

# STATE OF CONNECTICUT



## TECHNOLOGY PROJECTS REPORT OCTOBER 2009





## SDM PHASES

### I - BUSINESS ISSUES:

THE PURPOSE OF THE BUSINESS ISSUES PHASE IS TO IDENTIFY AND VALIDATE AN OPPORTUNITY TO IMPROVE A BUSINESS FUNCTION THROUGH A TECHNOLOGY SOLUTION, EXPLORE ALTERNATIVE SOLUTIONS TO SATISFY THE BUSINESS NEED, AND IDENTIFY ASSUMPTIONS AND CONSTRAINTS THAT WOULD IMPACT THE SOLUTION/PROJECT.

### II - BUSINESS REQUIREMENTS:

THE PURPOSE OF THE BUSINESS REQUIREMENTS PHASE IS TO DEFINE IN DETAIL, WHAT IS NEEDED FOR THE SYSTEM TO BE DECLARED USABLE BY THE BUSINESS.

### III - DESIGN:

THE PURPOSE OF THE DESIGN PHASE IS TO TRANSLATE THE BUSINESS REQUIREMENTS INTO DETAILED DESIGN COMPONENTS THAT WILL BE USED TO CONSTRUCT THE SOLUTION.

### IV - CONSTRUCTION:

THE PURPOSE OF THE CONSTRUCTION PHASE IS TO TRANSLATE THE BUSINESS REQUIREMENTS, TECHNICAL REQUIREMENTS AND THE DESIGN COMPONENTS TO CONSTRUCT THE SOLUTION.

### V - TESTING:

THE PURPOSE OF THE TESTING PHASE IS TO PROVE THE DEVELOPED SYSTEM SATISFIES THE BUSINESS AND TECHNICAL REQUIREMENTS.

### VI - IMPLEMENTATION:

THE PURPOSE OF THE IMPLEMENTATION PHASE IS TO INTRODUCE THE SOLUTION TO THE BUSINESS USERS AND TO BEGIN A SMOOTH TRANSITION TO THE APPROPRIATE TEAMS WHO WILL PROVIDE THE ONGOING MAINTENANCE OF THE SOLUTION.

### VII - POST IMPLEMENTATION:

THE PURPOSE OF THE POST-IMPLEMENTATION PHASE IS TO REVIEW THE OVERALL WORK EFFORT FROM BEGINNING TO END; REVIEW HOW THINGS WERE HANDLED, AND TO APPLY THESE LESSONS ON FUTURE PROJECTS.

## STATUS DESCRIPTION:

### GREEN – ON TRACK

- ON TRACK TO MEET THE CURRENT SCHEDULE COMMITMENT WITH NO SIGNIFICANT RISKS;
- ON TRACK TO DELIVER WITHIN THE CURRENT BUDGET CONSTRAINTS WITH NO SIGNIFICANT RISKS;
- ON TRACK TO DELIVER A QUALITY SOLUTION WITH NO SIGNIFICANT RISKS;

### YELLOW – AT RISK

- CRITICAL MILESTONES AND/OR PHASE-END SCHEDULE COMMITMENT IS AT SIGNIFICANT RISK; PROACTIVE CALL TO ACTION BY MANAGEMENT REQUIRED.
- ABILITY TO DELIVER WITHIN THE CURRENT BUDGET CONSTRAINTS IS AT SIGNIFICANT RISK; PROACTIVE CALL TO ACTION BY MANAGEMENT REQUIRED.
- LIKELIHOOD OF DELIVERING A HIGH-QUALITY PRODUCT IS AT SIGNIFICANT RISK; PROACTIVE CALL TO ACTION BY MANAGEMENT REQUIRED.

### RED – WILL MISS

- THE PROJECT WILL, IN FACT, MISS THE COMMITTED DELIVERY DATE; REACTIVE CALL TO ACTION BY MANAGEMENT REQUIRED.
- THE PROJECT WILL, IN FACT, DELIVER OUTSIDE THE COMMITTED BUDGET CONSTRAINT; REACTIVE CALL TO ACTION BY MANAGEMENT REQUIRED.
- THE PROJECT WILL NOT DELIVER A HIGH-QUALITY PRODUCT; REACTIVE CALL TO ACTION BY MANAGEMENT REQUIRED.

# DEPARTMENT OF INFORMATION TECHNOLOGY

## EXECUTIVE SUMMARY

### TECHNOLOGY PROJECTS REPORT – OCTOBER 2009

AGENCY	NUMBER OF REPORTED PROJECTS	NUMBER OF COMPLETED PROJECTS	NUMBER OF CANCELLED PROJECTS	NUMBER OF "GREEN" (ON TRACK)	NUMBER OF "YELLOW" (AT RISK)	NUMBER OF "RED" (PHASE LATE)
DCF	2			1		1
DOC	5			3	1	1
DCJ	1				1	
CDHI	1			1		
DDS	3			3		
SDE	2			1		1
DEP	6	3		3		
DOIT	10	3	2	1	1	3
DOI	3			3		
DOL	3		1	2		
DMHAS	2			2		
DMV	1			1		
OPM	2			1		1
DPH	16	3	1	9	1	2
DPS	5			3		2
DPW						
DRS	2			1		1
DSS	8		1	5		2
DOT	2			2		
<b>TOTAL COUNTS</b>	<b>74</b>	<b>9</b>	<b>5</b>	<b>42</b>	<b>4</b>	<b>14</b>
<b>% BREAKDOWN</b>	<b>100%</b>	<b>12%</b>	<b>7%</b>	<b>57%</b>	<b>5%</b>	<b>19%</b>

*This Technology Projects Report summarizes the status of technology projects that are tracked by the Department of Information Technology and present at required project reviews. The projects contained within this report reflect their status as of October 1, 2009.*

*There are an increasing number of projects "in the red" (running behind schedule/late), primarily due to resource shortages attributed to retirements. We are advising agencies to conduct technology project reviews, and determine priorities. We expect to see some canceled projects, as well as rebaselined project plans during the next quarter.*

# DEPARTMENT OF INFORMATION TECHNOLOGY

## TECHNOLOGY PROJECTS REPORT – OCTOBER 2009



### PHASES

- |                          |                         |
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| IV CONSTRUCTION          |                         |

### STATUS



- GREEN: PROJECT IS ON TRACK.
- YELLOW: PROJECT IS AT RISK; ACTION MUST BE TAKEN TO AVOID SCHEDULE IMPACT
- RED: PROJECT CRITICAL MILESTONE WILL BE MISSED, OVERALL PROJECT IS IN JEOPARDY

## Children and Families, Department of

### **SACWIS - Title IV-E Application**

This system will automate the Title IV-E eligibility & federal claiming processes maintaining Federal SACWIS compliance.

Current Phase: Testing  
 Current Status: Green  
 Project Schedule: 4/5/2007 through 4/1/2010

**Risks or Issue:** Reduction in consultant rates contributed to loss of a key technical resource. Working to find a full time replacement and get back on track.

## Children and Families, Department of

### **SAN/Vmware Implementation**

DCF intends to implement a central network storage & consolidated file server solution. Two identical storage environments will be implemented to allow quick recovery from failure or loss. Primary storage will be in the DOIT data center and the recovery environment will be in the DCF central office.

Current Phase: Design  
 Current Status: Red  
 Project Schedule: 7/27/2007 through 10/15/2009

**Risks or Issues:** The Technology Review Board recommended leveraging existing skill sets. This changed the selection of hardware. Additionally, power, space and HVAC consideration need to be evaluated due to rising limitation at DOIT's data center.

## Correction, Department of

### **CEC Accounting Software**

The objective is to find a software replacement for the current accounting package that is used for Correctional Enterprises.

Current Phase: Construction  
 Current Status: Green  
 Project Schedule: 7/1/2008 through 4/1/2010

**Note:** Project Steering Committee approved extending milestone dates after the COTS solution was evaluated and selected, and more accurate project estimates were determined .

## Correction, Department of

### **DOC LAN/WAN Expansion Project**

The objective of this project is to fully network all of the facilities within the Department of Correction. At the beginning of this project there were 8 facilities that were not part of the DOC network. The objective is to complete the DOC network, transform the DOC computer room and establish a Disaster recovery Site.

Current Phase: Construction  
 Current Status: Yellow  
 Project Schedule: 1/1/2004 through 7/31/2010

**Risks or Issues:** Niantic Campus Expansion on hold until freeze on TSR process is lifted. DOIT agreed DOC should move forward with the hosting in Wethersfield. DOC is working out details with DPW.

## Correction, Department of

### **DOC Sentence and Time Calculation for OBIS**

The objective of this Project is to replace the sentence and time calculation logic of the Department Of Correction's current Offender Based Information System (OBIS) with a fully automated software package and integrate it with the emerging Criminal Justice system for Offender Based Tracking (OBTs).

Current Phase: Testing  
 Current Status: Red  
 Project Schedule: 10/1/2002 through 10/5/2009

**Risks or Issues:** Extension of the project application testing period due to contention over business resources with the knowledge needed to test having another full time assignment. Additional issue concerns vendor's understanding of business issues.

## Correction, Department of

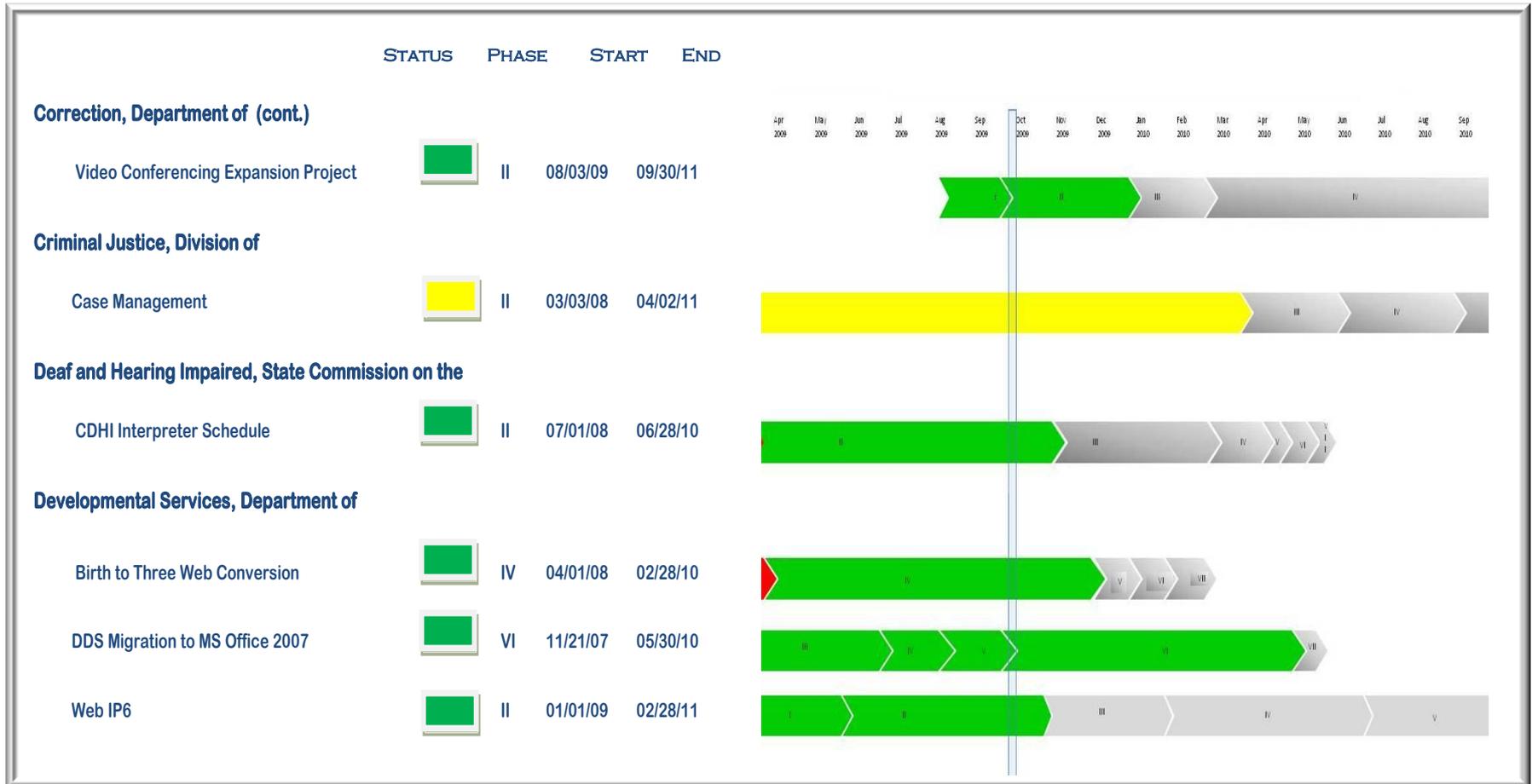
### **Offender Management Information System Replacement Project**

To replace the old, cumbersome system with a new, comprehensive system providing the ability to interface or share data with many of the state agencies that DOC does business with.

Current Phase: Business Requirements  
 Current Status: Green  
 Project Schedule: 6/25/2007 through 12/31/2013

# DEPARTMENT OF INFORMATION TECHNOLOGY

## TECHNOLOGY PROJECTS REPORT – OCTOBER 2009



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## Correction, Department of

### **Video Conferencing Expansion Project**

The objective of the project is to expand the number of Judicial courts holding hearings through video conferencing and minimize costs to transport inmates and to ensure the safety of general public.

Current Phase: Business Requirements  
 Current Status: Green  
 Project Schedule: 8/3/2009 through 9/30/2011

## Criminal Justice, Division of

### **Case Management**

A system to support the statewide Criminal Case Management needs of the Division of Criminal Justice

Current Phase: Business Requirements  
 Current Status: Yellow  
 Project Schedule: 3/3/2008 through 4/2/2011

**Risks or Issues:** The Project Manager was assigned two major roles in the CJIS community. Time was dedicated to the CIDRIS demonstration as well as the CJIS Technology Committee. Much of the Project Manager's time has been focused on implementing critical infrastructure upgrades. Also, the project funding is not clearly identified.

## Deaf and Hearing Impaired, State Commission on the

### **CDHI Interpreter Schedule**

The CDHI Interpreting Dept coordinates 1,400 interpreter requests monthly serving approximately 3,000 customers statewide. This project is to develop a new scheduling system that will allow customers (agencies, schools & businesses) and staff, functional access for requesting/scheduling sign language interpreters

Current Phase: Business Requirements  
 Current Status: Green  
 Project Schedule: 7/1/2008 through 6/28/2010

**Note:** Project delivery dates have changed. The Project Steering Committee approved extending the milestone dates due to lengthy vendor contract negotiations.

## Developmental Services, Department of

### **Birth to Three Web Conversion**

Migrate Birth-to-Three system from older technology to current, standard technology for child enrollment for various contracted services. This project has multiple releases to deliver chunks of functionality sooner.

Current Phase: Construction  
 Current Status: Green  
 Project Schedule: 4/1/2008 through 2/28/2010

**Note:** Project delivery dates have changed. The Project Steering Committee approved extending the milestone dates due to the underestimated business complexity of the later releases. Additionally, a steep learning curve of the developer toolset was a contributing factor.

## Developmental Services, Department of

### **DDS Migration to MS Office 2007**

Upgrade DDS users from the MS Office 2000 to MS Office 2007, to remain current with supported products.

Current Phase: Implementation  
 Current Status: Green  
 Project Schedule: 11/21/2007 through 5/30/2010

## Developmental Services, Department of

### **Web IP6**

To increase user access, integrate department databases, improve efficiency and streamline work processes by replacing older technology.

Current Phase: Business Requirements  
 Current Status: Green  
 Project Schedule: 1/1/2009 through 2/28/2011

**Note:** Project delivery dates have changed. The Project Steering Committee approved extending the milestone dates due to staff reassignments on the project created by the retirement incentive. Other staff reassignments were also made to address operational duties and project work. The business approach was also altered.

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## TECHNOLOGY PROJECTS REPORT – OCTOBER 2009



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## Education, State Department of

### **Longitudinal Education Data System Program**

The longitudinal education data system program will streamline the agency's data collection processes; enhance management of school rosters; centralize and store student, district and school historical data; and provide decision support tools.

### **Longitudinal Education Data Warehouse**

Development of a data warehouse of educational information that will allow DOE to meet State and Federal reporting requirements while providing constituents with improved decision making abilities based on access to timely and accurate information.

Current Phase: Testing  
 Current Status: Green  
 Project Schedule: 1/2/2009 through 11/30/2009

## Education, State Department of

### **Longitudinal Education Data System Program**

The longitudinal education data system program will streamline the agency's data collection processes; enhance management of school rosters; centralize and store student, district and school historical data; and provide decision support tools.

### **Public School Information System (PSIS)**

Development of a Register Module to track demographic and locator data for students and a Collection Module to gather data about a student's participation in state and federally funded programs.

Current Phase: Testing  
 Current Status: Red  
 Project Schedule: 6/23/2008 through 1/29/2010

**Risks or Issues:** Project delayed due to allocation of resources to the federal ARRA stimulus needs.

## Environmental Protection, Department of

### **DEP Site Info Mgt Sys (SIMS) Program**

To design, develop, and implement an Intranet web-based application that would provide DEP staff a holistic view of all environmental interests occurring at a site.

### **Air Emissions (EMIT) project**

This project will allow Title V reporters to submit their annual reports on-line and eliminate a paper based system. This system will also allow the Air Bureau to manage their air emissions inventory.

Current Phase: Design  
 Current Status: Green  
 Project Schedule: 1/31/2006 through 9/13/2010

**Note:** Project delivery dates have changed. The Project Steering Committee approved extending the milestone dates due to complexities with the integration of SIMS and new EPA requirements which need to be addressed in the system.

## Environmental Protection, Department of

### **DEP Site Info Mgt Sys (SIMS) Program**

To design, develop, and implement an Intranet web-based application that would provide DEP staff a holistic view of all environmental interests occurring at a site.

### **Ambient Water Quality Project (AWQ)**

The AWQ system will facilitate the collection of data representing ambient water quality and conditions. This data will be transmitted to the EPA.

Current Phase: Construction  
 Current Status: Green  
 Project Schedule: 5/7/2007 through 1/20/2010

**Note:** Project delivery dates have changed. The Project Steering Committee approved extending the milestone dates due to additional complexities during the construction phase.

## Environmental Protection, Department of

### **DEP Site Info Mgt Sys (SIMS) Program**

To design, develop, and implement an Intranet web-based application that would provide DEP staff a holistic view of all environmental interests occurring at a site.

### **Emergency Spills Response & Underground Storage Tanks project (ESRUST)**

The ESRUST system will provide entry and tracking of underground storage tank registration and inspection activities.

Current Phase: Completed  
 Current Status: Completed  
 Project Schedule: 2/15/2007 through 7/31/2009

## Environmental Protection, Department of

### **DEP Site Info Mgt Sys (SIMS) Program**

The goal of the department's SIMS program is to design, develop, and implement an Intranet web-based application that would provide DEP staff a holistic view of all environmental interests occurring at a site.

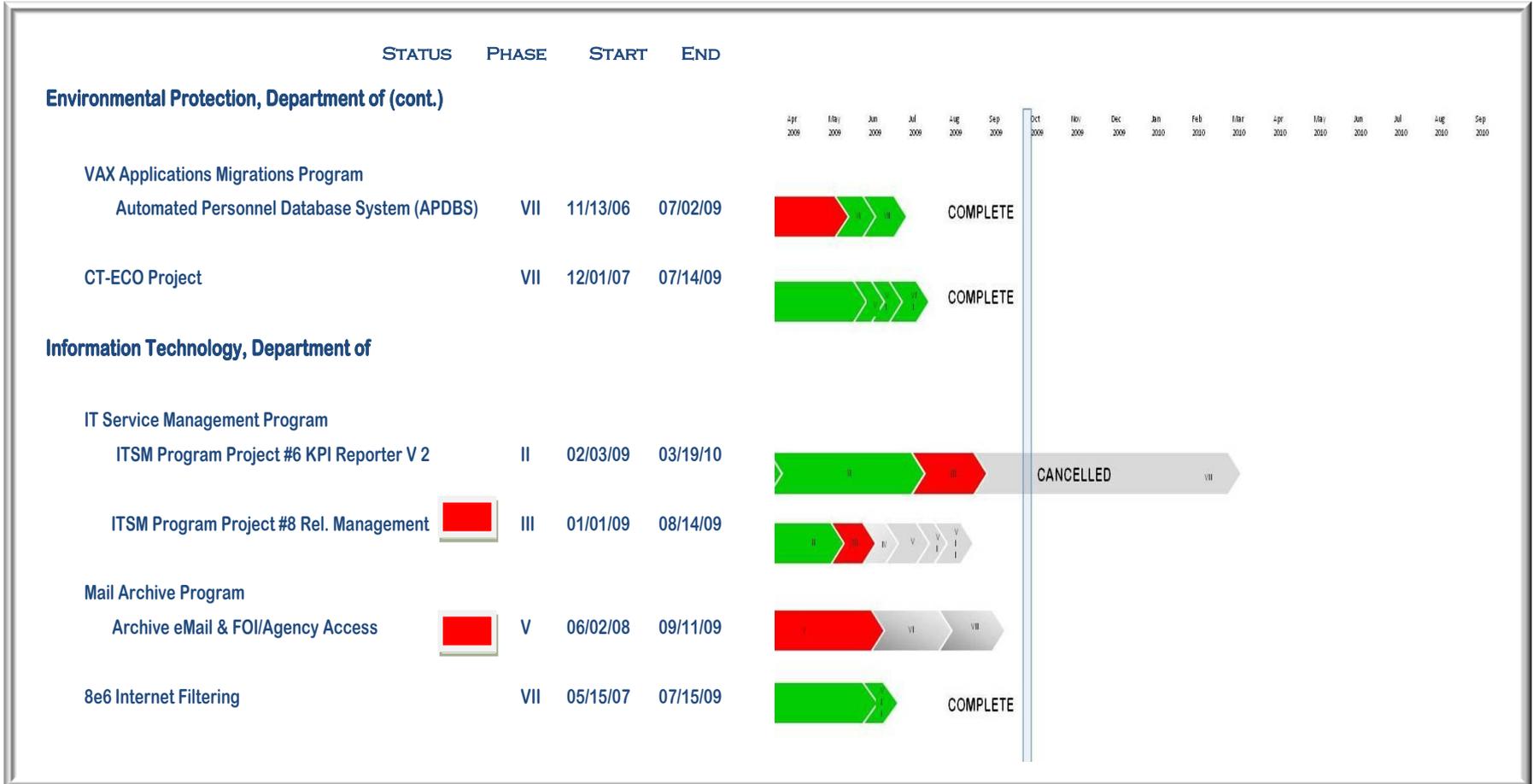
### **Office of Long Island Sound Project (OLISP)**

The goal of the SIMS OLISP project is to provide a permitting function and reporting capabilities unique to Coastal Permitting.

Current Phase: Testing  
 Current Status: Green  
 Project Schedule: 1/6/2006 through 11/23/2009

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## Environmental Protection, Department of

### **VAX Applications Migrations Program**

The goal is to convert/migrate all applications in production on the VAX into web-based applications on the Windows network.

### **Automated Personnel Database System (APDBS)**

The new application only needs to allow reporting on history records previous to 2007 when DEP moved onto CORE. This will be accomplished by re-creating the necessary reports from the legacy system in SQL/Server Reporting Services.

Current Phase: Complete  
 Current Status: Complete  
 Project Schedule: 11/13/2006 through 7/2/2009

## Environmental Protection, Department of

### **CT-ECO Project**

The goal of CT\_ECO is to design, develop, and implement a web-based application designed to share environmental and natural resource information with local, state, federal agencies and the public. DEP, the University of Connecticut's Center for Land Use Education and Research (CLEAR) and the Natural Resource Conservation Service (NRCS) will collaborate to develop the CT ECO website and associated training.

Current Phase: Complete  
 Current Status: Complete  
 Project Schedule: 12/1/2007 through 7/14/2009

## Information Technology, Department of

### **IT Service Management Program**

To provide value to DOIT's customers by improving the quality, efficiency and effectiveness of services delivered to them by standardizing and optimizing service support and service delivery processes across the organization.

### **ITSM Program Project #6 - KPI Reporter version 2**

Design and development an enhancement of ITSM metrics reporting application to provide additional reports and improve the user interface.

Current Phase: Closed - Project Cancelled  
 Current Status: Cancelled  
 Project Schedule: 2/3/2009 through 3/19/2010

**Risks or Issues:** Product limitations would require a major application code work-around. The Program Steering Committee made a decision to cancel this project due to budget reductions and loss of resources.

## Information Technology, Department of

### **IT Service Management Program**

To provide value to DOIT's customers by improving the quality, efficiency and effectiveness of services delivered to them by standardizing and optimizing service support and service delivery processes across the organization.

### **ITSM Program Project #8 Release Management**

To develop and pilot a release management strategy to ensure that software/hardware changes will not adversely impact the production environment and that all changes are traceable and secure.

Current Phase: Design  
 Current Status: Red  
 Project Schedule: 1/1/2009 through 8/14/2009

**Risks or Issues:** The retirement incentive program, along with budget cuts, impacted retention of consulting staff, on the project. Project to be rebaselined.

## Information Technology, Department of

### **Mail Archive Program**

The Email Archive program is comprised of two projects. Project # 1 encompasses the deployment of the Email archive infrastructure and Project # 2 encompasses the archive email discovery access, retention policies, and archiving of old emails.

### **Mail Archive - Project #2 - Archive eMail & FOI/Agency Access**

Project to archive old mail and documents sent through the email system and to have them available for historic retrieval or FOI requests.

Current Phase: Testing  
 Current Status: Red  
 Project Schedule: 6/2/2008 through 9/11/2009

**Risks or Issues:** Testing taking longer than planned due to security tests taking longer than anticipated. Issues were encountered during testing, awaiting the vendor's mitigation.

## Information Technology, Department of

### **8e6 Internet Filtering**

To improve reliability and security within the Enterprise Internet Filtering Infrastructure while providing customers with the tools necessary to monitor and manage access to the internet. The tool will assist with enforcement of the Acceptable Use Policy and protect the State network from various security threats.

Current Phase: Complete  
 Current Status: Complete  
 Project Schedule: 5/15/2007 through 7/15/2009

# DEPARTMENT OF INFORMATION TECHNOLOGY

## TECHNOLOGY PROJECTS REPORT – OCTOBER 2009

STATUS PHASE START END

### Information Technology, Department of (cont.)

Apr 2009 May 2009 Jun 2009 Jul 2009 Aug 2009 Sep 2009 Oct 2009 Nov 2009 Dec 2009 Jan 2010 Feb 2010 Mar 2010 Apr 2010 May 2010 Jun 2010 Jul 2010 Aug 2010 Sep 2010

DEMHS Governor's Emergency Operations Center –  
GIS System

VII 12/31/04 07/30/09



Desktop Management Software Implementation

II 07/01/07 07/24/09



DSF Portal Replacement



V 06/27/05 01/01/11



Exchange 2007 Upgrade



IV 09/18/08 02/18/10



McAfee File-Folder Encryption



III 02/25/09 02/26/10



Work Intake

VII 01/02/09 07/20/09



#### PHASES

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## Information Technology, Department of

### **DEMHS Governor's Emergency Operations Center - GIS System - Installed at Armory/EOC - Production**

This project introduces Global Information Storage (GIS) functionality for emergency management programs used by State, Local, Federal Government, and identified non-governmental organizations and agencies which assist or support response and recovery activities at the State Emergency Operations Center.

Current Phase: Complete  
 Current Status: Complete  
 Project Schedule: 12/31/2004 through 7/30/2009

## Information Technology, Department of

### **Desktop Management Software Implementation**

Installation of software in order to centrally manage desktops for DOIT and DOIT customers of desktop services.

Current Phase: Closed - Project Cancelled  
 Current Status: Cancelled  
 Project Schedule: 7/1/2007 through 7/24/2009

**Risks or Issues:** The Project Steering Committee assessed the current budget issues and decided to "cancel" the project.

## Information Technology, Department of

### **DSF Portal Replacement (Web Content Management System Replacement)**

Upgrade of the DSF Portal Software. DSF is the state's web content management system with over 90% of the Executive Branch websites hosted in the system.

Current Phase: Testing  
 Current Status: Yellow  
 Project Schedule: 6/27/2005 through 1/1/2011

**Risks or Issues:** Vendor viability issues have arisen and the team is currently re-evaluating the project to address the situation by procuring source code and developing in-house staff knowledge to maintain the application if needed.

## Information Technology, Department of

### **Exchange 2007 Upgrade**

Upgrade of the State-standard Microsoft Enterprise Exchange Environment to the 2007 version, for Microsoft Exchange and Active Directory (mail, calendaring and directory applications)

Current Phase: Construction  
 Current Status: Green  
 Project Schedule: 9/18/2008 through 2/18/2010

**Note:** Continued resource availability has effected the timelines for this project.

## Information Technology, Department of

### **McAfee File-Folder Encryption**

Project will demonstrate compliance with new federal and state requirements to safeguard data that is removed from a work site while mitigating the risk of unintended exposure of confidential and sensitive data on portable media and file shares.

Current Phase: Design  
 Current Status: Red  
 Project Schedule: 2/25/2009 through 2/26/2010

**Risks or Issues:** The project was presented before the Technology Review Board (TRB) and is pending formal approval to exit the Design Phase. A Project Steering Committee meeting is scheduled to present the new milestone dates.

## Information Technology, Department of

### **Work Intake**

This project will identify existing work-intake mechanisms and then assess potential changes to work intake and work flow that improve leaderships ability to capture, organize, prioritize and generate reports on all incoming work.

Current Phase: Complete  
 Current Status: Complete  
 Project Schedule: 1/2/2009 through 7/20/2009

# DEPARTMENT OF INFORMATION TECHNOLOGY

## TECHNOLOGY PROJECTS REPORT – OCTOBER 2009

STATUS PHASE START END

### Insurance, Department of

#### Connecticut Regulatory Information System (CRIS) Program

Financial Division Project



I

10/1/09 12/31/10

Online Complaint Submission



VI

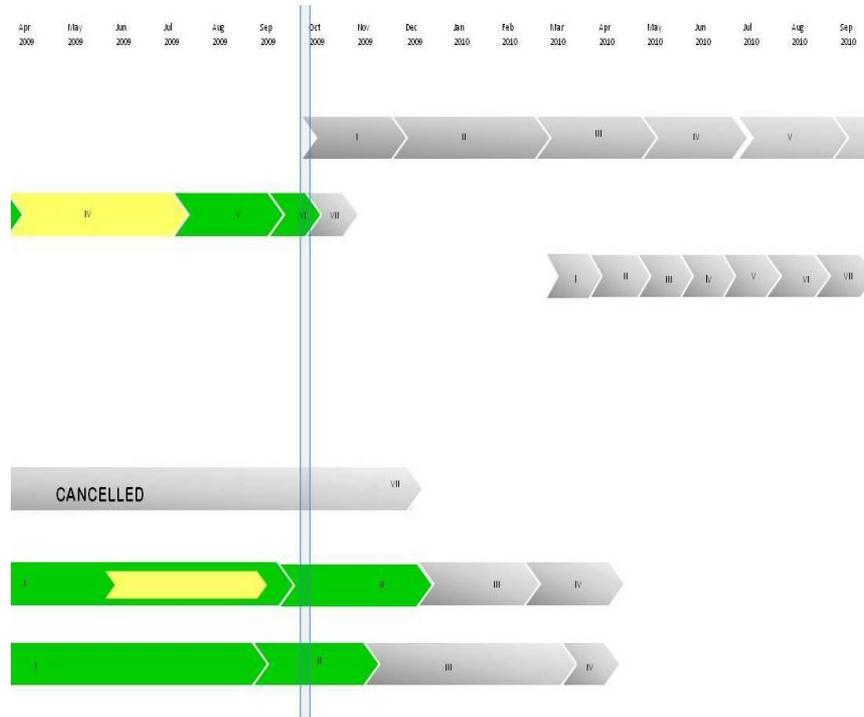
12/10/08 10/16/09

Online License Renewals



I

03/01/10 09/30/10



### Labor, Department of

#### DOL Modernization Program

Digital Recording for Appeals

IV

05/19/08 11/09/09

CANCELLED VII

Direct Deposit/Debit Cards



III

11/01/07 03/09/10

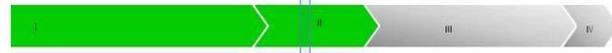


Internet Application Redesign



II

03/02/09 04/19/10



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**Insurance, Department of**

**Connecticut Regulatory Information System (CRIS) Program**

CRIS has two key objectives: 1. To provide all Divisions of the Insurance Dept with a single, integrated system that automates all business processes. 2. To provide customers of the Department with as many self-service web applications as practical.

**Financial Division Project**

To automate the data and business processes of the Financial Analysis and Compliance Division.

Current Phase: Business Issue  
 Current Status: Green  
 Project Schedule: 10/1/2009 through 12/31/2010

**Insurance, Department of**

**Connecticut Regulatory Information System (CRIS) Program**

CRIS has two key objectives: 1. To provide all Divisions of the Insurance Dept with a single, integrated system that automates all business processes. 2. To provide customers of the Department with as many self-service web applications as practical.

**Online Complaint Submission**

Create capability to file a complaint online with the Insurance Department

Current Phase: Implementation  
 Current Status: Green  
 Project Schedule: 12/10/2008 through 10/16/2009

**Note:** Project delivery dates have changed. The Project Steering Committee approved extending the milestone dates to allow additional time for User Acceptance Testing.

**Insurance, Department of**

**Connecticut Regulatory Information System (CRIS) Program**

CRIS has two key objectives: 1. To provide all Divisions of the Insurance Dept with a single, integrated system that automates all business processes. 2. To provide customers of the Department with as many self-service web applications as practical.

**Online License Renewals**

Create capability to renew Insurance licenses online

Current Phase: Business Issue  
 Current Status: Green  
 Project Schedule: 3/1/2010 through 9/30/2010

**Labor, Department of**

**DOL Modernization Program**

Modernization of the Unemployment Insurance and Tax Systems to improve service and increase operational efficiency. Three projects in the Business Issue Phase are designed to increase capacity and deliver value-added services, Internet Application Redesign, Call Center Virtualization and Data Conversion.

**Digital Recording for Appeals**

Digital Recordings will eliminate analog and tape records.

Current Phase: Closed - Project Cancelled  
 Current Status: Cancelled  
 Project Schedule: 5/19/2008 through 11/9/2009

**Risks or Issues:** Procurement delays put the project implementation date at risk. The Project Steering Committee made a decision to cancel the project for now.

**Labor, Department of**

**DOL Modernization Program**

Modernization of the Unemployment Insurance and Tax Systems to improve service and increase operational efficiency. Three projects in the Business Issue Phase are designed to increase capacity and deliver value-added services, Internet Application Redesign, Call Center Virtualization and Data Conversion.

**Direct Deposit/Debit Cards**

Direct deposit and debit cards will provide electronic benefit payments.

Current Phase: Design  
 Current Status: Green  
 Project Schedule: 11/1/2007 through 3/9/2010

**Note:** Contract delays and loss of resources due to retirements have effected timelines.

**Labor, Department of**

**DOL Modernization Program**

Modernization of the Unemployment Insurance and Tax Systems to improve service and increase operational efficiency. Three projects in the Business Issue Phase are designed to increase capacity and deliver value-added services, Internet Application Redesign, Call Center Virtualization and Data Conversion.

**Internet Application Redesign**

Web application redesign will increase capacity and deliver additional self-service components.

Current Phase: Business Requirements  
 Current Status: Green  
 Project Schedule: 3/2/2009 through 4/19/2010

**Note:** Loss of resources due to retirements have effected timelines.

# DEPARTMENT OF INFORMATION TECHNOLOGY

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| IV CONSTRUCTION          |                         |

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**Mental Health and Addiction Services, Department of**

**BHIS Migration**

The goal of the department's BHIS Replacement project is to convert the current DMHAS Behavioral Health Information System (BHIS) to its vendor's (Netsmart Technology) newer supported technology, Avatar.

Current Phase: Design  
 Current Status: Green  
 Project Schedule: 4/1/2008 through 7/15/2010

**Mental Health and Addiction Services, Department of**

**DMHAS Data Performance -DDaP**

Migration of DMHAS Provider Access System (DPAS) from old, unsupported technology to current technology.

Current Phase: Construction  
 Current Status: Green  
 Project Schedule: 1/5/2009 through 9/15/2010

**Note:** Project delivery dates have changed. The Project Steering Committee approved extending the milestone dates due to temporary reassignment of staff to address a priority issue.

**Motor Vehicles, Department of**

**CT DMV Enterprise Modernization Program**

Enterprise Modernization (Modernize Business Systems) and to help realize the agency's strategic vision to become a "21st century DMV".

**CT DMV Enterprise Modernization - CIVLS**

Enterprise Modernization (Modernize Core Business Systems) and to help realize the agency's strategic vision to become a "21st century DMV".

Current Phase: Design  
 Current Status: Green  
 Project Schedule: 4/5/2007 through 12/31/2013

**Note:** Waiting for contract to be signed by State. Will rebaseline after vendor contract is signed.

**Policy and Management, Office of**

**CIDRIS (CT Impaired Driving Records Information System)**

To provide a clearinghouse for "Operating Under the Influence" law enforcement activity. Automation will streamline data collection and paperwork and allow for the electronic delivery of documents and data to the Department of Motor Vehicles (DMV) and the Connecticut Superior Court (Judicial).

Current Phase: Construction  
 Current Status: Red  
 Project Schedule: 12/19/2005 through 2/26/2010

**Risks or Issues:** The Technology Manager has been replaced; project plan details and gaps have been addressed. Currently In the process of re-baselining dates.

**Policy and Management, Office of**

**State Agency Energy Database(BEES)**

To develop an integrated energy information database that encompass energy usage and cost at State facilities.

Current Phase: Design  
 Current Status: Green  
 Project Schedule: 8/8/2008 through 9/30/2010

**Public Health, Department of**

**DPH Hosting Migration**

Migration of DPH applications currently hosted on an Oracle platform at DOIT to a Windows-Java based/SQL platform.

Current Phase: Closed - Project Cancelled  
 Current Status: Cancelled  
 Project Schedule: 9/12/2008 through 9/23/2009

**Risks or Issues:** The Project Steering Committee has determined that this is no longer a priority project.

# DEPARTMENT OF INFORMATION TECHNOLOGY

## TECHNOLOGY PROJECTS REPORT – OCTOBER 2009



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**Public Health, Department of**

**Electronic Vital Records System (EVRRS)**

A web-based system that will facilitate more timely and efficient reporting of vital events & allow compliance with several critical federal mandates.

Current Phase: Construction  
 Current Status: Green  
 Project Schedule: 11/25/2008 through 4/15/2010

**Public Health, Department of**

**Maven Project Rel 2 - Adult and Childhood Lead Surveillance**

Replaces unsupported system and updates to meet new state and federal mandates for lead poisoning surveillance and environmental tracking. Surveillance for lead poisoning and case/environmental exposure tracking

Current Phase: Design  
 Current Status: Green  
 Project Schedule: 10/31/2007 through 4/7/2010

**Note:** The Project Steering Committee granted approval to extend schedule because of limited staff resources and some scope creep due to new program mandates.

**Public Health, Department of**

**EPHT Data Reporting**

Environmental Public Health Tracking Network. Web portal for data sharing and reporting.

Current Phase: Construction  
 Current Status: Green  
 Project Schedule: 1/2/2006 through 1/16/2010

**Note:** Project delivery dates have changed. The Project Steering Committee approved extending the milestone dates. The project suffered an implementation delay and administrative delay because of end of fiscal year purchasing limitations.

**Public Health, Department of**

**Maven Project Rel 3 - Lyme Disease Surveillance**

Surveillance and follow up for Lyme disease reports.

Current Phase: Design  
 Current Status: Red  
 Project Schedule: 10/31/2007 through 11/26/2009

**Risks or Issues:** Phase commitment has been missed - program staff asked to extend timelines due to shifting resources to H1N1/Flu priorities.

**Public Health, Department of**

**Maven Project Rel 1 - Health Alert Network**

This will replace the current HAN secure website that is on an outdated platform, and integrate this with the Maven project.

Current Phase: Complete  
 Current Status: Complete  
 Project Schedule: 1/1/2007 through 7/23/2009

**Public Health, Department of**

**Maven Project Rel 4 - Newborn Screening**

Follow up of tests on newborns for hearing and birth defects and laboratory testing for metabolic and genetic disorders

Current Phase: Design  
 Current Status: Green  
 Project Schedule: 10/31/2007 through 3/18/2010

**Note:** The Project Steering Committee has given approval to extend timeline because Laboratory NBS portion needs some more time from staff. Consultant resource also is working on H1N1 Flu Project.

# DEPARTMENT OF INFORMATION TECHNOLOGY

## TECHNOLOGY PROJECTS REPORT – OCTOBER 2009

STATUS PHASE START END

### Public Health, Department of (cont.)

#### Maven Project (cont.)

Rel 5 - Tuberculosis Control



III

10/31/07

02/22/10

Apr 2009 May 2009 Jun 2009 Jul 2009 Aug 2009 Sep 2009 Oct 2009 Nov 2009 Dec 2009 Jan 2010 Feb 2010 Mar 2010 Apr 2010 May 2010 Jun 2010 Jul 2010 Aug 2010 Sep 2010



Rel 6 - Vulnerable Populations



III

10/31/07

12/31/09



Rel 7 - Foodborne Illness Active Surveillance (FoodNet)



III

10/31/07

03/09/10



Rel 8 - Private Well Tracking



III

10/31/07

02/25/10



Rel 9 - Radon Surveillance



IV

10/31/07

12/10/09



Rel 10 - Influenza Surveillance and Vaccination Tracking



VI

10/31/07

10/13/09



#### PHASES

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**Public Health, Department of**

**Maven Project Rel 5 - Tuberculosis Control**

Surveillance and case management of Tuberculosis cases, including treatment follow up.

Current Phase: Design  
 Current Status: Green  
 Project Schedule: 10/31/2007 through 2/22/2010

**Note:** The Project Steering Committee has given approval to extend the Design phase dates because the key consultant resource for this project has been working on the H1N1 Flu Project.

**Public Health, Department of**

**Maven Project Rel 8 - Private Well Tracking**

Surveillance of Private Well laboratory results

Current Phase: Design  
 Current Status: Green  
 Project Schedule: 10/31/2007 through 2/25/2010

**Note:** Project time lines have changed. The Project Steering Committee has approved use of an in-house resource .

**Public Health, Department of**

**Maven Project Rel 6 - Vulnerable Populations**

Aggregate reporting to Local Health Departments of special needs populations for emergency management.

Current Phase: Design  
 Current Status: Yellow  
 Project Schedule: 10/31/2007 through 12/31/2009

**Risks or Issues:** In order to meet grant extension deadlines, project must be implemented by December '09. Work on this is to start after H1N1 is completed.

**Public Health, Department of**

**Maven Project Rel 9 - Radon Surveillance**

Surveillance of Radon test results

Current Phase: Construction  
 Current Status: Green  
 Project Schedule: 10/31/2007 through 12/10/2009

**Public Health, Department of**

**Maven Project Rel 7 - Foodborne Illness Active Surveillance (FoodNet)**

FoodNet is one of several special projects funded by CDC in Connecticut under the Emerging Infections Program. CT is one of only 11 states in the US funded for this. FoodNet is active statewide surveillance and followup of enteric diseases and possible sources of food borne illness.

Current Phase: Design  
 Current Status: Green  
 Project Schedule: 10/31/2007 through 3/9/2010

**Public Health, Department of**

**Maven Project Rel 10 - Influenza Surveillance and Vaccination Tracking**

Replaces an Access based desktop database that does not allow integration with electronic messaging and cannot meet CDC requirements. Adds functionality to integrate with OCR scan technology for rapid and accurate capture of vaccination data.

Current Phase: Implementation  
 Current Status: Green  
 Project Schedule: 10/31/2007 through 10/13/2009

# DEPARTMENT OF INFORMATION TECHNOLOGY

## TECHNOLOGY PROJECTS REPORT – OCTOBER 2009



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## Public Health, Department of

### **On Line Licensing System**

The purpose of the project is to provide on-line application processing and license renewal functionality for physicians, dentists, and nurses.

Current Phase: Complete  
 Current Status: Complete  
 Project Schedule: 10/6/2007 through 9/18/2009

## Public Health, Department of

### **Public Health Information Network (PHIN) Messaging System**

To provide a health data delivery system that meets federal security requirements.

Current Phase: Construction  
 Current Status: Red  
 Project Schedule: 7/3/2006 through 12/31/2009

**Risks or Issues:** The CDC (Centers for Disease Control) has updated the underlying infrastructure recommended for software they provide to states. As the project has been slowed due to retirements and team member reassignments, the project team feels it is a good time to reevaluate this project. A Project Steering Committee meeting will be scheduled to seek direction.

## Public Health, Department of

### **Safe Drinking Water Information System (SDWIS)**

Implement new web-based software provided by the (EPA).

Current Phase: Complete  
 Current Status: Complete  
 Project Schedule: 12/4/2007 through 7/14/2009

## Public Safety, Department of

### **911 Service**

Emergency 911 Service for the State of CT

### **Connecticut Next Generation 911 System (NG-911)**

Design, construction, testing and implementation of a modern Public Safety Data Network (PSDN) which will integrate police, fire, EMS and homeland security data networks. It will serve as the new E911 call handling platform for Connecticut and will include enhanced disaster recovery and business continuity processes.

Current Phase: Business Issues  
 Current Status: Red  
 Project Schedule: 6/13/2009 through 8/29/2011

**Risks or Issues:** Resources were overcommitted with broadband stimulus grant development and the rollout of CT's Emergency Notification System.

## Public Safety, Department of

### **911 Service**

Emergency 911 Service for the State of CT

### **Connecticut Public Safety Services Data Network (CPSSDN)**

To provide enhanced interoperability between agencies while simultaneously addressing current bandwidth and connectivity concerns, The CPSSDN will also accommodate anticipated growth while greatly reducing the need for multiple stand alone networks and systems.

Current Phase: Construction  
 Current Status: Green  
 Project Schedule: 1/2/05 through 12/3/10

**Note:** Existing contracts may not cover all required products/services. Future funds to support operating budget could delay deployment to some planned locations.

## Public Safety, Department of

### **Collect V2**

COLLECT V2 will modernize COLLECT to improve the State Police application and provide functionality such as Wanted Persons, Stolen Vehicles, Missing Persons, Supervised Persons, & License Plates, Sex Offender Registry

Current Phase: Design  
 Current Status: Red  
 Project Schedule: 4/1/2008 through 6/30/2013

**Risks or Issues:** Project team is re-evaluating implementation alternatives and performing analysis on what functionality can be delivered within existing budget.

# DEPARTMENT OF INFORMATION TECHNOLOGY

## TECHNOLOGY PROJECTS REPORT – OCTOBER 2009



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## Public Safety, Department of

### **CSP P25 Zone Controller Upgrade (radio communications)**

Federal Communications Commission (FCC) mandate to move the Connecticut State Police radio systems to new frequencies in the 800 MHz spectrum band by replacing unsupported radio zone controller equipment.

Current Phase: Business Requirements  
 Current Status: Green  
 Project Schedule: 1/5/08 through 9/30/10

## Public Safety, Department of

### **Sex Offender Registry Replacement Project**

To procure and implement a commercial-off-the-shelf (COTS) Sex Offender Notification and Registry application.

Current Phase: Implementation  
 Current Status: Green  
 Project Schedule: 5/1/2008 through 10/30/2009

**Note:** Project delivery dates have changed. The Project Steering Committee approved extending the milestone dates caused by vendor delays in data conversion.

Department of Public Safety (DPS) launched Connecticut's newly upgraded Sex Offender Registry October 28, 2009. The updated site is far easier for parents to use to protect their children.

## Revenue Services, Department of

### **Data Loss Prevention**

Implementation of a Data Loss Prevention software system to monitor and control the movement of DRS confidential data.

Current Phase: Implementation  
 Current Status: Green  
 Project Schedule: 9/1/2007 through 12/31/2009

## Revenue Services, Department of

### **FedState Modernized eFile Program – MeF**

IRS initiative to replace legacy eFile applications with state-of-the art hardware and software technologies. This is an IRS mandate.

Current Phase: Business Requirements  
 Current Status: Red  
 Project Schedule: 10/8/2007 through 8/31/2010

**Risks or Issues:** The RFP process is taking longer than anticipated. Currently, the project team is reviewing vendor RFPs.

## Social Services, Department of

### **BRS Wang System Conversion Release 1: Demographic, Case**

To replace the legacy Wang System for Case Management.

Current Phase: Post-Implementation  
 Current Status: Red  
 Project Schedule: 1/19/2008 through 7/31/2009

**Risks or Issues:** Complete documentation has not been delivered by the vendor.

## Social Services, Department of

### **BRS Wang System Conversion Release 2: Form Letters**

To replace the legacy Wang System for Case Management.

Current Phase: Post Implementation  
 Current Status: Green  
 Project Schedule: 1/19/2008 through 10/31/2009

**Note:** Project delivery dates have changed. The Project Steering Committee approved extending the milestone dates after the vendor did not meet contractual obligations. Monies were withheld until a contract amendment was put into place.

# DEPARTMENT OF INFORMATION TECHNOLOGY

## TECHNOLOGY PROJECTS REPORT – OCTOBER 2009

### Social Services, Department of (cont.)



#### PHASES

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## Social Services, Department of

### **BRS Wang System Conversion Release 3: VR Core Process**

To replace the legacy Wang System for Case Management.

Current Phase: Post Implementation  
 Current Status: Green  
 Project Schedule: 1/19/2008 through 10/31/2009

**Note:** Project delivery dates have changed. The Project Steering Committee approved extending the milestone dates after the vendor did not meet contractual obligations. Monies were withheld until a contract amendment was put in to place.

## Social Services, Department of

### **BRS Wang System Conversion Release 4: Fiscal**

To replace the legacy Wang System for Case Management.

Current Phase: Post Implementation  
 Current Status: Green  
 Project Schedule: 1/19/2008 through 10/31/2009

**Note:** Project delivery dates have changed. The Project Steering Committee approved extending the milestone dates after the vendor did not meet contractual obligations. Monies were withheld until a contract amendment was put in to place.

## Social Services, Department of

### **BRS Wang System Conversion Release 5: Benefits Counseling, Assistive Technology**

To replace the legacy Wang System for Case Management.

Current Phase: Construction  
 Current Status: Green  
 Project Schedule: 1/19/2008 through 12/31/2009

**Note:** Project delivery dates have changed. The Project Steering Committee approved extending the milestone dates after the vendor did not meet contractual obligations. Monies were withheld until a contract amendment was put in to place.

## Social Services, Department of

### **Data Warehouse Medicaid Decision Support System Phase II**

To increase revenues, constrain costs, streamline, and decentralize program reporting by adding functionality that will enhance the ability to monitor the effectiveness of various business processes.

Current Phase: Closed - Project Cancelled  
 Current Status: Cancelled  
 Project Schedule: 4/1/2008 through 4/15/2010

**Risks or Issues:** The Project Steering Committee approved a NO GO on this project. The project as described was not economically feasible.

## Social Services, Department of

### **DSS Modernization of CLIENT Services Delivery (MCSD)**

The CT Modernization of Client Service Delivery Project is to include an online web-based application, an Integrated Document Management System and an Integrated Voice Response System.

Current Phase: Business Requirements  
 Current Status: Green  
 Project Schedule: 9/2/2008 through 2/15/2011

## Social Services, Department of

### **Promoting Responsible Fatherhood Tracking System (PRF)**

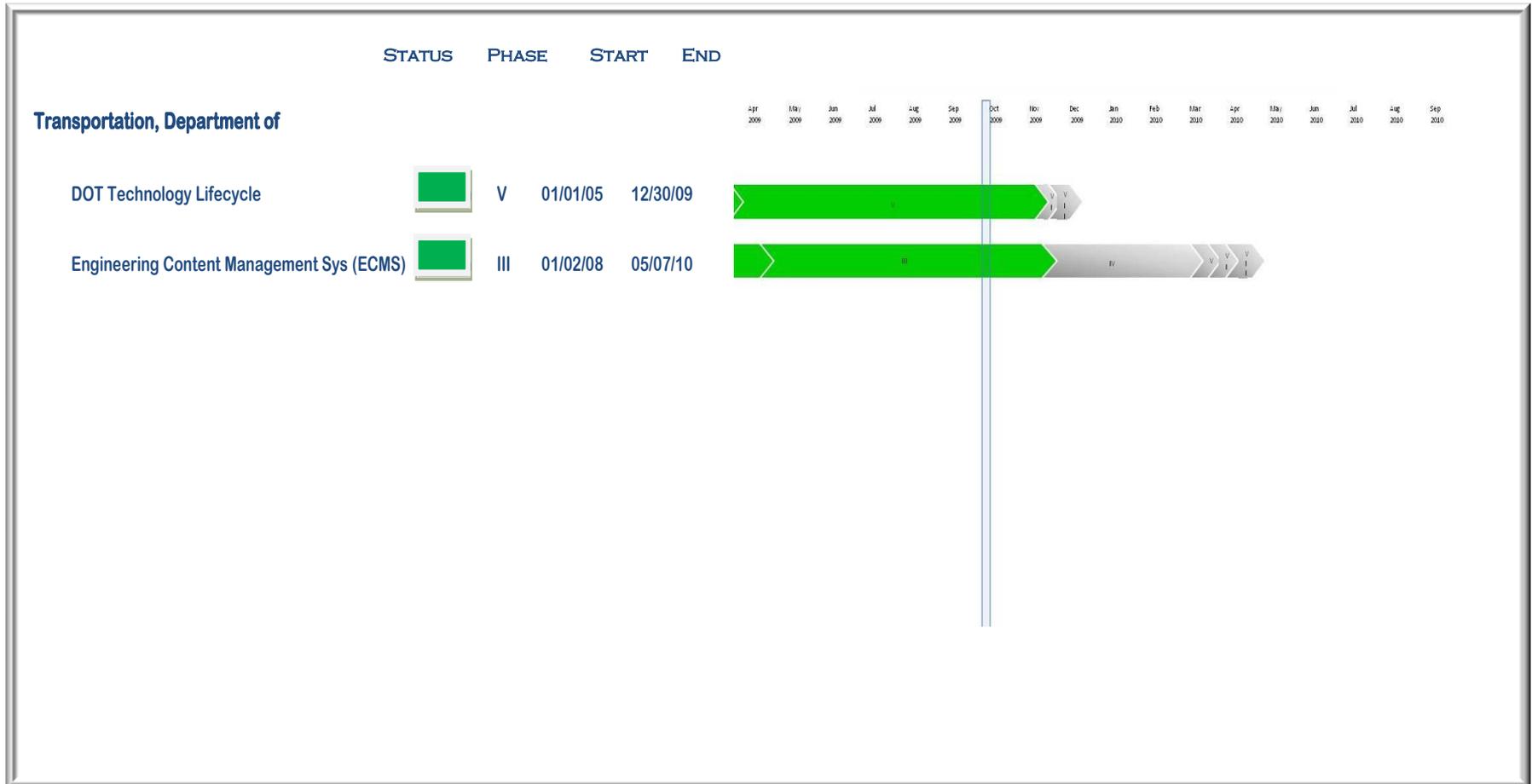
To develop a web-based application to allow multiple non-profit agencies to track the work they do within the federal Promoting Responsible Fatherhood (PRF) program.

Current Phase: Business Requirements  
 Current Status: Red  
 Project Schedule: 4/6/2009 through 9/30/2009

**Risks or Issues:** The Project Steering Committee has not signed off on this phase. DSS Fiscal Office is unsure of how funding will be transferred from federal grant to state dollars.

# DEPARTMENT OF INFORMATION TECHNOLOGY

## TECHNOLOGY PROJECTS REPORT – OCTOBER 2009



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**Transportation, Department of**

**DOT Technology Lifecycle Project is managed in phases over multiple years.**

Keep technology infrastructure such as Servers, Data and Voice Communication Equipment, Personal Computers and laptops and Operating Systems up to date and under manufacturer warranty and support.

Current Phase: Testing  
Current Status: Green  
Project Schedule: 1/1/2005 through 12/30/2009

**Transportation, Department of**

**Engineering Content Management System (ECMS)**

To develop and implement an Engineering Content Management System (ECMS) to achieve improvements in engineering project quality, delivery, data organization, and collaboration. To use technology to document the benchmarks between existing and proposed engineering business processes.

Current Phase: Design  
Current Status: Green  
Project Schedule: 1/2/2008 through 5/7/2010