

# Connecticut Commission on Human Rights and Opportunities (CHRO)

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## **Description:**

The Connecticut Commission on Human Rights and Opportunities (CHRO) works to eliminate discrimination through civil and human rights law enforcement and to establish equal opportunity and justice for all persons through advocacy and education. It is governed by a nine-member volunteer Commission; five members are appointed by the Governor and four members are appointed by the Legislative leadership.

CHRO enforces human rights laws to end illegal discrimination in employment, housing, public accommodations and credit transactions. Employment transactions include terms and conditions of employment, compensation by employers and issues related to employment agencies and labor organizations. They may also include issues regarding hiring, classifying, training, promoting, advertising, discharging and laying off. Credit transactions include loans, mortgages or any other credit transaction.

Individuals who feel they have experienced illegal discrimination based upon age, ancestry, color, learning disability, marital status, mental retardation, national origin, physical disability, mental disorder, race, religious creed, sex or sexual orientation can file a complaint with the Commission. Staff at the four regional offices and the fair housing unit in the administrative headquarters, receive, investigate and resolve complaints from individuals who believe they have suffered illegal discrimination.

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## **Eligibility Requirements, Service Areas and Program Year:**

### Eligibility Requirements:

- Anyone who feels they have been a target of discriminatory conduct may file a complaint with the Commission.
- Complaints must be filed within 180 days of the alleged discrimination.

### Service Areas:

Statewide

### Program Year:

July 1 – June 30

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## **Contact Information:**

Administrative Headquarters:

21 Grand Street  
Hartford, CT 06106  
Telephone: 860-541-3400 or 800-477-5737  
TDD: 860-541-3459  
Fax: 860-246-5419  
Website: [www.state.ct.us/chro](http://www.state.ct.us/chro)

To file a housing complaint contact:

Administrative Headquarters  
Fair Housing Unit  
Telephone: 860-541-3403  
Fax: 860-246-5419

To file complaints related to employment, public accommodations or credit transactions contact the regional office that serves the town in which the alleged discrimination took place.

Capitol Region Office  
999 Asylum Avenue, 2<sup>nd</sup> Floor  
Hartford, CT 06105  
Telephone: 860-566-7710  
Fax: 860-566-1997  
TDD: 860-566-7710

Towns Served:

Avon  
Bloomfield  
Canton  
Collinsville  
East Granby  
Farmington  
Granby

Hartford  
New Britain  
New Canaan  
Newington  
Plainville  
Rocky Hill  
Simsbury

Suffield  
West Hartford  
Wethersfield  
Windsor  
Windsor Locks  
Unionville

Eastern Region Office  
100 Broadway  
Norwich, CT 06360  
Telephone: 860-886-5703  
Fax: 860-886-2550  
TDD: 860-886-5707

Towns Served:

Andover	Glastonbury	Portland
Ashford	Griswold	Preston
Bolton	Groton	Putnam
Bozrah	Haddam	Salem
Brooklyn	Hampton	Scotland
Canterbury	Hebron	Somers
Chaplin	Killingly	South Windsor
Chester	Killingworth	Sprague
Clinton	Lebanon	Stafford
Colchester	Ledyard	Sterling
Columbia	Lisbon	Stonington
Coventry	Lyme	Thompson
Deep River	Manchester	Tolland
Eastford	Mansfield	Union
East Haddam	Marlborough	Vernon
East Hampton	Montville	Voluntown
East Hartford	New London	Waterford
East Lyme	North Stonington	Westbrook
East Windsor	Norwich	Willington
Ellington	Old Lyme	Windham
Enfield	Old Saybrook	Woodstock
Essex	Plainfield	
Franklin	Pomfret	

West Central Region Office  
Rowland State Government Center  
55 West Main Street, Suite 210  
Waterbury, CT 06702  
Telephone: 203-805-6530  
Fax: 203-805-6559  
TDD: 203-805-6579

Towns Served:

Ansonia	Colebrook	Harwinton
Barkhamsted	Cornwall	Kent
Beacon Falls	Cromwell	Litchfield
Berlin	Derby	Madison
Bethany	Durham	Meriden
Bethlehem	East Haven	Middlebury
Branford	Goshen	Middlefield
Bristol	Guilford	Middletown
Burlington	Hamden	Milford
Canaan	Hartland	Morris
Cheshire		

Naugatuck  
New Hartford  
New Haven  
Norfolk  
North Branford  
North Canaan  
North Haven  
Orange  
Oxford  
Plymouth  
Prospect

Roxbury  
Salisbury  
Seymour  
Sharon  
Shelton  
Southbury  
Southington  
Thomaston  
Torrington  
Wallingford  
Warren

Washington  
Waterbury  
Watertown  
West Haven  
Winchester  
Wolcott  
Woodbridge  
Woodbury  
Winsted

Southwest Region Office  
350 Fairfield Avenue, 6<sup>th</sup> Floor  
Bridgeport, CT 06604  
Telephone: 203-579-6246  
Fax: 203-579-6950  
TDD: 203-579-6246

Towns Served:

Bethel  
Bridgeport  
Bridgewater  
Brookfield  
Danbury  
Darien  
Easton  
Fairfield  
Greenwich

Monroe  
New Canaan  
New Fairfield  
New Milford  
Newtown  
Norwalk  
Redding  
Ridgefield  
Sherman

Stamford  
Stratford  
Trumbull  
Weston  
Westport  
Wilton

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**Related Information:**

[Office of Protection and Advocacy for Persons with Disabilities, refer to page XV – 54.](#)