND CONSTRAINTS THAT WOULD IMPACT THE SOLUTION/PROJECT.

### II - BUSINESS REQUIREMENTS:

THE PURPOSE OF THE BUSINESS REQUIREMENTS PHASE IS TO DEFINE IN DETAIL, WHAT IS NEEDED FOR THE SYSTEM TO BE DECLARED USABLE BY THE BUSINESS.

### III - DESIGN:

THE PURPOSE OF THE DESIGN PHASE IS TO TRANSLATE THE BUSINESS REQUIREMENTS INTO DETAILED DESIGN COMPONENTS THAT WILL BE USED TO CONSTRUCT THE SOLUTION.

### IV - CONSTRUCTION:

THE PURPOSE OF THE CONSTRUCTION PHASE IS TO TRANSLATE THE BUSINESS REQUIREMENTS, TECHNICAL REQUIREMENTS AND THE DESIGN COMPONENTS TO CONSTRUCT THE SOLUTION.

### V - TESTING:

THE PURPOSE OF THE TESTING PHASE IS TO PROVE THE DEVELOPED SYSTEM SATISFIES THE BUSINESS AND TECHNICAL REQUIREMENTS.

### VI - IMPLEMENTATION:

THE PURPOSE OF THE IMPLEMENTATION PHASE IS TO INTRODUCE THE SOLUTION TO THE BUSINESS USERS AND TO BEGIN A SMOOTH TRANSITION TO THE APPROPRIATE TEAMS WHO WILL PROVIDE THE ONGOING MAINTENANCE OF THE SOLUTION.

### VII - POST IMPLEMENTATION:

THE PURPOSE OF THE POST-IMPLEMENTATION PHASE IS TO REVIEW THE OVERALL WORK EFFORT FROM BEGINNING TO END; REVIEW HOW THINGS WERE HANDLED, AND TO APPLY THESE LESSONS ON FUTURE PROJECTS.

## STATUS DESCRIPTION:

### GREEN – ON TRACK

- ON TRACK TO MEET THE CURRENT SCHEDULE COMMITMENT WITH NO SIGNIFICANT RISKS;
- ON TRACK TO DELIVER WITHIN THE CURRENT BUDGET CONSTRAINTS WITH NO SIGNIFICANT RISKS;
- ON TRACK TO DELIVER A QUALITY SOLUTION WITH NO SIGNIFICANT RISKS;

### YELLOW – AT RISK

- CRITICAL MILESTONES AND/OR PHASE-END SCHEDULE COMMITMENT IS AT SIGNIFICANT RISK; PROACTIVE CALL TO ACTION BY MANAGEMENT REQUIRED.
- ABILITY TO DELIVER WITHIN THE CURRENT BUDGET CONSTRAINTS IS AT SIGNIFICANT RISK; PROACTIVE CALL TO ACTION BY MANAGEMENT REQUIRED.
- LIKELIHOOD OF DELIVERING A HIGH-QUALITY PRODUCT IS AT SIGNIFICANT RISK; PROACTIVE CALL TO ACTION BY MANAGEMENT REQUIRED.

### RED – WILL MISS

- THE PROJECT WILL, IN FACT, MISS THE COMMITTED DELIVERY DATE; REACTIVE CALL TO ACTION BY MANAGEMENT REQUIRED.
- THE PROJECT WILL, IN FACT, DELIVER OUTSIDE THE COMMITTED BUDGET CONSTRAINT; REACTIVE CALL TO ACTION BY MANAGEMENT REQUIRED.
- THE PROJECT WILL NOT DELIVER A HIGH-QUALITY PRODUCT; REACTIVE CALL TO ACTION BY MANAGEMENT REQUIRED.

# DEPARTMENT OF INFORMATION TECHNOLOGY

## EXECUTIVE SUMMARY

### TECHNOLOGY PROJECTS REPORT – OCTOBER 2010

AGENCY	NUMBER OF REPORTED PROJECTS	NUMBER OF COMPLETED PROJECTS	NUMBER OF CANCELLED PROJECTS	NUMBER OF "GREEN" (ON TRACK)	NUMBER OF "YELLOW" (AT RISK)	NUMBER OF "RED" (PHASE LATE)
DAS	1					1
BOPP	1			1		
DCF	3	1		2		
DOC	5		1	4		
DCJ	2		1	1		
CDHI	1			1		
DDS	2			2		
SDE	2	2				
DEP	3			3		
DOIT	3		2	1		
DOI	1					1
DOL	2					2
DMHAS	1	1				
DMV	3			1		2
OPM	4			3		1
DPH	8	2		3	2	1
DPS	4			3		1
DPUC	1			1		
DPW	1			1		
DRS	1			1		
DSS	4			2		2
DOT	2			1	1	
<b>TOTAL COUNTS</b>	<b>55</b>	<b>6</b>	<b>4</b>	<b>31</b>	<b>3</b>	<b>11</b>
<b>% BREAKDOWN</b>	<b>100%</b>	<b>11%</b>	<b>7%</b>	<b>56%</b>	<b>6%</b>	<b>20%</b>

*This Technology Projects Report summarizes the status of technology projects that are tracked by the Department of Information Technology and present at required project reviews. The projects contained within this report reflect their status as of October 1, 2010.*

*A number of projects have completed this quarter. The percent of projects "in the red" (running behind schedule/late) and "in the yellow" (at risk of running behind schedule/late) has remained the same since the last quarterly report. It is noted most of the delays for projects in the red and yellow status are related to resource issues.*

*DOIT will continue to monitor the project trends and statuses during the next quarter.*

# DEPARTMENT OF INFORMATION TECHNOLOGY

## TECHNOLOGY PROJECTS REPORT – OCTOBER 2010



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- YELLOW: PROJECT IS AT RISK; ACTION MUST BE TAKEN TO AVOID SCHEDULE IMPACT
- RED: PROJECT CRITICAL MILESTONE WILL BE MISSED, OVERALL PROJECT IS IN JEOPARDY

## Administrative Services, Department of

### **Fleet Management System (FMS)**

Develop a web-based solution to meet the business needs of DAS Fleet Operations and integrate asset management, scheduling, labor reporting, management reporting and billing functionality.

Current Phase: Construction (Sprint)  
 Current Status: Red  
 Project Schedule: 2/1/2010 through 2/28/2011

**Risks or Issues:** Project may be delayed due to resource constraints and the time to learn new technology was greater than anticipated.

## Board of Pardons and Parole

### **Case Notes System Upgrade and Enhancement**

Provide to State/Local Law Enforcement agencies detailed case information on all active DOC community supervised offenders and several thousand other inmates being reviewed for community release. This project will also expand the existing system to facilitate the electronic processing of all inmates being considered by the DOC for any community release program. Ad-hoc and standard querying and reporting will also be developed.

Current Phase: Construction  
 Current Status: Green  
 Project Schedule: 8/17/2009 through 6/1/2011

## Children and Families, Department of

### **SACWIS - Title IV-E Application**

This system will automate the Title IV-E eligibility & federal claiming processes, maintaining Federal SACWIS compliance.

Current Phase: Implementation  
 Current Status: Green  
 Project Schedule: 4/5/2007 through 1/14/2011

**Note:** Project delivery dates changed. The Project Steering Committee approved extending the milestone dates due to the loss of critical resources and staffing reassignments.

## Children and Families, Department of

### **SAN/VmWare Implementation Project - VmWare Implementation – Release 1**

Implement a virtualized server environment to reduce server costs and provide DCF with a fault tolerance infrastructure for both business continuity and disaster recovery .

Current Phase: Closed - Project Complete  
 Current Status: Complete  
 Project Schedule: 7/27/2007 through 8/1/2010

## Children and Families, Department of

### **SAN/VmWare Implementation Project - SAN Implementation - Release 2**

Implement a secondary, central network storage environment to allow quick recovery from failure or loss. Primary storage will be located in the DoIT data center and the recovery environment will be in the DCF central office.

Current Phase: Design  
 Current Status: Green  
 Project Schedule: 7/27/2007 through 1/1/2011

## Correction, Department of

### **CEC Accounting Software**

The objective is to find a software replacement for the current accounting package used for Correctional Enterprises.

Current Phase: Implementation  
 Current Status: Green  
 Project Schedule: 7/1/2008 through 12/3/2010

**Note:** Project delivery dates changed. The Project Steering Committee approved extending the milestone dates to allow for the hiring of a consultant with the correct skill sets to complete the system setup and data migration.

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**Correction, Department of**

**DOC LAN/WAN Expansion Project**

The objective of this project is to fully network all of the facilities within the Department of Correction. At the beginning of this project there were 8 facilities that were not part of the DOC network. The objective is to complete the DOC network, transform the DOC computer room and establish a Disaster Recovery Site.

Current Phase: Construction  
 Current Status: Green  
 Project Schedule: 1/1/2004 through 7/31/2011

**Correction, Department of**

**DOC Sentence and Time Calculation for OBIS**

The objective of this Project is to replace the sentence and time calculation logic of the Department Of Correction's current Offender Based Information System (OBIS) with a fully automated software package and integrate it with the emerging Criminal Justice system for Offender Based Tracking (OBTS).

Current Phase: Closed – Project Cancelled  
 Current Status: Cancelled  
 Project Schedule: 10/1/2002 through 10/15/2011

**Risks or Issues:** After many years of working with the vendor, the vendor has not been able to finalize the time calculation process. Functionality will be rolled into the Offender Based Information System Project.

**Correction, Department of**

**Offender Management Information System Replacement Project**

To replace the old, cumbersome system with a new, comprehensive system providing the ability to interface and share data with many of the state agencies that DOC does business with.

Current Phase: Business Requirements  
 Current Status: Green  
 Project Schedule: 6/25/2007 through 3/28/2014

**Note:** Project delivery dates changed. The Project Steering Committee approved the extension to allow the project team to complete their RFP evaluation and vendor presentations.

**Correction, Department of**

**Video Conferencing Expansion Project**

The objective of the project is to expand the number of Judicial courts holding hearings through video conferencing and minimize costs to transport inmates and to ensure the safety of the general public.

Current Phase: Construction  
 Current Status: Green  
 Project Schedule: 8/3/2009 through 9/30/2011

**Criminal Justice, Division of**

**Case Management**

A system to support the statewide Criminal Case Management needs of the Division of Criminal Justice.

Current Phase: Closed – Project Cancelled  
 Current Status: Cancelled  
 Project Schedule: 3/3/2008 through 4/2/2012

**Risks or Issues:** The Project Steering Committee agreed to cancel the project due to commitments required for the Infrastructure Upgrade Project. DCJ will re-initiate the this project once the Infrastructure Project is implemented.

**Criminal Justice, Division of**

**Infrastructure Upgrade**

To replace and standardized the agency desktops, printers, productivity software and provide centralized storage for critical data.

Current Phase: Design  
 Current Status: Green  
 Project Schedule: 3/1/2010 through 6/30/2011

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## Deaf and Hearing Impaired, State Commission on the

### **CDHI Interpreter Schedule**

The CDHI Interpreting Dept. coordinates 1,400 Interpreter requests monthly, serving approximately 3,000 customers statewide. This project will develop a new scheduling system that allows customers (agencies, schools & businesses) and staff, functional access to requesting/scheduling sign language interpreters.

Current Phase: Testing  
 Current Status: Green  
 Project Schedule: 7/1/2008 through 11/24/2010

**Note:** Project delivery dates changed. The Project Steering Committee approved extending the milestone dates due to additional time required to complete the Testing phase.

## Developmental Services, Department of

### **Birth to Three Web Conversion (Release 5 of 5) Quality Control**

To migrate Birth-to-Three system from older technology to current, standard technology for child enrollment to various contracted services. This project has multiple releases to deliver chunks of functionality sooner.

Current Phase: Post Implementation  
 Current Status: Green  
 Project Schedule: 4/1/2008 through 10/31/2010

## Developmental Services, Department of

### **Web IP6**

To increase user access, integrate department databases, improve efficiency and streamline work processes by replacing older technology.

Current Phase: Design  
 Current Status: Green  
 Project Schedule: 1/1/2009 through 5/30/2012

**Note:** Project delivery dates changed. The Project Steering Committee approved the extension due to the loss of two consultants and redeployment of IT resource reassignments, to respond to production system changes and enhancements.

## Education, State Department of

### **Longitudinal Education Data System Program**

The longitudinal education data system program will streamline the agency's data collection processes; enhance management of school rosters; centralize and store student, district and school historical data; and provide decision support tools.

### **Longitudinal Education Data Warehouse**

Development of a data warehouse of educational information that will allow DOE to meet State and Federal reporting requirements while providing constituents with improved decision making abilities based on access to timely and accurate information.

Current Phase: Closed - Project Complete  
 Current Status: Complete  
 Project Schedule: 1/2/2009 through 8/6/2010

**Note:** Project delivery dates changed. The Project Steering Committee agreed to extend the time to complete the data integrity verification.

## Education, State Department of

### **Longitudinal Education Data System Program**

The longitudinal education data system program will streamline the agency's data collection processes; enhance management of school rosters; centralize and store student, district and school historical data; and provide decision support tools.

### **Public School Information System (PSIS)**

Development of a Register Module to track demographic and locator data for students and a Collection Module to gather data about a student's participation in state and federally funded programs.

Current Phase: Closed - Project Complete  
 Current Status: Complete  
 Project Schedule: 6/23/2008 through 9/17/2010

**Note:** Project delivery dates changed. The Project Steering Committee approved the extension due to address the functionality issues discovered during the testing phase.

## Environmental Protection, Department of

### **Air Emissions (EMIT) Project - Release 2 - Calculating Fees Internal Processing**

This project allows Title V reporters to submit their annual reports on-line and eliminate a paper based system. This system will also allow the Air Bureau to manage their air emissions inventory.

Current Phase: Testing  
 Current Status: Green  
 Project Schedule: 1/31/2006 through 3/25/2011

**Note:** Project delivery dates changed. The Project Steering Committee approved extending the milestone dates to address two key functional issues that were uncovered during the testing phase.

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## Environmental Protection, Department of

### **Stage II Vapor Recovery**

This project will incorporate data from Stage II inspections into the ESTRUST database allowing multiple bureaus to share information about the site. It will improve DEP's ability to fulfill obligations as laid out by the Federal Clean Air Act.

Current Phase: Testing  
 Current Status: Green  
 Project Schedule: 8/25/2009 through 11/18/2010

**Note:** Project delivery dates changed. The Project Steering Committee approved extending the milestone dates due to resource constraints. Additionally, the Project Team identified and incorporated additional functional requirements that were discovered during the Testing phase.

## Environmental Protection, Department of

### **Stream Flow Diversion (SFD)**

This system will allow DEP to efficiently capture accurate information. It will also allow DEP to manage, evaluate, and assimilate stream flow and stream diversion data as required per state regulation.

Current Phase: Post Implementation  
 Current Status: Green  
 Project Schedule: 9/11/2009 through 9/30/2010

## Information Technology, Department of

### **Email Archive Project**

Project to archive old mail and documents sent through the email system and to have them available for historic retrieval or FOI requests.

Current Phase: Closed – Project Cancelled  
 Current Status: Cancelled  
 Project Schedule: 6/2/2008 through 4/1/2011

**Risks or Issues:** The email archiving system has been implemented. The archiving retention policies and configuration will be addressed when resources can be committed to the project.

## Information Technology, Department of

### **DSF Portal Replacement (Web Content Management System Replacement)**

Upgrade of the State Portal Software. DSF is the state's web content management system with over 90% of the Executive Branch websites hosted in the system.

Current Phase: Closed – Project Cancelled  
 Current Status: Cancelled  
 Project Schedule: 6/27/2005 through 8/31/2011

**Risks and Issues:** The Project Steering Committee agreed to cancel the project due to the number of defects and architectural issues found with the current product. Additionally, there is no vendor support for the product and due to the budget issues facing the state, leveraging systems and state resources is critical.

## Information Technology, Department of

### **Telephone Billing Management System (TBMS) Replacement**

The objective of the project is to replace the legacy telephone billing and management system to enhance functionality, provide accurate billing data and reduce software and hardware maintenance costs.

Current Phase: Business Requirements  
 Current Status: Green  
 Project Schedule: 11/17/2009 through 9/1/2011

## Insurance, Department of

### **Connecticut Regulatory Information System (CRIS) Program**

CRIS has two key objectives: 1. To provide all Divisions of the Insurance Dept with a single, integrated system that automates all business processes. 2. To provide customers of the Department with as many self-service web applications as practical.

### **Online License Renewals**

Create capability to renew Insurance licenses online

Current Phase: Business Requirements  
 Current Status: Red  
 Project Schedule: 8/2/2010 through 2/11/2011

**Risks or Issues:** Project has been delayed. Project team is reviewing the Enterprise licensing system before finalizing and presenting solution alternatives to their Project Steering Committee.

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**Labor, Department of**

**UI Modernization Program**

Modernization of the Unemployment Insurance and Tax Systems to improve service and increase operational efficiency.

**Deposit/Debit Cards**

Direct deposit and debit cards will provide electronic benefit payments.

Current Phase: User Design (RAD)  
 Current Status: Red  
 Project Schedule: 11/1/2007 through 11/18/2010

**Risks or Issues:** Resources diverted to complete Impact Analysis for the Internet Application Redesign issues uncovered after implementation.

**Note:** Project delivery dates changed. The Project Steering Committee agreed to extend the milestone dates due to the agency's need to re-allocate resources to implement state/federal extensions.

**Labor, Department of**

**UI Modernization Program**

Modernization of the Unemployment Insurance and Tax Systems to improve service and increase operational efficiency.

**Internet Application Redesign**

Web application redesign will increase capacity and deliver additional self-service components.

Current Phase: Closure (RAD)  
 Current Status: Red  
 Project Schedule: 3/2/2009 through 9/3/2010

**Risks or Issues:** Project delayed to address data integrity issues identified after implementation. Backout and recovery to old system was successfully re-deployed.

**Note:** Project delivery dates changed. The Project Steering Committee agreed to extend the milestone dates due to the agency's need to re-allocate resources to implement state/federal extensions.

**Mental Health and Addiction Services, Department of**

**DMHAS Data Performance -DDaP**

Migration of DMHAS Provider Access System (DPAS) from old, unsupported technology to current technology.

Current Phase: Closed – Project Complete  
 Current Status: Complete  
 Project Schedule: 1/5/2009 through 9/15/2010

**Motor Vehicles, Department of**

**CT DMV Enterprise Modernization Program**

Enterprise Modernization (Modernize Business Systems) and to help realize the agency's strategic vision to become a "21<sup>st</sup> century DMV".

**CT DMV Enterprise Modernization – CIVLS**

Enterprise Modernization (Modernize Core Business Systems to help realize the agency's strategic vision to become a "21<sup>st</sup> century DMV".

Current Phase: Construction  
 Current Status: Green  
 Project Schedule: 4/5/2007 through 12/31/2013

**Motor Vehicles, Department of**

**Automated CDL Road Test**

This project will provide automated road tests and electronic data transmissions which will reduce human error, increase test integrity, enhance audit capabilities and will bring DMV into compliance with the Federal Motor Carrier Safety Administration.

Current Phase: Business Requirements  
 Current Status: Red  
 Project Schedule: 9/1/2009 through 12/15/2010

**Note:** Project delayed due to shifting resources to meet other agency commitments.

**Motor Vehicles, Department of**

**CT DMV - RECC Call Center Upgrade**

The project will provide pay by phone credit card services and improve customer service by reducing hold time.

Current Phase: Testing  
 Current Status: Red  
 Project Schedule: 9/1/2008 through 9/10/2010

**Risks or Issues:** Project delayed due to an intermittent communication issue that was uncovered during implementation. DMV reverted back to the old system and is currently working with the vendor to identify and correct the issue.

**Note:** Project delivery dates changed. The Project Steering Committee agreed to extend the milestone dates due to the voice recognition issues found during the Testing phase.

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**Policy and Management, Office of**

**CIDRIS (CT Impaired Driving Records Information System)**

To provide a clearinghouse for "Operating Under the Influence" law enforcement activity. Automation will streamline data collection and paperwork and allow for the electronic delivery of documents and data to the Department of Motor Vehicles (DMV) the Connecticut Superior Court (Judicial).

Current Phase: Testing  
 Current Status: Green  
 Project Schedule: 12/19/2005 through 6/30/2012

**Note:** Project delivery dates changed. The Project Steering Committee approved the milestone extensions due to additional time required to receive final TRB approval and obtaining resource commitments for the Construction phase.

**Policy and Management, Office of**

**CT Information Sharing System (CISS) Project**

To develop a comprehensive, statewide system to promote immediate and seamless sharing of information between all law enforcement and criminal justice agencies in Connecticut in compliance with Public Act 0801.

Current Phase: Business Requirements  
 Current Status: Green  
 Project Schedule: 1/10/2009 through 6/30/2015

**Policy and Management, Office of**

**Offender Based Tracking System Transition**

This project addresses the slow OBTS event message processing and will eliminate the daily backlog by increasing the hourly throughput. In addition, Offender Status functionality issues will be remediated.

Current Phase: Design  
 Current Status: Red  
 Project Schedule: 12/28/2009 through 10/15/2010

**Risks or Issues:** The project has been unable to move toward gating into the Construction phase due to unresolved project resource issues. Once resolved, the project will be re-baselined.

**Policy and Management, Office of**

**State Agency Energy Database(BEES)**

To develop an integrated energy information database that encompass energy usage and cost at State facilities.

Current Phase: Design  
 Current Status: Green  
 Project Schedule: 8/8/2008 through 2/15/2011

**Note:** Project delivery dates changed. The Project Steering Committee approved the extension due to the time required to complete the Design phase was longer than originally anticipated.

**Public Health, Department of**

**ARRA, CT Immunization Registry and Tracking System**

To replace the existing immunization and tracking system with a web-enabled solution to provide real-time access to enter, access, and track immunization information.

Current Phase: Design  
 Current Status: Yellow  
 Project Schedule: 10/20/2009 through 5/10/2011

**Risks or Issues:** The GSA vendor quote generated many questions from the agency that required clarification. The project team expects to re-baseline the project.

**Public Health, Department of**

**Electronic Vital Records System (EVRRS)**

A web-based system that will facilitate more timely and efficient reporting of vital events & allow compliance with several critical federal mandates.

Current Phase: Construction  
 Current Status: Red  
 Project Schedule: 11/25/2008 through 5/30/2010

**Risks or Issues:** Project has been delayed due authentication issues. Vendor has developed a solution to resolve the issues and is currently testing. The project team will re-baseline once resolution is confirmed.

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**Public Health, Department of**

**EPHT Data Reporting**

Environmental Public Health Tracking Network. Web portal for data sharing and reporting.

Current Phase: Closed - Project Complete  
 Current Status: Complete  
 Project Schedule: 1/2/2006 through 9/10/2010

**Public Health, Department of**

**Maven Project**

**Release 5 - Tuberculosis Control**

Surveillance and case management of Tuberculosis cases, including treatment follow up.

Current Phase: Construction  
 Current Status: Green  
 Project Schedule: 10/31/2007 through 2/1/2011

**Public Health, Department of**

**Maven Project**

**Release 2 - Adult and Childhood Lead Surveillance**

Replaces unsupported system and updates to meet new state and federal mandates for lead poisoning surveillance and environmental tracking. Surveillance for lead poisoning and case/environmental exposure tracking

Current Phase: Closed - Project Complete  
 Current Status: Complete  
 Project Schedule: 10/31/2007 through 7/19/2010

**Public Health, Department of**

**Public Health Information Network (PHIN) Messaging System**

- PHIN MS
- Rhapsody
- Messaging Subscription Services (MSS)

To provide a health data delivery system that meets federal security requirements.

Current Phase: Design  
 Current Status: Yellow  
 Project Schedule: 7/3/2006 through 1/19/2011

**Risks or Issues:** The design end-date milestone is at risk. The detailed design meeting with the Technical Review Board (TRB) occurred on October 5<sup>th</sup>. The outcome may result in additional work to obtain final TRB approval.

**Note:** Project Steering Committee approved the extension due to the additional time required to complete the TRB reviews.

**Public Health, Department of**

**Maven Project**

**Release 4 - Newborn Screening**

Follow up of tests on newborns for hearing and birth defects and laboratory testing for metabolic and genetic disorders

Current Phase: Construction  
 Current Status: Green  
 Project Schedule: 10/31/2007 through 6/17/2011

**Note:** Project delivery dates changed. The Project Steering Committee approved the extension due to additional time required to construct the lab tracking module.

**Public Health, Department of**

**Woman, Infants, Children (WIC) System Modernization**

The WIC System Modernization Project will replace the current SWIS system with a modern, cost effective, web-based, WIC management information, food instrument delivery, and payment system to improve operational efficiency and program effectiveness.

Current Phase: Business Requirements  
 Current Status: Green  
 Project Schedule: 11/2/2009 through 2/10/2014

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**Public Safety, Department of**

**911 Service**

Emergency 911 Service for the State of CT

**Connecticut Next Generation 911 System (NG-911)**

Design, construction, testing and implementation of a modern Public Safety Data Network (PSDN) which will integrate police, fire, EMS and homeland security data networks. It will serve as the new E911 call handling platform for Connecticut and will include enhanced disaster recovery and business continuity processes.

Current Phase: Business Requirements  
 Current Status: Green  
 Project Schedule: 9/1/2009 through 5/31/2012

**Public Safety, Department of**

**911 Service**

Emergency 911 Service for the State of CT

**Connecticut Public Safety Services Data Network (CPSSDN)**

To provide enhanced interoperability between agencies while simultaneously addressing current bandwidth and connectivity concerns, The CPSSDN will also accommodate anticipated growth while greatly reducing the need for multiple stand alone networks and systems.

Current Phase: Construction  
 Current Status: Green  
 Project Schedule: 1/2/2005 through 1/28/2011

**Public Safety, Department of**

**Collect V2 -**

**Release 20 - COLLECT Validations**

COLLECT V2 will modernize COLLECT to improve the State Police application and provide functionality such as Wanted Persons, Stolen Vehicles, Missing Persons, Supervised Persons, & License Plates, Sex Offender Registry

Current Phase: Construction  
 Current Status: Green  
 Project Schedule: 4/1/2008 through 7/2/2013

**Public Safety, Department of**

**CSP P25 Zone Controller Upgrade (Radio Communications)**

Federal Communications Commission (FCC) mandate to move the Connecticut State Police radio systems to new frequencies in the 800 MHz spectrum band by replacing unsupported radio zone controller equipment.

Current Phase: Construction  
 Current Status: Red  
 Project Schedule: 1/5/2008 through 09/30/2010

**Risks or Issues:** Project delayed due to scheduling delay to obtain Construction phase-end exit approval.

**Public Utility Control, Department of**

**State Broadband Data Development Project**

To collect geographic and technical broadband information to provide an internet based mapping site. This is an ARRA Project.

Current Phase: Construction  
 Current Status: Green  
 Project Schedule: 8/13/2009 through 3/15/2012

**Public Works, Department of**

**Computer Aided Facility Management (CAFM)**

Implementation of an automated facilities/leasing management system.

Current Phase: Testing  
 Current Status: Green  
 Project Schedule: 11/1/2009 through 1/7/2011

**Note:** Project delivery dates changed. The Project Steering Committee approved the revised schedule to accommodate funding approval for consulting services extension.

# DEPARTMENT OF INFORMATION TECHNOLOGY

## TECHNOLOGY PROJECTS REPORT – OCTOBER 2010



### PHASES

- |                          |                         |
|--------------------------|-------------------------|
| I BUSINESS ISSUES        | V TESTING               |
| II BUSINESS REQUIREMENTS | VI IMPLEMENTATION       |
| III DESIGN               | VII POST IMPLEMENTATION |
| IV CONSTRUCTION          |                         |

### STATUS

- |  |  |
|--|--|
|  | GREEN: PROJECT IS ON TRACK.  |
|  | YELLOW: PROJECT IS AT RISK; ACTION MUST BE TAKEN TO AVOID SCHEDULE IMPACT      |
|  | RED: PROJECT CRITICAL MILESTONE WILL BE MISSED, OVERALL PROJECT IS IN JEOPARDY |

## Revenue Services, Department of

### **FedState Modernized eFile Program – MeF**

IRS initiative to replace legacy eFile applications with state-of-the art hardware and software technologies. This is an IRS mandate.

Current Phase: Design  
 Current Status: Green  
 Project Schedule: 10/8/2007 through 2/11/2011

**Note:** Project The RFP and contract negotiation process took longer than anticipated. The contract is now signed. The new timeline for each phase has been re-baselined with PSC approval.

## Social Services, Department of

### **Child Day Care Center Grant (CDCCG) System**

The purpose of the project is to provide an automated reporting system to child day care centers. This system will reduce the department's staff time, data errors and will enable the state to claim federal reimbursement for its early care and education expenses.

Current Phase: Business Requirements  
 Current Status: Red  
 Project Schedule: 5/21/2010 through 4/15/2011

**Risks or Issues:** The delay in procuring consultant services has resulted in missing the current phase-end milestone. The project is in the process of re-baselining.

## Social Services, Department of

### **CT Child Support Enforcement System (ARRA) Case Status Simplification**

To reduce the number of case types to provide accurate information, improve program performance, service delivery, and audit performance related to incentive payments.

Current Phase: Design  
 Current Status: Red  
 Project Schedule: 12/2/2009 through 10/28/2010

**Risks or Issues:** Project delayed , schedule for the Testing phase has not been committed. The project is in the process of re-baselining.

## Social Services, Department of

### **DataWarehouse Medicaid Decision Support System II**

To increase revenues, constrain costs, streamline, and decentralize program reporting by adding functionality that will enhance the ability to monitor the effectiveness of various business processes.

Current Phase: Design  
 Current Status: Green  
 Project Schedule: 4/1/2007 through 6/30/2015

## Social Services, Department of

### **DSS Modernization of Client Services Delivery (MCSD)**

The CT Modernization of Client Service Delivery Project is to include an online web-based application, an Integrated Document Management System and an Integrated Voice Response System.

Current Phase: Design  
 Current Status: Green  
 Project Schedule: 9/2/2008 through 9/1/2012

## Transportation, Department of

### **AASHTO Trns.port Upgrade and Implementation**

Upgrade the AASHTO application and implement additional products to address existing preconstruction and construction Trns.port systems in need of replacement or upgrades and will improve the efficiency of the workflow and improve the cost-estimating process.

Current Phase: Design  
 Current Status: Yellow  
 Project Schedule: 1/1/2009 through 6/30/2012

**Risks or Issues:** Design phase timeline is at risk due to the system and associated documentation has not been released as scheduled by the vendor.

# DEPARTMENT OF INFORMATION TECHNOLOGY

## TECHNOLOGY PROJECTS REPORT – OCTOBER 2010



### PHASES

- |                          |                         |
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### STATUS



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Transportation, Department of

**Engineering Content Management System (ECMS)**

To develop and implement an Engineering Content Management System (ECMS) to achieve improvements in engineering project quality, delivery, data organization, and collaboration. To use technology to document the benchmarks between existing and proposed engineering business processes.

Current Phase: Implementation  
Current Status: Green  
Project Schedule: 1/2/2008 through 10/31/2010

**Note:** Project delivery dates changed. The Project Steering Committee approved the extension to allow for the completion of the disaster recovery testing by the vendor.