

Section II

# **Aging Network and Community Organizations**

# American Red Cross

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## **Description:**

The American Red Cross is a humanitarian organization led by volunteers that provide services which offer relief to victims of disaster and help people prevent, prepare for and respond to emergencies. Connecticut Red Cross chapters provide disaster training and services, health and safety services, services to military personnel and veterans and blood to those in need. Chapter staff and volunteers assist disaster clients by providing financial assistance, food, shelter, clothing and emotional support when they have been involved in a disaster, such as losing their homes and possessions to fire. The Red Cross provides mission-related care giving and educational programs related to first-aid, CPR, aquatics and water safety, HIV/AIDS prevention and other health and safety matters. It helps military personnel by keeping in touch with their families when family emergencies occur such as death or serious illness, providing financial assistance when an urgent personal crisis arises and offering families counseling, information, referral and other social services. It also provides assistance and information to veterans about the Department of Veterans' Affairs and assists them in preparing and developing evidence to support claims for financial benefits through the Board of Veterans Appeals. Red Cross volunteers provide support services to patients in Veterans Administration hospitals. The Red Cross may also help to locate, reunite and exchange Red Cross messages between people separated from their loved ones because of war, civil disturbance or natural disaster.

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## **Eligibility Requirements, Service Areas and Program Year:**

### Eligibility Requirements:

- Red Cross disaster assistance and disaster training is free. Fees may be associated with health and safety education.

### Service Areas:

Statewide

### Program Year:

July 1 – June 30

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## **Contact Information:**

Contact the appropriate local chapter for more information on services provided to particular communities and for volunteer opportunities.

Western Connecticut Chapter:

2 Terrace Place  
Danbury, CT 06810  
Telephone: 203-792-8200  
Fax: 203-748-2563  
Email: [arc.western.ct@snet.net](mailto:arc.western.ct@snet.net)  
Website: <http://westernct.redcross.org/>

The Richmond Building  
40 Main Street  
P.O. Box 56  
New Milford, CT 06776  
Telephone: 860-354-3415  
Fax: 860-350-1849  
Email: [red.cross01@snet.net](mailto:red.cross01@snet.net)

Towns Served:

Bethel	New Fairfield	Salisbury
Brookfield	New Milford	Sharon
Bridgewater	Newtown	Sherman
Canaan	Redding	Warren
Danbury	Ridgefield	Washington
Kent	Roxbury	

Darien/Stamford Chapter:

39 Leroy Avenue  
Darien, CT 06820  
Telephone: 203-655-2586  
Fax: 203-655-2589  
Email: [darieninfo@dsredcross.org](mailto:darieninfo@dsredcross.org)  
Website: [www.dsredcross.org](http://www.dsredcross.org)

112 Prospect Street, 2<sup>nd</sup> Floor  
Stamford, CT 06901  
Telephone: 203-363-1041  
Fax: 203-324-4557  
Email: [stamfordinfo@dsredcross.org](mailto:stamfordinfo@dsredcross.org)  
Website: [www.dsredcross.org](http://www.dsredcross.org)

Towns Served:

Darien	Stamford
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Charter Oak Chapter of Connecticut:

209 Farmington Avenue  
Farmington, CT 06032  
Telephone: 860-678-2700  
Fax: 860-678-5461

Southeastern Connecticut  
Service Center  
200 Boston Post Road  
Waterford, CT 06385  
Telephone: 877-243-5727

Towns Served:

Andover	Bolton	Canterbury
Ashford	Bozrah	Canton
Avon	Bristol	Chaplin
Barkhamsted	Brooklyn	Colebrook
Bloomfield	Burlington	Colchester

Columbia  
Coventry  
East Granby  
East Hartford  
East Windsor  
Eastford  
East Lyme  
Ellington  
Enfield  
Farmington  
Franklin  
Glastonbury  
Granby  
Griswold  
Groton  
Hampton  
Hartford  
Hartland  
Hebron  
Killingly  
Lebanon  
Ledyard  
Lisbon  
Lyme

Manchester  
Mansfield  
Marlborough  
Montville  
New Hartford  
Newington  
New London  
Norfolk  
North Canaan  
North Stonington  
Norwich  
Old Lyme  
Plainfield  
Plymouth  
Pomfret  
Preston  
Putnam  
Rocky Hill  
Salem  
Scotland  
Simsbury  
Somers  
South Windsor

Southington  
Sprague  
Stafford  
Sterling  
Stonington  
Suffield  
Thompson  
Tolland  
Union  
Vernon  
Voluntown  
Waterford  
West Hartford  
Wethersfield  
Willington  
Winchester  
Windham  
Windsor  
Windsor Locks  
Woodstock

Greenwich Chapter:

99 Indian Field Road  
Greenwich, CT 06830  
Telephone: 203-869-8444  
Fax: 203-869-0192  
Email: [grnct@usa.redcross.org](mailto:grnct@usa.redcross.org)  
Website: [www.greenwichredcross.org](http://www.greenwichredcross.org)

Town Served:  
Greenwich

Valley Chapter:

2A Francis Street  
Derby, CT 06418  
Telephone: 203-735-9518 or 203-735-9088  
Valley Chapter Continued  
Fax: 203-725-9519

Valley Chapter continued:  
Email: [valley@ctredcross.org](mailto:valley@ctredcross.org)  
Website: [www.valleyredcross.org](http://www.valleyredcross.org)

Towns Served:

Ansonia	Oxford	Shelton
Derby	Seymour	

Middlesex Central Connecticut Chapter:

Main Office  
97 Broad Street  
Middletown, CT 06457  
Telephone: 860-347-2577  
Fax: 860-346-1869  
Email: [midct@midctredcross.org](mailto:midct@midctredcross.org)  
Website: [www.midctredcross.org](http://www.midctredcross.org)

Towns Served:

Chester	East Haddam	Middlefield
Clinton	East Hampton	Middletown
Cromwell	Essex	Old Saybrook
Deep River	Haddam	Portland
Durham	Killingworth	Westbrook

Branch Office  
45 Russell Street  
New Britain, CT 06052  
Telephone: 860-229-1631  
Fax: 860-225-4762

Towns Served:

Berlin	New Britain	Plainville
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Milford Chapter:

1 Plymouth Place  
Milford, CT 06460  
Telephone: 203-874-2531  
Fax: 203-877-2155  
Email: [milfordct@usa.redcross.org](mailto:milfordct@usa.redcross.org)  
Website: [www.ctredcross.org/milford/milfordhome.html](http://www.ctredcross.org/milford/milfordhome.html)

Town Served:  
Milford

New Canaan Chapter:

51 Main Street  
New Canaan, CT 06840  
Telephone: 203-966-1663  
Fax: 203-966-1665  
Email: [red.cross@snet.net](mailto:red.cross@snet.net)  
Website: [www.ctredcross.org/newcanaan/](http://www.ctredcross.org/newcanaan/)

Town Served:  
New Canaan

South Central Connecticut Chapter:

703 Whitney Avenue  
New Haven, CT 06511  
Telephone: 203-787-6721  
Fax: 203-785-8671  
Website: [www.arcsct.org](http://www.arcsct.org)

Wallingford/Meriden Branch Office  
144 South Main Street  
Wallingford, CT 06492  
Telephone: 203-265-6721  
Fax: 203-269-4131

Towns Served:

Bethany  
Branford  
Cheshire  
East Haven  
Guilford

Hamden  
Madison  
Meriden  
New Haven  
North Branford

North Haven  
Orange  
Wallingford  
West Haven  
Woodbridge

Waterbury Area Chapter:

Main Office  
64 Holmes Avenue  
Waterbury, CT 06710  
Telephone: 203-755-1137  
Fax: 203-756-8323  
Email: [Waterbury@ctredcross.org](mailto:Waterbury@ctredcross.org)  
Website: [www.ctredcross.org/wtbyarea](http://www.ctredcross.org/wtbyarea)

Naugatuck Service Center  
22 Park Place  
Naugatuck, CT 06770  
Telephone: 203-729-2219

Torrington Service Area  
21 Prospect Street, Unit B  
Torrington, CT 06790  
Telephone: 860-482-8182

Towns Served:

Beacon Falls  
Bethlehem  
Cornwall  
Goshen  
Harwinton  
Litchfield

Middlebury  
Morris  
Naugatuck  
Prospect  
Southbury  
Thomaston

Torrington  
Waterbury  
Watertown  
Wolcott  
Woodbury

Mid-Fairfield County Chapter:

158 Brooklawn Avenue  
Bridgeport, CT 06604  
Telephone: 800-319-9935  
Fax: 203-576-0080  
Website: [www.midfairfieldredcross.org](http://www.midfairfieldredcross.org)

Training Center  
596 Westport Avenue  
Norwalk, CT 06851

Towns Served:

Bridgeport  
Easton  
Fairfield  
Monroe

Norwalk  
Stratford  
Trumbull  
Westport

Weston  
Wilton

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**Related Information:**

[2-1-1, refer to page XIII – 1](#)

# Area Agencies on Aging

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## **Description:**

As the State Unit on Aging, the Department of Social Services, Aging Services Division grants Federal and State funds to five Area Agencies on Aging (AAA) within the State. AAAs are private, nonprofit planning agencies, which are directed by their own Board of Directors and Advisory Councils. Each AAA submits a four-year plan to the State Unit on Aging outlining its goals for developing and funding programs for elderly individuals in its region.

Funds are distributed through an intrastate funding formula, which contains a number of factors including the elderly population in the region and number of elders who are considered at risk. AAAs ask for proposals from local providers to deliver services to the elderly; they grant funds to those who show the most potential and creativity. The majority of these funds are provided, through the Older Americans Act of 1965. AAAs fund services in the following categories under this Act:

### *Supportive Services and Senior Center Participation (Title IIIB):*

Title IIIB provides funding for access services such as transportation, information and referral, outreach services, legal assistance, case management and in-home services, including home health aide and homemaker. Health care, adult day care, senior center operation, education and counseling and other community services may also be provided with these funds.

### *Nutritional Services (Title IIIC):*

Title IIIC funds support congregate meals served in group settings, home-delivered meals and nutrition education. These services are provided by Elderly Nutrition Projects.

### *Disease Prevention and Health Promotion (Title IIID):*

Title IIID funds provide various services to help prevent disease and promote good health among older adults. There is priority under this section to use a portion of these funds to conduct medication management. Other services can include providing pertinent education and elderly health screening.

### *National Family Caregiver and Support (Title IIIE):*

Title IIIE provides funds for supportive services to help family caregivers of older adults as well as elderly individuals, including relative caregivers who are raising children. These funds help to provide caregivers with information about available services, assistance with accessing services, counseling and training, respite care and other supplemental services that complement the care they provide.

*Prevention of Abuse to the Elderly (Title VII):*

Title VII provides funds to increase community awareness of elder abuse, neglect and exploitation. These funds enhance the ability of professionals to prevent elder abuse by encouraging the development and dissemination of timely and accurate information on best practices. Funds also foster the development of programs, models and initiatives that can measurably decrease elder abuse.

Fees are not charged for Older Americans Act services; however, the Act stipulates that programs must provide individuals an opportunity to contribute toward the cost of the services used to maintain the level of services and/or to provide additional services. Priority for all services is given to those in the greatest economic and social need.

The AAAs use state funds to supplement and match services provided through the Older Americans Act. State funds have been used to provide adult day care aide positions and day care services for persons with Alzheimer's Disease and related dementias, elderly health screening, transportation and meals.

AAAs may also receive waivers to provide direct services related to community education, advocacy, case management, information and assistance, benefits counseling and training. Programs that are offered by the AAA may vary by region.

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**Eligibility Requirements, Service Areas and Program Year:**

Eligibility Requirements:

- Must be age 60 or older.
- Must be age 60 or older and homebound to receive home delivered meals.

Service Areas:

Statewide

Program Year:

Varies by program.

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**Contact Information:**

Statewide toll-free telephone number: 800-944-9422

Website: [www.ctagenciesonaging.org](http://www.ctagenciesonaging.org)

Refer to [Appendix A](#) for a list of towns served by each AAA.

Agency on Aging of South Central Connecticut, Inc.  
Neysa Guerino, Executive Director  
One Long Wharf Drive, Floor 2  
New Haven, CT 06511  
Telephone: 203-758-8533  
Fax: 203-785-8873  
Website: [www.aopartnerships.org](http://www.aopartnerships.org)

North Central Connecticut Area Agency on Aging  
Carmen Reyes, Executive Director  
New Park Office and Conference Center  
151 New Park Avenue, Suite 15  
Hartford, CT 06106  
Telephone: 860-724-6443  
Fax: 860-251-6107  
Website: [www.ncaact.org](http://www.ncaact.org)

Senior Resources Eastern Connecticut Area Agency on Aging  
Joan Wessell, Executive Director  
4 Broadway, 3<sup>rd</sup> floor  
Norwich, CT 06360  
Telephone: 860-887-3561  
Fax: 860-886-4736  
Website: [www.seniorresourcesec.org](http://www.seniorresourcesec.org)

Southwestern Connecticut Agency on Aging  
Marie Allen, Executive Director  
10 Middle Street  
Bridgeport, CT 06604  
Telephone: 203-333-9288  
Fax: 860-696-3866  
Website: [www.swcaa.org](http://www.swcaa.org)

Western Connecticut Area Agency on Aging  
Christina Fishbein, Executive Director  
84 Progress Lane  
2<sup>nd</sup> Floor  
Waterbury, CT 06705  
Telephone: 203-757-5449  
Fax: 203-757-4081  
Website: [www.wcaaa.org](http://www.wcaaa.org)

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## Related Information:

[State Unit on Aging, refer to page II – 26.](#)

# Community Action Agencies (CAA)

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## Description:

Community Action Agencies (CAAs) assist low-income people of all ages by helping them obtain the skills, knowledge and motivation needed to become self-sufficient. These agencies work in partnership with numerous entities to provide a variety of services intended to reduce poverty. Many of the programs available through CAAs help elderly persons statewide with services including: employment assistance and training, income management, emergency and permanent housing, emergency rental and mortgage assistance, eviction mediation, energy assistance, weatherization and nutrition services, including nutrition education. Homemaker services, adult day care, transportation, home-delivered meals, Senior Cafes and other services help older adults remain active and independent within their communities.

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## Eligibility Requirements, Service Areas and Program Year:

Eligibility Requirements:

- Individuals in need.

Service Areas:

Statewide

Refer to [Appendix B](#) for a list of the towns served by each Community Action Agency.

Program Year:

Varies by program.

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## Contact Information:

The Access Community Action  
Agency, Inc.  
Peter DeBiasi, Executive Director  
1315 Main Street,  
Willimantic, CT 06226  
Telephone: 860-450-7400  
Fax: 860-450-7454  
Email: [execdir@accessagency.org](mailto:execdir@accessagency.org)  
Website: [www.accessagency.org/access](http://www.accessagency.org/access)

Action for Bridgeport Community  
Development (ABCD, Inc.)  
Charles Tisdale, Executive Director  
1070 Park Avenue  
Bridgeport, CT 06604  
Telephone: 203-366-8241  
Fax: 203-394-6175  
Email: [carol.reid@abcd.org](mailto:carol.reid@abcd.org)  
Website: [www.abcd.org](http://www.abcd.org)

Bristol Community Organization (BCO)  
Thomas Morrow, Executive Director  
55 South Street  
Bristol, CT 06010  
Telephone: 860-584-2725  
Fax: 860-582-5224  
Email: [tmorrowbco@bcoinc.com](mailto:tmorrowbco@bcoinc.com)  
Website: [www.bcoinc.org](http://www.bcoinc.org)

Committee for Training and Employment  
Inc. (CTE)  
E. Philp McKain, President/CEO  
34 Woodland Avenue  
P.O. Box 929  
Stamford, CT 06904  
Telephone: 203-327-3260  
Fax: 203-352-2972  
Email: [pmckain@ctecap.org](mailto:pmckain@ctecap.org)  
Website: [www.ctecap.org](http://www.ctecap.org)

Community Action Agency of New  
Haven (CAA-NH)  
Amos Smith, President/CEO  
781 Whalley Avenue  
New Haven, CT 06515  
Telephone: 203-387-7700  
Fax: 203-397-7475  
Email: [asmith@caanh.net](mailto:asmith@caanh.net)  
Website: [www.caanh.net](http://www.caanh.net)

Community Action Committee of  
Danbury (CACD)  
Bobby Poole, Executive Director  
66 North Street  
Danbury, CT 06810  
Telephone: 203-744-4700  
Fax: 203-790-9693  
Email: [pooleb@cacd-cao.org](mailto:pooleb@cacd-cao.org)  
Website : [www.cacd-cao.org](http://www.cacd-cao.org)

Community Renewal Team, Inc. (CRT)  
Lena Rodriguez, President/CEO  
555 Windsor Street  
Hartford, CT 06120  
Telephone: 860-560-5600  
Fax: 860-572-3305  
Email: [lenar@crtct.org](mailto:lenar@crtct.org)  
Website: [www.crtct.org](http://www.crtct.org)

Human Resources Agency of New  
Britain (HRA)  
Rocco Tricarico, Executive Director  
180 Clinton Street  
New Britain, CT 06053  
Telephone: 860-225-8601  
Fax: 860-225-4843  
Email: [roccot@hranbct.org](mailto:roccot@hranbct.org)  
Website: [www.hranbct.org](http://www.hranbct.org)

New Opportunities, Inc. (NOI)  
James Gatling, President/CEO  
232 North Elm Street  
Waterbury, CT 06702  
Telephone: 203-575-9799  
Fax: 203-755-8254  
Email: [info@newopportunitiesinc.org](mailto:info@newopportunitiesinc.org)  
Website: [www.newopportunitiesinc.org](http://www.newopportunitiesinc.org)

Norwalk Economic Opportunities  
Now (NEON)  
Joseph Mann, President/CEO  
98 South Main Street  
Norwalk, CT 06854  
Telephone: 203-899-2420  
Fax: 203-899-2430  
Email: [jmann@neon-norwalk.org](mailto:jmann@neon-norwalk.org)  
Website: [www.neoncaa.org](http://www.neoncaa.org)

Thames Valley Council for Community  
Action Inc. (TVCCA)  
Deborah Monahan, Executive Director  
1 Sylvandale Road  
Jewett City, CT 06351  
Telephone: 860-425-6503  
Fax: 860-885-2738

TVCCA continued

Email: [exec@tvcca.org](mailto:exec@tvcca.org)

Website: [www.tvcca.org](http://www.tvcca.org)

Training, Education, and Manpower, Inc. (TEAM)

Richard Knoll, President/ CEO

30 Elizabeth Street

Derby, CT 06418

Telephone: 203-736-5420

Fax: 203-736-5425

Email: [rknoll@teaminc.org](mailto:rknoll@teaminc.org)

Website: [www.teaminc.org](http://www.teaminc.org)

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### **Related Information :**

[2-1-1, refer to page XIII – 1](#)

[Area Agencies on Aging, refer to page II – 7](#)

# Connecticut Coalition on Aging

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## Description:

The Connecticut Coalition on Aging is an active, statewide, non-profit, volunteer advocacy organization dedicated to representing the interests of Connecticut's aging adults. Its goal is to improve the quality of life for all older adults, especially those most vulnerable. The Coalition achieves its goal by studying issues affecting older adults, educating the public through informal meetings, community forums, newsletters and legislative bulletins and advocating for important elderly-related issues before the Connecticut General Assembly. Volunteers develop priorities, plan educational events and advocate.

Membership is open to individuals, organizations and groups that are interested in the goals established by the Coalition. Coalition meetings are scheduled in different parts of the state at various times during the year.

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## Eligibility Requirements, Service Areas and Program Year:

Eligibility Requirements:

- Any persons interested in issues concerning older adults.

Service Areas:

Statewide

Program Year:

N/A

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## Contact Information:

For information on the Coalition:

Lisa Reynolds

Telephone: 860-887-3561

Email: [lreynolds@seniorresourcesec.org](mailto:lreynolds@seniorresourcesec.org)

Website: [www.coalitionagingct.org](http://www.coalitionagingct.org)

Mailing Address:

Connecticut Coalition on Aging, Inc.

West Hartford Senior Center

15 Starkel Road

West Hartford, CT 06117

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**Related Information:**

*N/A*

# Connecticut Commission On Aging

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## **Description:**

The Connecticut Commission on Aging, an independent agency of the State Legislature, advocates on behalf of Connecticut's present and future generations of older adults and serves as an objective source of information on issues that affect them. It is the independent voice within the state government that advocates for Connecticut's older population. The Commission advocates for, and at the General Assembly's direction undertakes, comprehensive studies on issues, such as long-term care, which impact older adults and at times persons with disabilities.

The Commission works directly with the State Legislature, the Executive Branch and other decision-makers and stakeholders to shape effective public policy.

The Commission is composed of 17 voting members who are knowledgeable about areas of interest to older adults, and 16 ex-officio members comprised of representatives of various State Agencies, as well as the Legislative Chairs and Ranking Members of the Human Services Committee and the Select Committee on Aging.

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## **Eligibility Requirements, Service Areas and Program Year:**

### Eligibility Requirements:

- Persons interested in serving on the Commission should send a letter of interest and resume to one of the following legislative appointing authorities: 1) Governor, 2) President Pro Tempore of the Senate, 3) Speaker of the House, 4) Majority Leader of the Senate, 5) Majority Leader of the House, 6) Minority Leader of the Senate, 7) Minority Leader of the House.

### Service Areas:

Statewide

### Program Year:

July 1 – June 30

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## **Contact Information:**

Julia Evans Starr, Executive Director  
Connecticut Commission on Aging  
State Capitol  
Hartford, CT 06106  
Telephone: 860-240-5200  
Fax: 860-240-5204  
Email: [coa@cga.ct.gov](mailto:coa@cga.ct.gov)  
Website: [www.cga.ct.gov/coa](http://www.cga.ct.gov/coa)

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**Related Information:**

[State Unit on Aging, refer to page II – 26](#)

# Connecticut Elder Action Network (CEAN)

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## Description:

The Connecticut Elder Action Network (CEAN) develops and promotes public policy priorities concerning aging issues. Chaired by the Commission on Aging, its executive members include representatives from various state agencies and local community organizations that have a range of experiences in areas affecting older adults. Members share information, expertise and resources to develop and advance an effective and unified public policy agenda for older adults.

Committee members meet monthly; they hold an annual end-of-session “wrap-up” forum, which outlines legislative priorities and accomplishments for persons interested in aging policy.

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## Eligibility Requirements, Service Areas and Program Year:

### Eligibility Requirements:

- Interest in public policy that relates to aging issues.

### Service Areas:

Statewide

### Program Year:

N/A

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## Contact Information

Connecticut Commission on Aging  
State Capitol  
Hartford, CT 06106  
Telephone: 860-240-5200  
Fax: 860-240-5204  
Email: [coa@cga.ct.gov](mailto:coa@cga.ct.gov)  
Website: [www.cga.ct.gov/coa](http://www.cga.ct.gov/coa)

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## Related Information:

N/A

# Connecticut TRIADS

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## Description:

Community TRIAD are partnerships of law enforcement personnel, aging network leadership and private sector businesses who agree to work together to reduce the criminal victimization of older citizens and enhance the delivery of law enforcement services to this population. TRIADS strive to strengthen community partnerships that help to improve the quality of life, reduce crime and diminish the fear of crime among Connecticut's older residents. The Connecticut TRIAD Advisory Board helps accomplish this mission by encouraging the growth of national TRIAD model projects statewide and by providing technical assistance and professional expertise in the organization and development of such projects. The Board also helps local and state agencies as well as public and private entities to enhance their commitment to work together to reduce crime against older citizens; and to improve the delivery of law enforcement services to elderly persons.

Important to each TRIAD community is a S.A.L.T. (Seniors and Lawmen Working Together) Council, which serves as a resource for law enforcement to relevant issues pertaining to crime against older adults, to receive necessary information and to provide a mechanism that emphasizes the subject. Council members usually include older persons and professionals who work with elderly individuals and who know the community and its resources. There are currently over 40 local TRIAD programs in communities throughout Connecticut.

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## Eligibility Requirements, Service Areas and Program Year:

### Eligibility Requirements:

- An interest in reducing crime and promoting safe communities.

### Service Areas:

Ansonia	Fairfield	New Canaan
Ashford	Glastonbury	Newtown
Avon	Greenwich	North Haven
Beacon Falls	Groton	North Stonington
Bridgeport	Guilford	Norwalk
Brookfield	Hamden	Norwich
Cheshire	Ledyard	Old Saybrook
Colchester	Marlborough	Orange
Darien	Meriden	Oxford
East Lyme	Milford	Prospect
Easton	Monroe	Putnam
Ellington	Naugatuck	Ridgefield
Enfield	New Britain	Seymour

Shelton  
South Windsor  
Stamford  
Stonington  
Stratford  
Thomaston

Thompson  
Torrington  
Trumbull  
Waterbury  
Waterford  
Winchester

Windham  
Wilton  
Winsted  
Wolcott  
Woodbridge

Program Year:  
N/A

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### **Contact Information:**

Mimi Peck-Llewellyn  
Legal Services Developer  
Department of Social Services  
Aging Services Division  
25 Sigourney Street  
Hartford, CT 06106  
Telephone: 860-424-5244  
Email: [marie.peck.Llewellyn@ct.gov](mailto:marie.peck.Llewellyn@ct.gov)

Angela DeLeon  
People's Bank Masters Program  
Bridgeport Center  
850 Main Street  
Bridgeport, CT 06604  
Telephone: 203-338-4225  
Email: [angela.deleon@peoples.com](mailto:angela.deleon@peoples.com)

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### **Related Information:**

[Area Agencies on Aging, refer to page II - 7](#)

# Municipal Agents for the Elderly

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## Description:

Connecticut Statutes mandate that a Municipal Agent be appointed for each of the 169 towns in Connecticut. Municipal Agents (MAs) assist elders within their towns by disseminating information regarding the available community resources and potential benefits. They make referrals to a wide variety of services and benefit programs and help older adults apply for government programs.

More than one agent may be assigned to a town if the appointing authority decides it is needed to carry out the responsibilities of the position. MAs are appointed to serve for either a two- or four-year term. They may maintain full or part-time positions or be volunteers. MAs must attend at least one training session that is sponsored by the Aging Services Division. In addition, they must prepare a written report at least annually that describes the services they provided as well as the needs and concerns of older adults in their areas. Agents must provide this report to their chief elected official, chief executive officer, legislative body, Commission on Aging, when applicable, and to the Aging Services Division of the Department of Social Services.

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## Eligibility Requirements, Service Areas and Program Year:

### Eligibility Requirements:

- Anyone with an interest in information and/or services that benefit older adults.

### Service Areas:

Statewide

### Program Year:

July 1 – June 30

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## Contact Information:

The Municipal Agents for each town are listed in [Appendix C](#). Information can also be obtained by contacting the local town hall.

To join the Connecticut Association of Municipal Agents for the Elderly (CMAAE):

Judith Jencks, President  
Telephone: 860-376-2329

For general information about Municipal Agents:

Cheryl Jackson  
Department of Social Services  
Aging Services Division  
25 Sigourney Street  
Hartford, CT 06106  
Telephone: 860-424-5640

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**Related Information:**

*N/A*

# Refugee and Immigrant Services Agencies

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## Description:

There are five major organizations/agencies in Connecticut that provide services to refugees and immigrants who are new to the United States. These organizations provide a variety of services and resources to refugees and immigrants to help them become self-sufficient. Services may include: English as a Second Language (ESL) instruction, job training, employment and vocational assistance, interpreter services, housing arrangements, shelter, clothing, food, education, transitional cash assistance, information and referral services, counseling and classes for immigration and citizenship, and case management.

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## Eligibility Requirements, Service Areas and Program Year:

### Eligibility Requirements:

- Refugees must meet general financial eligibility requirements for all programs, but may also be eligible for cash and medical assistance based upon their refugee status for the first eight months in the United States.
- Refugees may access the Supplemental Nutrition Assistance Program (SNAP) (formerly known as Food Stamps) as well as other programs if they meet age, disability or other program criteria.

### Service Areas:

Statewide

### Program Year:

October 1 – September 30

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## Contact Information:

For additional information regarding the services provided by each agency, contact the individual agency:

Catholic Charities  
Migration and Refugee Services  
125 Market Street  
Hartford, CT 06103  
Telephone: 860-548-0059  
Fax: 860-549-8697  
Email: [jgough@ccaoh.org](mailto:jgough@ccaoh.org)  
Website: [www.ccaoh.org](http://www.ccaoh.org)

Integrated Refugee & Immigrant  
Services  
235 Nicoll Street, 2<sup>nd</sup> Floor  
New Haven, CT 06511  
Telephone: 203-562-2095  
Fax: 203-562-1798  
Email: [info@irisct.org](mailto:info@irisct.org)  
Website: [www.irisct.org](http://www.irisct.org)

International Institute of  
Connecticut, Inc.  
670 Clinton Avenue  
Bridgeport, CT 06605  
Telephone: 203-336-0141  
Fax: 203-339-4400  
Email: [iiconn@aol.com](mailto:iiconn@aol.com)  
Website: [www.iiconn.org](http://www.iiconn.org)

Jewish Federation of Connecticut, Inc.  
40 Woodland Street  
Hartford, CT 06105  
Telephone: 860-727-5701  
Fax: 860-727-5767  
Email: [jfact@mcmgmt.com](mailto:jfact@mcmgmt.com)  
Website: [www.jfact.org](http://www.jfact.org)

Lutheran Community Services of  
Southern New England, Inc.  
Grace Lutheran Church  
46 Woodland Street  
Hartford, CT 06105  
Telephone: 860-525-5174  
Email: [Info@LCSSNE.org](mailto:Info@LCSSNE.org)  
Website:  
[www.lssne.org/LCS\\_South.html](http://www.lssne.org/LCS_South.html)

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### **Related Information:**

N/A

# Senior Centers

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## **Description:**

Senior Centers are places where older adults can come together for services and activities that reflect their experience and skills, respond to their needs and interests and support their independence and involvement in the community. Each center is a unique operation with a direction and focus determined by its community and participants.

These centers may provide health and wellness programs, nutrition services, educational and recreational activities, arts and humanities programs, transportation, volunteer opportunities, counseling, information and referral services, frail and special needs programs and other supportive services. They also serve as community resources for information about aging related issues, support for family caregivers and training for professionals, para-professionals and students.

Many programs offered at senior centers are free of charge, but some programs may require a fee or suggested donation.

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## **Eligibility Requirements, Service Areas and Program Year:**

### Eligibility Requirements:

- Most centers require individuals to be age 60 or older for senior center participation. Age requirements may vary, however; each community is free to determine the age of participation for its senior center.

### Service Areas:

Statewide

Some senior centers serve more than one town.

### Program Year:

N/A

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## **Contact Information:**

Senior centers and their contact information are listed by town in [Appendix D](#).

For information on senior centers and senior center standards contact:

Connecticut Association of Senior Center Personnel (CASCP)  
Mary Jo Riley, President

Telephone: 860-536-5740  
[www.cascp.org](http://www.cascp.org)

For general information about senior centers:

Cheryl Jackson  
Department of Social Services  
Aging Services Division  
25 Sigourney Street  
Hartford, CT 06106  
Telephone: 860-424-5640

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**Related Information:**

N/A

# State Unit on Aging

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## **Description:**

The Department of Social Services, Aging Services Division is the State Unit on Aging in Connecticut. Every state and U.S. territory has a State Unit on Aging, which is authorized by federal and state laws to serve as the unit of government that focuses on the needs of older adults. State Units on Aging administer, manage, design and advocate for benefits, programs and services that help older adults and their caregivers. These units share a common goal of providing opportunities and supports for elderly individuals to help them live independent, meaningful, productive and dignified lives. The federal Administration on Aging awards Older Americans Act funds to the State Unit on Aging for supportive home and community-based services to assist in this effort. Funding for these programs is allocated to each State Unit based upon the number of state residents who are age 60 or older. Consideration is given to the number of elderly individuals who are members of a minority group, have low incomes, have disabilities and who live in rural areas.

The State Unit on Aging allocates federal and state funds to regional and local agencies, which provide services to older adults in their areas. These funds provide a wide array of services including nutrition, employment, information and assistance, social services, respite and caregiver support, and legal and volunteer services. Connecticut is divided into five planning and service areas so that programs can be tailored to meet the specific needs of older persons residing in those areas. The State Unit on Aging develops a multi-year State Plan on Aging which outlines goals and objectives for meeting the needs of Connecticut's older residents.

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## **Eligibility Requirements, Service Areas and Program Year:**

Eligibility Requirements:

- Varies depending upon the program.

Service Areas:

Statewide

Program Year:

N/A

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## **Contact Information:**

To contact the State Unit on Aging call:

Telephone: 860-424-5274  
Toll Free: 866-218-6631 (in CT only)

Pamela Giannini  
MSW, Director  
Bureau of Aging, Community and Social Work Services  
Department of Social Services  
25 Sigourney Street  
Hartford, CT 06106  
Website: [www.ct.gov/agingservices](http://www.ct.gov/agingservices)

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### **Related Information:**

[\*Area Agencies on Aging, refer to page II – 7\*](#)  
[\*Connecticut Commission on Aging, refer to page II – 15\*](#)