

2-1-1

Description:

2-1-1 is the phone number in Connecticut to dial for information about, and referral to, human service and community programs available throughout Connecticut. Professional 2-1-1 call specialists utilize the largest and most comprehensive human service database in Connecticut to locate services for individuals needing help with basic needs such as food, clothing and shelter, health and disability services, housing, employment and education, protective services, relative caregiver services, substance abuse and mental health services, legal and consumer protection, specialized health information lines, volunteer opportunities and more. Information and referrals specific to meeting the needs of older adults is available. In addition, 2-1-1 operates as a 24-hour crisis intervention service for suicide, abuse, domestic violence and other emergencies.

2-1-1 is available 24 hours per day, 365 days a year, and is free, anonymous and confidential. In addition to having bi-lingual staff, 2-1-1 subscribes to an interpreter service which can interpret up to 200 languages. TDD is also available. 2-1-1 is administered by the United Way of Connecticut through a private/public partnership with the State of Connecticut.

Eligibility Requirements, Service Areas and Program Year:

Eligibility Requirements:

- None.

Service Areas:

Statewide

Program Year:

N/A

Contact Information:

For the 211 statewide program in Connecticut, dial: 211 or 800-203-1234

Main Office

United Way of Connecticut

1344 Silas Deane Highway

Rocky Hill, CT 06067

Telephone: 860-571-7500

Fax: 860-571-7525

Website: www.ctunitedway.org

Regional Offices:

211
60 North Main Street
P.O. Box 2688
Waterbury, CT 06723

211
10 Middle Street
6th Floor
Bridgeport, CT 06604

Related Information:

N/A