



LOCAL HELP FOR PEOPLE WITH MEDICARE

CHOICES New Volunteer Trainings

CHOICES, Connecticut’s State Health Insurance Assistance Program (SHIP), is accepting applications for our 2018 CHOICES New Volunteer Trainings. CHOICES is administered by the Department of Rehabilitation Services, State Unit on Aging, in partnership with CT’s five Area Agencies on Aging and the Center for Medicare Advocacy, Inc. CHOICES is part of a national network of SHIP agencies that offers free confidential counseling, education and assistance to Medicare beneficiaries, their caregivers and the general public. Volunteer roles include Counselor, Administrative Support, Open Enrollment Counselor, Outreach Volunteer, and Presenter. Participants must attend a half day orientation session and 5 full days of training. Training topics include: Medicare Overview; Original Medicare (Parts A & B); Medicare Advantage Plans (Part C); Medicare Prescription Drug Coverage (Part D); Medicare Supplemental Insurance (Medigap); Programs related to Medicare (Medicaid; Medicare Savings Programs; and Extra Help/Low Income Subsidy); Counseling & presentation Skills; and CHOICES Certification requirements. Training manuals are provided.

To Apply: CHOICES New Volunteer trainings are free for volunteers and \$125 for in-kind (paid) professionals. If you would like to make a positive difference in the lives of Connecticut’s Medicare beneficiaries, complete and submit your [CHOICES Application Packet](#) to one of our five CHOICES Regional Coordinators.

*Insurance agents, brokers and financial planners are not eligible to participate.

Orientation	Training Dates	Location	Contact
9am April 26	9-3pm May 3, 10, 17, 24 and 31	Hands on Hartford 55 Bartholomew Ave, Hartford	NCAAA 860-724-6443
10am May 15	9:30-3pm June 7, 12, 14, 19, and 21	New Fairfield Senior Center 33 CT-39, New Fairfield	WCAAA 203-757-5449
10am May 22	9:30-3:30pm June 7, 12, 14, 19, and 21	South Western CT Agency on Aging 1000 Lafayette Blvd, Bridgeport,	SWCAA 203-814-3698
1pm August 15	9:30-3pm September 4, 6, 10, 13 and 17	Agency on Aging of South Central CT 1 Long Wharf Drive, New Haven	AoASCC 203-785-8533
10am September 4	9-3pm September 21, 26, 28, October 3, and 5	Senior Resources Agency on Aging 19 Ohio Avenue, Norwich	Senior Resources 860-887-3561

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