

Consumer Law Project for Elders

Description:

The Consumer Law Project for Elders (CLPE) is a project of Connecticut Legal Services, a nonprofit law firm. Persons age 60 and older of any income and asset level can call the CLPE Hotline with a consumer problem. Younger persons can call the hotline on behalf of individuals who are at least 60 years of age. CLPE's staff of attorneys and paralegals help older adults resolve consumer issues that may include: questions about consumer rights, debt or collection problems, receipt of bills for items never purchased, identity theft, bankruptcy, dispute of goods or services purchased, and unfair and undisclosed loan terms. All information provided to the CLPE is confidential. CLPE may offer advice or provide options that help callers resolve their problem.

CLPE may represent persons in certain circumstances or it may refer them to lawyers who specialize in areas that address their problems. CLPE prioritizes available representation based on the type of problems and the financial needs of callers. All services provided by CLPE are free including educational materials; when court fees are charged, however, they are the responsibility of the person receiving assistance.

Eligibility Requirements, Service Areas and Program Year:

Eligibility Requirements:

- Must be age 60 or older or request information on behalf of someone who is at least age 60.

Service Areas:

Statewide

Program Year:

July 1 – June 30

Contact Information:

Consumer Law Project for Elders

Telephone: 800-296-1467

Monday – Friday, 9:00 am – 5:00 pm

Website: www.ctelderlaw.org

Related Information:

[Lawyer Referral Services, refer to page XIV – 15.](#)

[Legal Assistance for Military Retirees ad Dependents, refer to page XIV – 17.](#)

[Legal Assistance for Older Persons, refer to page XIV – 18.](#)