

Volunteer Assistance Program

Description:

The Volunteer Assistance Program is comprised of older adults and other volunteers who educate consumers about scams and assist them in resolving disputes with businesses. Volunteer Advocates assist the Attorney General's Office by responding to consumer inquiries, mediating disputes and working to obtain refunds for consumers who have not been able to resolve disputes with businesses and who may be the victims of fraudulent or other unlawful practices. In the past the program has also published brochures and videos as part of a massive consumer education campaign to prevent older adults and others from being scammed.

Eligibility Requirements, Service Areas and Program Year:

Eligibility Requirements:

- Individuals who are detail oriented and committed to protecting the rights of consumers.
- Individuals with high ethical and professional standards.
- Non-lawyers are encouraged to apply.

Service Areas:

Statewide

Program Year:

N/A

Contact Information:

Volunteer Assistance Program
Office of the Attorney General
110 Sherman Street
Hartford, CT 06105
Telephone: 860-808-5420

Related Information:

[Retired and Senior Volunteer Program \(RSVP\), refer to page V – 7.](#)