

CLAIM FORM

SETTLEMENT OF IN-STORE KIOSK LITIGATION

Best Buy recently entered into a Stipulated Judgment with the State of Connecticut in a civil action entitled *State of Connecticut v. Best Buy Co., Inc., et al*, X07-CV-07-4030564-S. The State had alleged in its complaint that Best Buy's display of store prices, rather than internet prices, on its in-store kiosks was deceptive and violated the Connecticut Unfair Trade Practices Act. Best Buy denied such allegations, and made no admission thereto. On December 13, 2010, Best Buy and the State agreed to the entry of a Stipulated Judgment resolving the State's Complaint.

Dear Consumer. Please review this form BEFORE filling it out. PLEASE FILL OUT THE FORM COMPLETELY, SIGN, AND return postmarked by April 28, 2011. If you are filing a claim for more than one eligible purchase, you will need to fill out a separate claim form for each purchase. Feel free to make copies of this form or, if necessary, contact the Attorney General at 860-808-5400 or visit www.ct.gov/ag for additional forms.

Please return this claim form with any additional pages, if necessary, and copies (no originals, please) of documents you feel help explain or substantiate your claim. Be sure to include a dollar amount in the "Amount you claim you are owed" even if that amount is your best estimate. Please do your best to provide complete information. If you cannot provide all of the information we are requesting, we may need to obtain additional information from you, which could delay consideration of your claim.

NOTE: IT IS IMPORTANT TO FILL OUT BOTH SIDES OF THIS FORM AND TO MAKE A COPY OF BOTH SIDES FOR YOUR RECORDS.

CLAIM INFORMATION

1. At any time between November 1, 2001, and March 8, 2007, did you purchase a product at a Connecticut Best Buy Store at a price that was higher than the price that you observed on the BestBuy.com internet website:
Yes No
2. Prior to making such purchase, did you use a Kiosk in the Connecticut Best Buy Store to view the product and price: Yes No
3. What is the date of your purchase: _____
4. In what Connecticut Best Buy store did you make the purchase: _____
5. What specific product did you purchase: _____
6. How did you purchase the products, *i.e.*, cash, credit card, etc.? _____
7. What is the Total Amount you paid: _____
8. Have you been or are you currently a party to any legal action against Best Buy Company, Inc., BestBuy.com, LLC and Best Buy Stores, Limited Partnership? Yes No
9. Have you received a refund, account credit, gift card, replacement or other payment from Best Buy Company, Inc., BestBuy.com, LLC and Best Buy Stores, Limited Partnership, from your credit card company, or from any other source related to the product you have identified on this claim form?
Yes No
10. If you answered "YES" to either question 8 or 9, please explain and identify any amounts you were refunded: _____

11. Total amount you claim you are still owed: _____ (total all dollar amounts you have provided above, subtract any refunds, credits or other payment entered above)

12. Please provide a brief explanation of your claim below and how you determined the monetary amount you are claiming. Please be aware that your claimed amount may be subject to verification and you may be asked for additional information if necessary to clarify your claim.

13. CLAIMANT INFORMATION

Please Print or Type

Name _____
Last First Middle Initial

Address: _____

City: _____ State _____ Zip _____

Day Phone: (____) _____ Evening/Cell Phone (____) _____ E-mail address: _____

I understand that my claim and the related documents will become a “public record” and under state law can be subject to a public records disclosure request and thus be seen by other people.

Signed under penalty of false statement in accordance with General Statutes § 53a-157b.

Signature _____ Date ____/____/____ City and State where signed _____

Please return completed Claim Form to:

Best Buy Restitution Claims
c/o Stephen Hennessey, Lead Investigator
Connecticut Office of the Attorney General
110 Sherman Street
Hartford, CT 06105
(860) 808-5400
Stephen.hennessey@ct.gov

This form must be returned post-marked no later than April 28, 2011

Go to <http://www.ct.gov/ag> to find more information.