

Resident Service Coordinators

Description:

A number of housing communities employ Resident Service Coordinators. Service Coordinators help residents gain access to supportive services, which help allow them to remain independent. They perform a variety of functions within housing communities, which may include maintaining regular contact with residents, monitoring the delivery of supportive services, advocating for residents, providing mediation and conflict resolution between residents as well as helping to improve the relationship between residents and management.

Resident Service Coordinators also typically provide coordination of a variety of community-based services to help residents meet their current and potential future needs. These services may include: transportation, housekeeping, grocery shopping, health services and screening, personal care and nutritional, educational and recreational activities. Resident Service Coordinators also provide information and referrals and crisis intervention. Not all housing communities have Resident Service Coordinators and the services they provide may vary depending upon the needs of specific communities.

Eligibility Requirements, Service Areas and Program Year:

Eligibility Requirements:

- Must be a resident of a housing community that has a Resident Service Coordinator.

Service Areas:

Varies by housing community.

Program Year:

Varies by community.

Contact Information:

Contact individual housing communities to determine if that particular housing community has a Resident Service Coordinator.

Contact the Connecticut Association of Resident Service Coordinators in Housing (CARSCH) for general information on the role of Resident Service Coordinators at www.chfa.org and look for the link to CARSCH.

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Related Information:

N/A