

DAS MASTER AGREEMENT NUMBER: 10ITZ0119

DAS APPROVAL DATE: 12/11/13

VENDOR NAME: Securus Technologies

SERVICE/PRODUCT NAME: Lobby or Booking Kiosk Service

SERVICE/PRODUCT DESCRIPTION:

The Lobby and Booking Kiosk Service ("Kiosk Service" or "Services") shall be installed at all CTDOC sites as determined by CTDOC. The Kiosks and the Services shall be at no cost to the State of Connecticut ("State"). The State reserves the right to discontinue services in which case Securus/TouchPay shall; at no cost to the State, remove the Kiosks within thirty (30) calendar days after written notice to remove and discontinue Services from CTDOC.

Securus/TouchPay shall provide one (1) self service lobby kiosk in the main lobby of all CTDOC sites. The Lobby Kiosks will provide visitors with the capability to deposit funds into the visitor's advance connect accounts and into inmate trust accounts, regardless of where the inmate is housed. A web and interactive voice response (IVR)(telephone) portal shall also be provided for depositors to make remote deposits into inmate trust and advance connect accounts.

Securus/TouchPay shall provide one (1) self service booking kiosk in the admitting and processing rooms of Hartford CC, York CI, Bridgeport CC, New Haven CC, Corrigan CI and Manson YI. These transactions will be deposited directly into the inmate trust account.

DOC shall provide electrical service to all locations within DOC facilities where Kiosk Service is required.

Securus/TouchPay and SYSCON shall develop an interface to automate the process of posting all deposits made through TouchPay to the SYSCON inmate accounts management system from Securus/TouchPay to the CTDOC. CTDOC will receive a daily file from Securus/TouchPay that will include the previous days deposit transactions, delineated by inmate number and inmate last name and target account for each deposit.

Securus/TouchPay shall provide internet connectivity. Securus/TouchPay shall host an interface to the existing inmate trust accounting system through Syscon. The Booking and Lobby kiosk functions will process through the Syscon interface for deposit into individual inmate accounts.

CTDOC shall provide Securus/TouchPay with a daily active inmate roster. The roster will include inmate number, last name and first name. The interface between Securus/TouchPay and Syscon will not include the inmate first name.

Within thirty (30) days from the end of a monthly cycle, Securus/TouchPay shall provide, to CTDOC Director of Security , CTDOC Inmate Trust and DAS BEST Communication Services monthly reports, at no cost to the State, for the Booking and Lobby Kiosks, the technical issues and number of trouble reports including a brief summary of the trouble and the resolution. Including monthly reports shall include number of deposits and total amount of deposits delineated by date, target account and inmate number in either Microsoft Excel or an Microsoft Excel compatible format.

Securus/TouchPay shall daily deposit all funds collected to the CTDOC account at the Bank of America, or as instructed by CTDOC.

Securus/TouchPay, shall identify all counterfeit or otherwise unacceptable cash. CTDOC shall not be responsible for any funds not rejected by Securus/TouchPay

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Securus/TouchPay shall provide written instructions on how to use the Services in English and Spanish which shall be pre-approved by CTDOC, Director of Security.

PRICING DESCRIPTION:**Lobby Kiosk**

Securus/TouchPay is permitted by CTDOC to charge a service fee for each transaction, to user of the Kiosk.. The service fee price schedule is as follows:

Amount of Deposit	Discounted Cash Fee	Transaction Fee
\$0.00 to \$20.00	\$3.95	\$4.95
\$20.01 to \$100.00	\$5.95	\$7.95
\$100.01 to \$200.00	\$6.95	\$9.95
\$200.01 to \$300.00	\$7.95	\$10.95

Securus/TouchPay shall not levy any additional charges.

Booking Kiosk

The Booking Kiosk will be capable of accepting legal US currency; all bills in denominations from from \$1 to \$100 and coins from 1¢ to 25¢ (penny, nickel, dime and quarter) . There shall be no charge to the State or inmates for use of the Booking Kiosk.

Self-Release (Bonds) Securus/TouchPay is permitted to charge a service fee, to the individuals using the Kiosk, Web & IVR, for each Self-Release transaction as follows:

Cash= Cash Bonds and Purges will be offered at no charge to the State, Inmate or Depositor.

Credit/Debit Card = \$7.95 + 7.5% service fee

Inmate Debit Release Cards

Securus/TouchPay shall supply a Debit Release Card program at no cost to the CTDOC including a card inventory and TouchPay's countertop terminals for card activation. The debit release card program must provide for a reasonable fee-free option for inmates to retrieve funds associated with the card issued by CTDOC.

Securus/TouchPay shall provide CTDOC with a daily report with all transactions and an itemized billing statement at the conclusion of each billing cycle utilizing the Inmate Debit Release Cards.